Mozambique Vision -
The Steps for a Sustainable Single Window Implementation

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Mozambique – Overview

- Population: 22,061,451 people, 2010 (country comparison to the world: 52);
- GDP: USD 22.19 billion, 2010 (country comparison to the world: 121);
- GDP – growth rate: 8.3% (2010) country comparison to the world: 8);
- Export – Partners (2009):
  - Netherlands 47.62%, South Africa 11.6%;
- Import – Partners (2009):
  - South Africa 33.54%, Netherlands 8.42%, India 5.93%, China 4.24%.
Mozambique – Overview

Mozambique Customs today:

- Stands at the forefront of the international trade management;
- Constitutes a **strategic** partner to the private sector of the economy;
- Customs procedures and practices have a direct impact on the competitiveness of the companies.
Mozambique – Overview

Customs Traditional Role

- **Revenue Collection**
- Prevention of illicit trade
- Trade facilitation

Modern Roles

- Provide transparency, predictability and timely clearance of goods to traders & stakeholders
- **Social Protection and Business Competitiveness**
- Balance trade facilitation and regulatory control
Challenges Faced by Mozambique Customs

The need to better meet:

- an increasing volumes of imports and exports;
- increasing volumes of entry and exit of means transportation;
- More sophisticated trafficking of drug and arms;
- Growing of international requirements originating from integration and development;
Challenges Faced by Mozambique Customs

The need to better meet:

- Facilitate the movement of legitimate goods and persons;
- Promote economic growth;
- Rapid technological advancement;
- Inadequate financial resources, facilities, infrastructure; untrained staff;
Old Customs clearance process
Steps for a Sustainable Single Window Implementation

The preparatory work took 7 years and included the following steps:

- Internal Performance Reviews 2003;
- Customs Processes and IT systems diagnosis 2004;
- Rules and procedures Gap analysis 2005;
- Best Practices Workshop in Maputo (attended by 11 countries - 2005);
- MOU with Confederation of Trade Associations for implementation of SeW - 2006;
- WCO Time *Release Study* – 2007;
- International Tender 2009 for identification of partners;
- Start of implementation - Jan 2010.
Mozambique Single Electronic Window- SeW

Moz SeW is implemented by MCNet a PPP mandated by the Government of Mozambique to implement, operate and ensure sustainability of a Single Electronic Window program for Trade. The project includes strategic partnership with SGS and Crimsonlogic.

The aim of the Single Window project is to:

- Provide a centralized electronic platform for trade;
- Reduce clearance times at land borders, port and airports;
- Increase revenue collection and;
- Generally reduce the cost of doing business in Mozambique.
Mozambique Single Electronic Window- SeW

- Provide the traceability of all the supply chain;
- Provides real time tracking of all customs operations;
- Insure the implementation of administrative and customs procedures;
- Centralizes and consolidates all the supply chain information;
- Compares expected data with real data and reveals discrepancies;
- Insure secure information about customs clearance process for each and any consignment;
Mozambique TradeNet and CMS
Mozambique TradeNet and CMS
Lessons Learnt

- We went through:
  - Huge coordination effort
  - Each entity had to review and be prepared to change its procedures and processes to fit into the SEW environment;
  - Each entity to agree in “letting go” the paper documents
- Financing – how is this achieved considering the sustainability and continuous evolution of such a system was critical;
- Overcoming infrastructure weaknesses in developing such as Mozambique with dozens of land borders in remote areas;
- System reliability was challenge to be seriously addressed due to the critical role a SEW plays in the trading environment;
- Legal Framework was established;
- Training and capacity building is a critical area that required carefully planning and execution;
Mozambique is proud to have the first Single Window in Southern Continental part of Africa

THANK YOU