WCO Learning & Development Initiatives
Welcome to CLiKC! - The WCO Customs Learning and Knowledge Community

CLiKC! the WCO Training Portal gathers all training-related tools in a single portal. This website offers to the worldwide Customs Community a single entry point for WCO training activities and a collaborative portal to share and foster Customs knowledge.

**Disseminate training**
Through the WCO e-learning courses, customs knowledge is a few clicks away. More than 250 hours of courses on various customs subjects are now available in English, French, Arabic, Spanish and Portuguese. [Take a demo course](http://picard.sgb.org)

All officers from WCO Member administrations can be registered and access the courses for free.

**Produce and store teaching contents**
The CLiKC! portal is also used to capitalize and standardize WCO expertise, and manage knowledge created by both in-house experts and accredited experts.

**Collaborate to strengthen knowledge**
This collaborative platform allows strengthening Customs training initiatives and networks by creating communities gathered around virtual tools to create, comment and design training contents and strategies.
**Interactive Map: NTCs Datasheets**

**National Training Centre Database**

**Russian Federation**

**Federation Customs Service**

**General Documentation:**

<table>
<thead>
<tr>
<th>Method of Training</th>
<th>Contact Point</th>
<th>Training Inventory</th>
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</thead>
<tbody>
<tr>
<td>Face-to-face</td>
<td>John Smith</td>
<td>Teaching Assistant</td>
</tr>
<tr>
<td>E-learning</td>
<td>Jane Doe</td>
<td>Training Coordinator</td>
</tr>
</tbody>
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**Strategy:**

- Establishing an external training strategy: Yes
- Coverage of the strategy:
  1. Development of the multi-level training system
  2. Systematic dissemination and educational support with materials and training technology
  3. Development of the Russian Customs Service education system
  4. Enhancing scientific and educational output of the institute
  5. Providing educational training services
  6. Development of the office regular training center

**Future Developments of the strategy:**

- Need for more effective tools and methods utilized in the quality-oriented personnel training documentation

**Curriculum:**

- Existing published training curriculum: Yes
- Coverage of the curriculum: Internal training
- Future developments of the curriculum:
  1. Training of the professional remitting and qualification improvement of the Russian Federation customs officers

**Documentation:**

- Training Sessions

<table>
<thead>
<tr>
<th>Initial Training</th>
<th>Capacity</th>
<th>Available number of participants</th>
<th>Registered number of participants per session</th>
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Virtual Customs Orientation Academy

- Online training for “new” Customs inductees.
- Enhancing and strengthening capacities through online/blended learning.
- Increase knowledge and skills on the international Customs standards.
- Develop basic cognitive skills required to carry-out Customs tasks.
Virtual Customs Orientation Academy Outline

Online Training

*Pedagogical & Technical Skills for e-learning*

1. Introduction to Customs
2. Introduction to Customs Procedures
3. Introduction to Revenue Collection
4. Introduction to Customs Enforcement