



WORLD CUSTOMS ORGANIZATION
ORGANISATION MONDIALE DES DOUANES

Information and Intelligence Analyst Information & Intelligence Centre (I2C) Brussels, Belgium

The World Customs Organization (WCO) is an intergovernmental organization, established in 1952, and focused on Customs matters. With its worldwide membership, the WCO is now recognized as the voice of the global Customs community. It is particularly noted for its work in areas covering the development of global standards, the simplification and harmonization of Customs procedures, trade supply chain security, the facilitation of international trade, the enhancement of Customs enforcement and compliance activities, anti-counterfeiting and piracy initiatives, public-private partnerships, integrity promotion, and sustainable global Customs capacity building programs.

Information & Intelligence Centre (I2C)

The I2C is the operational information and coordination center for WCO Members in global law enforcement matters. It operates as a coordination hub for other international organizations in Customs law enforcement matters. This role includes, but is not limited to, being an information resource to respond to urgent issues (Ebola Virus Outbreak, a terrorist attack etc.)

Due to the increasingly transnational nature of crime, effective crime prevention requires good collaboration and effective cooperation mechanisms at the international level. In the spirit of the “Globally Networked Customs” initiative, the WCO has established an ‘Information and Intelligence Centre (I2C)’ at its HQ in Brussels, Belgium to facilitate communication and coordination on Customs compliance and law enforcement related matters.

The I2C operates under the auspices of the WCO Compliance and Enforcement Sub-Directorate. The center promotes four key goals:

- Enable better operational law enforcement coordination at the international level;
- Provide Members with a help-desk function and interface for law enforcement subjects at international level;
- Collect and distribute open source intelligence and other non-restricted Customs related intelligence to Members on a regular basis;
- Host, co-host, and support WCO law enforcement operations.

Responsibilities

- Production and dissemination of intelligence based products and the provision of non-binding strategic operational and tactical intelligence advice and functional guidance to member states.
- Utilize all functions of the intelligence cycle such as issue identification, planning, data collection, data evaluation, data analysis and the production of intelligence assessments briefings and reports;
- The production of tactical, operational and strategic intelligence products based on analysis and evaluation of information collected from external members;
- Provide analytical expertise in the identification, coordination, planning and management of projects and operations that includes the coordination, collation and evaluation the resulting data collected;
- Preparation of Monthly Intelligence Reports for external distribution;
- Working with the Customs Enforcement Network (CEN) Team;
- Managing the WCO IRIS application, including the maintenance of the tool, verification of information, updating and testing of existing and new web crawlers;
- Coordination and contribution to the annual WCO Illicit Trade Report
- Supporting WCO's global law enforcement operations
- Assisting WCO Members on the use and application of WCO enforcement tools through training, and presentations;
- Coordinating receipt of large volumes of data from members, ensuring accuracy and uploading to WCO CEN Database;
- Analyzing the CEN database to provide strategic analysis of new trends and emerging threats.

Essential Qualifications

Education

- University Bachelor degree or higher, in a relevant field of study or an equivalent combination of education, skills and experience.

Experience

Minimum of 2 years of experience working in an operations center or an analytical or assessment role, preferably in a law enforcement environment.

The candidate should be able to work independently or as part of a team in a call center work environment.

Skills

- Must possess excellent English written, oral and presentation skills, and be able to communicate effectively in French.
- Additional language skills such as Arabic or Spanish are an asset.
- Strong interpersonal skills and ability to work in a team, in a multi-cultural and international environment and with wide variety of stakeholders; and
- Must be well organized, possess excellent time management skills and be able to prioritize multiple competing priorities.
- Proficiency in the use of office and online communication tools, and the internet.

CONDITIONS

- Contract Initial period of 18 months, with option for extension for longer period,
- Probationary period: 6 months;
- Full-time employment (37.4 Hours weekly), Brussels, Belgium;
- Annual paid leave;
- Salary 3,500 to 4,000 EUR/month all-inclusive commensurate to experience and up to, based on a short-term contract (remuneration is exempt from income tax in Belgium);
- Basic health insurance coverage.

Some travel may be required, and as such a passport is recommended.

APPLICATION

The onus is on the applicant to demonstrate how he/she meets each of the essential qualifications requirements. Only qualified candidates will be contacted for further consideration assessment.

Interested candidates should submit their application for review no later than 3 January, 2018, including a CV and Letter of Motivation in English to:

World Customs Organization
Capacity Building Directorate
Rue du Marché, 30
B-1210 Brussels, Belgium

Preferably by email to: WCOSecurityProgramme@wcoomd.org

Interested candidates may submit a request for additional information via email, providing full name and contact details.