

Central units for issues related to counterfeiting and piracy in Customs Administrations

Albania

Division/unit: IPR Protection Directorate, General Directorate of Customs
Postal address: Lapraka, Tirana, Albania
Tel. number: +355 4 2228122
Fax number: +355 4 2228122
E-mail: ipr@dogana.gov.al

Algeria

Division/unit: Sous direction de la lutte contre la contrefaçon
Postal address: 19, Rue docteur Saadane, Alger
Tel. number: +213 21 72 59 44
Fax number: +213 21 72 59 44
E-mail: drensg@douane.gov.dz
Functions: Traitement des demandes d'intervention, ciblage, suivi, stat

Angola

Division/unit: Enforcement Department / Section of Trade Information and Communications
Postal address: Rua Teresa Afonsa n°2 Caixa Postal N°1254
Tel. number: +244 912554820
E-mail: dfainte@alfandega.gv.ao
jpascoal@alfandega.gv.ao
eferreira@alfadega.gv.ao
Functions:

- Collect, centralize, organize and integrated to process information of a tactical or operational on the prevention, detection, combating and prosecution of tax offenses including international trade customs unauthorized and illicit trafficking of narcotic drugs or psycho tropic substances, weapons art objects, antiques and other goods prohibited or restricted;
- Promote the exchange of information with national and international bodies with a view to preventing, detecting, fighting and repression of customs offenses tax.

Australia

Division/unit: Intellectual Property Rights, Trade Policy and Regulation Branch, Australian Customs and Border Protection Service
Postal address: 5 Constitution Avenue, Canberra City, Australian Capital Territory, 2615, Australia
Tel. number: +61 2 6275 6577
Fax number: +61 2 6229 3840
E-mail: iprights@customs.gov.au

Austria

Division/unit: Zollamt Klagenfurt Villach [Klagenfurt Villach Customs Office]
Competence Center Gewerblicher Rechtsschutz [IPR Department]
Postal address: Ackerweg19, A-9500 Villach - Austria
Tel. number: +43 1 51433 564 054
Fax number: +43 1 51433 596 4054
E-mail: ipr@bmf.gv.at
Functions: The Klagenfurt Villach Customs Office is the federal government office responsible for receiving applications for action.

Belarus

Division/unit: Anti-smuggling coordination division of Enforcement Department
Postal address: 45/1, Mogilevskaya Street, 220007 Minsk, Belarus
Tel. number: +375 17 2189175
Fax number: +375 17 21892906
E-mail: GarifovVA@customs.gov.by
Functions: Coordination of intellectual property enforcement, considerations of applications, keeping the register of applications

Belgium

Division/unit: Service DMGC 1
Postal address: North Galaxy, Tour A - Boîte 37, Blv du Roi Albert II, 33 à 1030 Bruxelles
Tel. number: +32 257 631 38
Fax number: +32 257 952 57
E-mail: michele.thibaut@minfin.fed.be
Functions: Centralisation des questions relatives à la contrefaçon et à la piraterie de DPI

Bosnia and Herzegovina

Division/unit: Customs Sector
Postal address: Bana Lazarevica bb, 78000 Banja Luka
Tel. number: +387 51 335 232
Fax number: +387 51 335 232
E-mail: carina@uino.gov.ba

Bulgaria

Division/unit: Central Customs Directorate/Customs Intelligence and Investigation Directorate
Postal address: 47, Rakovsky Street, Sofia 1000, Bulgaria
Tel. number: +359 29859 4421
Fax number: +359 29859 4082
E-mail: ipr@customs.bg
Functions:

- Processing and approving applications for actions by Customs,
- Training activities,
- Contact with private sector,
- Preparation of legislation in the area of IPR protection in particular in the field of customs activities and procedures,
- Overall organization of the process of creation, implementation and enforcement of border measures undertaken by Customs against counterfeiting and piracy,

- Technical support and supervising the actions undertaken by Customs offices and border check points in the context of IPR infringements prevention,
- Preparation of the overall training program and conducting training for Customs officers in area of Customs enforcement for IPR protection at the National Training Center,
- Carrying out co-operation with right holders with regard to Customs actions for IPR protection and organizing trainings and seminars dedicated to Customs and police inspectors, prosecutors and judges,
- Organizing and participation in Joint customs operations as regards IPR

Chile

Division/unit: Customs Operative Enforcement Department
 Tel. number: +56 32 213 4883
 E-mail: defiop@aduana.cl
 Functions: Enforcement Plans related with IPR

China

Division/unit: IPR Division
 Postal address: No.6 Jian Guo Men Nei Ave. Beijing, China 100730
 Fax number: +86 10 65195358
 E-mail: ipr@customs.gov.cn
 Functions: IPR border protection related issues

Cyprus

Division/unit: IPR Unit
 Postal address: Customs Headquarters 1440, Nicosia, Cyprus
 Tel. number: +357 22 601 652
 Fax number: +357 22 302 029
 E-mail: headquarters@customs.mof.gov.cy
 Functions: A special unit within the Department has been assigned with the task to deal with intellectual property rights issues and enforcement of border and inland controls. This unit is staffed by trained customs officers from Customs Stations operating in all towns and is fully operational at a decentralized level.

Czech Republic

Division/unit: Section 214, General Directorate of Customs
 Postal address: Budejovická 7, Prague 4, 140 96 CZ
 Tel. number: +420 26 1332 227
 Fax number: +420 26 1332 300
 E-mail: dusevni.vlastnictvícs.mfcr.cz

Denmark

Division/unit: Tax Center Copenhagen - Task Force Counterfeiting,
 Postal address: Sluseholmen 8 B, DK-2450 Copenhagen SV - Denmark
 Tel. number: +45 72 38 01 10
 Fax number: +45 72 37 11 50
 E-mail: ipr@skat.dk

Functions: The unit has the national responsibility for the Danish Customs action concerning counterfeit goods, and covers all aspects of customs tasks related to counterfeit goods.

Dominican Republic

Division/unit: Intellectual Property Department
Postal address: Av. Abraham Lincoln 1101, Serallés, Código postal 10148
Tel. number: +809 547 707 ext.2540
Fax number: +809 732 7126
E-mail: j.ortega@dqa.gov.do
Functions: Ensure full compliance with the observance of intellectual property rights under international agreements and national law.

France

Division/unit: Direction Générale des douanes et droits indirects,
Bureau E1 - Politique Tarifaire et commerciale Section propriété
intellectuelle et contrefaçon
Postal address: 11, rue Des Deux Communes, F – 93558 Montreuil Cedex
Tel. number: +33 1 57 53 43 24
Fax number: +33 1 57 53 40 68
E-mail: dg-e1@douane.finances.gouv.fr

Georgia

Division/unit: Sanitary, Phyto-sanitary and Non-tariff Measurers Division
Postal address: 6 V. Gorgasali str., Tbilisi 0114, Georgia
Tel. number: +995 5322261169
E-mail: t.japaridze@rs.ge

Germany

Division/unit: Bundesfinanzdirektion Südost
Zentralstelle Gewerblicher Rechtsschutz
Postal address: Sophienstraße 6 - 80333 München
Tel. number: +49 89 59 95 2313
Fax number: +49 89 59 95 2317
E-mail: zgr@bfdso.bfinv.de
Functions: The Central Bureau for IPR (Zentralstelle Gewerblicher
Rechtsschutz/ZGR) decides about the applications for border seizure.
Furthermore the ZGR provides the rightholders with information about the
border seizure procedure according to Community law and national law.
Rightholders are informed at trade fairs like ISPO (Munich),
Hannovermesse (Hannover), Medica (Düsseldorf). Additionally the
rightholders are always welcome to get individual information by visiting
the ZGR in Munich. The ZGR is responsible for the content of the
information brochures and texts published on the special website
www.ipr.zoll.de.
On the other side the ZGR does training programs for the customs
officers all over Germany in cooperation with the regional Customs
Training Centers.

Greece

Division/unit: 19th Division of Customs Procedures, Unit C
Postal address: Kar. Servias 10, 101 84 Athens, Greece
Tel. number: +30 210 6987445
Fax number: +30 210 6987450
E-mail: d19diadi@otenet.gr

Hong Kong, China

Division/unit: Intellectual Property Investigation Bureau
Postal address: 25/F, Customs Headquarters Building, 222 Java Road , North Point, Hong Kong
Tel. number: +852 3108 3068
Fax number: +852 3108 3502
E-mail: vincent_yt_lai@customs.gov.hk
Functions: To take criminal enforcement actions and border protection measures against copyright and trademark infringements

Hungary

Division/unit: Intellectual Property Rights Defence Department
Postal address: 87 Frangepán street, H-1135 Budapest, Hungary
Tel. number: +36 1 2365 700
Fax number: +36 1 2365 758
E-mail: kavig.sztvo@nav.gov.hu
Functions:

- handling application for action
- analysis of trends
- organising raids against counterfeiters
- training

Iceland

Division/unit: Working group on IPR related issues / Directorate of Customs
Postal address: Tryggvagata 19, 101 Reykjavík, Iceland
Tel. number: +354 560 0323
E-mail: asgrimur.asmundsson@tollur.is
Functions: A working group consisting of five members which purpose is to deal with IPR related issues and to build up expertise in IPR related matters at the Directorate of Customs.

Ireland

Division/unit: IPD Investigations Coordination Unit
Postal address: Ashtown Gate, Navan Road, Dublin 8
Tel. number: +353 1 827 7557
Fax number: +353 1 827 7584
E-mail: jstack@revenue.ie
Functions:

- Increase the awareness of Customs frontline staff to IPT protection
- Act as a contact point between Revenue and Rights holders
- Liaise internally with Customs Division
- Act as a contact point for operational personnel who detect goods suspected of infringing IPR
- Provide training / information packs to frontline staff
- Organise Operations
- Collate statistics for the EU and the WCO
- Liaise with other agencies

Italy

Division/unit: National Anti-fraud Office
Postal address: Via Mario Carucci, 71 - 00143 Rome - Italy
Tel. number: +39 6 5024 6135
Fax number: +39 6 5095 7300
E-mail: dogane.antifrode@agenziadogane.it

Japan

Division/unit: IPR National Center
Postal address: 2-7-11, Omi, Koto-ku, Tokyo 135-8615
Tel. number: +81 3 3599 6368
Fax number: +81 3 3599 6459
E-mail: chiteki@tokyo-customs.go.jp
Functions:

- Collecting and analyzing the information on IPR infringing cases;
- Ensuring the uniform examination of applications for suspension among each regional Customs.

Jordan

Division/unit: IPR Section
Postal address: P.O. Box 90, 11118 Amman, Jordan
Tel. number: +962 4623186; +962 4647513
Fax number: +962 4647513
E-mail: iprc@customs.gov.jo
Functions: Applying article 41 of Customs Law no. 20 for the year 1998 and Regulations no. 7 for the year 2000 regarding IPR protection procedures

Latvia

Division/unit: IPR Protection Unit of National Customs Board
Postal address: 11.novembra krastmala 17, Riga, Latvia, LV1841
Tel. number: +371 67111244
Fax number: +371 67111435
E-mail: IPR@vid.gov.lv
Functions:

- To coordinate the process of detaining and seizing of counterfeit goods
- To train Customs officers and public, students
- To participate in drafting of legislative acts
- To cooperate with state organizations and NGOs.

Lithuania

Division/unit: Customs Procedure Division of Customs Department under the Ministry of Finance of the Republic of Lithuania
Postal address: LT - 01105 Vilnius
Tel. number: +370 5 266 6079; +370 5 232 7486
Fax number: +370 5 266 6130
E-mail: audrius.budrys@cust.lt; darius.valickas@cust.lt
Functions: application for action, extension, databases, reports

Division/unit: Violation Prevention Division of Customs Department under the Ministry of Finance of the Republic of Lithuania
Postal address: LT - 01105 Vilnius

Tel. number: +370 5 266 6124
Fax number: +370 5 266 6130
E-mail: evaldas.visockas@cust.lt
Functions: cheking, suspension of goods, destruction, release of goods, activity

Luxembourg

Division/unit: Antidrogues et Produits Sensibles
Postal address: Boîte postale 1605, L - 1016 Luxembourg
Tel. number: +352 290 191 226
Fax number: +352 290 191 400
E-mail: daniel.koener@do.etat.lu
Functions: Chef d'unité IPR

Malta

Division/unit: Customs IPR Enforcement Unit, Customs department
Postal address: Lascaris Wharf, Valletta VLT 1920 - Malta
Tel. number: +356 256 85 203
Fax number: +356 256 85 230
E-mail: george.agius@gov.mt
Functions: Inspector of Customs

Mauritius

Division/unit: IPR UNIT
Postal address: Custom House, Mer Rouge, Port Louis, Mauritius
Tel. number: +230 202 0500
Fax number: +230 216 4361
E-mail: customs@mra.mu

Mexico

Division/unit: Central Administration for Customs Operation
Postal address: Av. Hidalgo No. 77, Módulo IV, 1er Piso, Colonia Guerrero, Deleg. Cuauhtémoc, C.P.06300, México D.F.
Tel. number: +1 55 58 02 07 88
E-mail: pirateria@sat.gob.mx
Functions: Analyze, detect and monitor, in coordination with other competent authorities specific trades in which is presumed the commission of any illegal operation, (about the value, origin, classification of goods, taxes payment evasion, countervailing duties and other uses). Also investigate and monitor complaints within the scope of its competence.

Moldova

Division/unit: Secteur Protection de la propriété intellectuelle
Postal address: rue Columna, 30, MD-2001 Chişinău, R. Moldova
Tel. number: +373 22 574 195/220
Fax number: +373 22 273 061
E-mail: vitalie.gonciar@customs.gov.md; elena.paladi@customs.gov.md
Functions: consultants

Morocco

Division/unit: Service de l'Harmonisation des Méthodes d'intervention
Postal address: Avenue Annakhil Hay Ryad Rabat
Tel. number: +212 537579442
Fax number: +212 537717839
E-mail: R.bhija@douane.gov.ma
Functions: Chef de Service

Myanmar

Division/unit: Investigation Division
Postal address: 132, Strand Road, Kyauktada Township, Yangon, Myanmar
Tel. number: +95 1 387161
Fax number: +95 1 371229; +95 1 387180
E-mail: mcd.ygn@mptmail.net.mm
Functions: Take Customs intelligence role and gather internal and external information/ Connecting to and communication with the other enforcement bodies and exchange information about Customs matters.

Netherlands

Division/unit: Customs Department IPR
Postal address: P.O. BOX 3070 - 6401 DN Heerlen
Tel. number: +31 88 151 0936
Fax number: +31 88 151 3181
E-mail: pk.sannes@belastingdienst.nl

New Zealand

Division/unit: New Zealand Customs Service: IPR Investigations
Postal address: PO Box 73003
Tel. number: +64 9 927 8331
Fax number: +64 9 359 6560
E-mail: ipr@customs.govt.nz
Functions: Investigations of suspect IPR offending.

Norway

Division/unit: Karianne Bo, Department of Customs, VAT and Movement of Goods
Postal address: Schweigaardsgate 15, PB. 8122 Dep. NO-0032 OSLO
Tel. number: +47 22 86 09 47
Fax number: +47 22 86 02 24
E-mail: kabo@toll.no
Functions: IPR-coordinator

Poland

Division/unit: Customs Policy Department - IPR Protection Unit
Postal address: ul. Świętokrzyska 12 00-916 Warszawa
Tel. number: +48 22 694 31 33
Fax number: +48 22 694 31 34
E-mail: iwona.monko@mofnet.gov.pl
Functions:

- coordination and co-operation with right holders in enforcement of IPR area
- analysis of international, EU and national legislation regarding IPR
- supervision of customs procedures

- IT system Leonardo da Vinci (VINCI)
- co-operation with government administration and with NGO-s eligible for protection of IPR

Portugal

Division/unit: Autoridade Tributaria e Aduaneira
 Direção de Serviços de Regulação Aduaneira
 Postal address: Rua da Alfândega ,^o5 r/c,1149-006 Lisboa
 Tel. number: +351 21 881 3890
 Fax number: +351 21 881 3984
 E-mail: dsra@at.gov.pt
 Functions: IPR policy

Division/unit: Autoridade Tributaria e Aduaneira
 Direção de Serviços Antifraude Aduaneira
 Postal address: Largo Terreiro do Trigo, 1149-060 Lisboa
 Tel. number: +351 21 881 3133
 Fax number: +351 21 881 3185
 E-mail: dsafa@at.gov.pt
 Functions: IPR enforcement

Romania

Division/unit: National Customs Authority - Directorate for Surveillance of Excise and Customs Operations Anti-Drug and Protection of IPR Service
 Postal address: 13 Matei Millo Street, District 1, 010144, Bucharest
 Tel. number: +40 213 193 181
 Fax number: +40 213 193 181
 E-mail: relatiipublice@customs.ro
 Functions:

- Receiving and processing the applications for customs action on IPR (national and community applications);
- Co-ordinates and guides the activity of regional customs directorates on protection of IPR issues;
- makes proposal for training programmes of customs staff on the enforcement of IPR;
- Draws up proposals for project of laws, norms and working methodologies concerning the enforcement of IPR by customs;
- Co-operates with other public authorities involved in fight against counterfeiting and piracy, IP right-holders, anti-piracy and anti-counterfeiting associations;
- ensures the exchange of information to countering the traffic with goods infringing an IPR, according to the customs-related provisions in the international agreements, conventions and treaties signed by Romania;
- makes proposals on the projects of laws elaborated by other ministries and central institutions, which include clauses referring to the enforcement of IPR by customs;
- Represents the National Customs Authority within the European Commission meetings of Customs Code Committee - IPR enforcement Section;
- Represents the National Customs Authority within the National Working Group on IPR.

Senegal

Division/unit: Bureau des Investigations criminelles et des Stupéfiants
Postal address: BP4033 DAKAR
Fax number: +221 338 27 4484
E-mail: spdgd@douanes.sn

Serbia

Division/unit: Department for IPR Protection
Postal address: Bulevar Zorana Djindjića 155
Tel. number: +381 11 2015 958
Fax number: +381 11 3194 164
E-mail: stojcevicd@carina.rs
Functions: Head of Department

Singapore

Division/unit: Director-General, Singapore Customs
Postal address: 55 Newton Road #10-01 Revenue House Singapore 307987
Tel. number: +65 63552002
Fax number: +65 62508663
E-mail: customs_international@customs.gov.sg

Slovakia

Division/unit: Financial Directorate of Slovak Republic, Customs division
Postal address: Vazovova 2, 815 11 Bratislava, Slovak Republic
Tel. number: +421 2 482 73 119
E-mail: katarina.gondova@financnasprava.sk

South Africa

Division/unit: Customs Border Control Unit (CBCU)
Postal address: 299 Bronkhorst Street
Tel. number: +27 12 422 4000
E-mail: pmoeng2@sars.gov.za

Spain

Division/unit: Departamento de Aduanas e Impuestos Especiales
Postal address: C/ Llano Castellano, 17- 28071 Madrid
Tel. number: +34 91 728 98 54
Fax number: +34 91 729 20 65
E-mail: ipr.adu@correo.aeat.es
Functions: Oficina competente para recibir y tramitar Solicitudes de Intervención

Switzerland

Division/unit: Direction générale des douanes, Section procédures douanières
Postal address: Monbijoustrasse 40, CH-3003 Berne
Tel. number: +41 31 325 10 90
Fax number: +41 31 323 92 79
E-mail: piraterie.ozd-zvfa@ezv.admin.ch

Thailand

Division/unit: Investigation and Suppression Bureau
Postal address: 1 Suntonkosa Rd., Klong Toey, Bangkok 10110
Tel. number: +66 2 667 7704
Fax number: +66 2 671 7731
E-mail: ipr.customs@gmail.com
Functions:

- Establishing customs strategies, plan, project , research or other academic works related to IPRs.
- Coordinating both domestic and international government agencies as well as private agencies.
- Providing information to related agencies within the customs department importers/exporters and stakeholder.
- Being the IPRs Knowledge Center of The customs Department.
- Providing the training course for the customs officers.

Trinidad and Tobago

Division/unit: Preventive Branch
Postal address: Custom House Abercromby St. Port of Spain
Tel. number: +1 623 5178
Fax number: +1 625 6003
E-mail: dce@customs.gov.tt

Turkey

Division/unit: Directorate General of Customs / Legislation and External Relations Department
Postal address: Hukümet Meydanı 06100, Ulus-Ankara, Turkey
Tel. number: +90 312 3068000
Fax number: +90 312 3068995
E-mail: genelevrak@gumrukicaret.gov.tr
Functions:

- To process IPR applications from right holders through the computerized IPR system;
- To inform right holders and the economic operators regarding the importance of IPR, their right in the customs and the enforcement measures for border protection of IPR;
- To prepare projects for improvement of border protection of IPR.

Ukraine

Division/unit: Department on intellectual property rights protection, Department of goods classification and external economic activity regulation, The State Customs Service of Ukraine
Tel. number: +38 044 247 27 31
Fax number: +38 044 247 27 31
E-mail: gasalex71@gmail.com
Functions:

- Procedures elaboration and activities coordination of customs authorities dealing with issues of control over transportation across customs corridor of Ukraine of goods, which contain objects of rights of intellectual property;
- Maintaining customs registry of objects of rights of intellectual property, interaction with rights holders and law enforcing bodies dealing with intellectual property rights protection;
- Participation is ensuring upholding to norms of international law and concluded by Ukraine international agreements, facilitation of upholding

by customs authorities to commitments within international agreements of Ukraine in a sphere of protection of intellectual property rights. Taking measures towards adapting national legislation of Ukraine to international agreement on customs issues.

United Arab Emirates

Division/unit: International Relations – Federal Customs Authority
Postal address: 111333 – Dubai
Tel. number: +971 43119945
Fax number: +971 43930199
E-mail: falshaiba@customs.ae

United Kingdom

Division/unit: IPR Enforcement Policy Team
Postal address: HM Revenue & Customs, 10th floor, Alexander House, 21 Victoria Avenue, Southend on Sea, SS99 1AA - United Kingdom
Tel. number: +44 1702 36 7980
Fax number: +44 1702 36 6785
E-mail: ron.johnson@hmrc.gsi.gov.uk
Functions: National customs policy for all IPR border enforcement issues, including management of the UK Application for Action processing unit.

Vietnam

Division/unit: Division of Control for IPR Protection (Division No. 4),
Department of Investigation and Anti-smuggling
Postal address: Plaschem Building, No.562 Nguyen Van Cu street, Long Bien district
Hanoi, Vietnam
Tel. number: +84 913201944
Fax number: +84 438720295
E-mail: shtt.tchq@gmail.com

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