A Perspective on the sourcing of ICT

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The role of ICT

Commodity OR Strategic Imperative?

- Business Enabler
- Empowers Generation Z
- Transformation Catalyst
- Competitive Differentiator
- Cost Saver

DATA ➔ INFORMATION ➔ KNOWLEDGE ➔ INSIGHT ➔ WISDOM

f(time)
What’s not to happen....
The ICT Landscape

- Applications
- Hosting Platforms
- Integration Technologies
- Service Providers
- OEMs
- Skills
- Databases
- Networks

Timing, Accountability & Management

South African Revenue Service
Conclusion

ICT Sourcing = Strategic Decision

Successful Partnerships = ALL parties contribute

It’s about the sum of ALL parts

Today’s sourcing = tomorrow’s legacy

Even good things come to an end