Capacity Building

Enabling Delivery through People, Partnerships & Political Will
The 3 Ps

**Political Will**
- Orientation Package
- Performance Measurement

**People**
- New LMD Package
- Customs Career Development Framework adopted

**Partnerships**
- CBC III Recommendation: Communication
- 3 Regional Donor Conferences
- PMD Approach adopted
Partnerships

Coordinate

• Project Map Database
• Regional Donor Conferences
• National Contact Point
• Donor Working Group

Support

• Existing & New Partners
• Communication
• Case Studies

Siyabonga!
11th session of ISC March 2012: Key themes:

- Communication as a tool to build trust in State institutions
- Internal Affairs Service to enhance integrity within Customs

Ongoing integrity pilot projects:

- Egypt
- Lesotho
- Togo
- Uruguay

Integrity Newsletter:

- 6th issue presented during the Council
- Available on the Public and Members websites

Integrity Development Guide:

- Revision ongoing
- First draft has been produced

Project GAPIN II:

- First workshop took place in Zurich (19-23 June)
- Integrity was introduced and discussed
- Positive feedback