Customs Leaders Partnership Dialogue

4\textsuperscript{th} - 5\textsuperscript{th} April, 2013

Panama
Time Release Study

Fiji’s Experience
Diagnostic Study

• Conducted in February 2008 to assess Fiji’s overall capacity to implement SAFE
Action Plan (July 2009)

• Implement a process driven structure
• Establish Regional Training Centre
• Enhance ASYCUDA
• Develop a Case Management System
• Develop Fiji’s AEO Programme
• Review process
Action Plan (July 2009)

- Single window
- Legislation update
- Enhance customer service
- Establish in-house technical committees
- Have the most effective technology for our business systems
Time Release Study

**Background / Objectives**

- A critical measure of Fiji Customs performance.

- TRS also indicates how well Customs interacts with other border agencies.

- ROCB TRS workshop (April 2011)

- National approach adopted.
Challenges

• Poor commitment from relevant border agencies during the study.

• Somehow, border agencies felt that the study was for the benefit of Customs alone.

Results

• Sea cargo – 5 days 11 hours 3 minutes.

• Air cargo – 1 day 3 hours 34 minutes.
## Findings

<table>
<thead>
<tr>
<th>Findings</th>
<th>Action Taken</th>
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</thead>
<tbody>
<tr>
<td>High level interventions – 80%.</td>
<td>Profile for goods worth $40,000 and above transferred to Blue Lane (PCA).</td>
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<td>Blanket selectivity on goods worth $40,000 (documentary/ physical checks).</td>
<td>Enhanced selectivity provision implemented in 2011.</td>
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<td>Intervention rate is currently 59.5%.</td>
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<td>Profiles further reviewed and expect to have an intervention rate of around 30%.</td>
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<td>Delays in payments for clearance as obtaining bank cheques for payment of</td>
<td>Prepayment facility implemented.</td>
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<td>duties takes an average of 1 hour.</td>
<td>Discussions with banks on electronic payments currently ongoing.</td>
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### Findings....

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<td>Inaccessibility of ASYCUDA in Container Freight Stations (CFS) resulting in manual cargo clearance procedure implemented.</td>
<td>Infrastructure enhanced allowing full access to ASYCUDA in CFS and procedure now automated.</td>
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<td>Delays in other government agencies - they are not close to each other so it takes time to obtain the necessary government approvals.</td>
<td>New Customs office at the wharf will cater for Health and Bio-security offices as well. Have also provided ASYCUDA access to Bio-security. Their profiles are also in ASYCUDA. Have secured financial assistance for a feasibility study to be done on Single Window in Fiji (by May 2013). Outcome of this study will be used for our National Donor meeting.</td>
</tr>
<tr>
<td>Examination of cargo at owner's premises takes time due to the travel time involved.</td>
<td>Have secured financial assistance for a feasibility study to be done on a Centralised Inspection Area (by May 2013). Outcome of this study will be used for our National Donor meeting.</td>
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A process driven structure has also been developed which will support the enhanced processes.
Way Forward

• Trade Facilitation Committee.

• Another TRS
Thank You