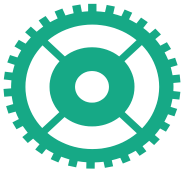




AMERICARIBE
Aduanas - Customs - Douanes

Measures adopted by AMS Customs in response to COVID-19

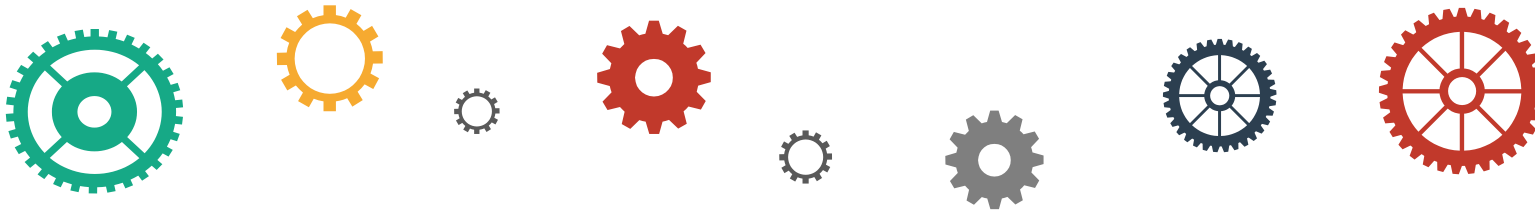


- The Customs Service will attend as a priority those operations and / or import or export destinations that are related to the activities and services declared essential by Decree No. 297/2020 and its amending and complementary regulations.
- Notwithstanding this, the deputy Directors, within the framework of their respective competences, will authorize the attention of other operations and / or destinations, both import and export, that due to the nature of the merchandise or the particularities of the commercial operation base, advise their attention as critical or essential in the framework of the delegation established by Provision No. 11/2020 (DGA).
- The operations and / or destinations must be attended to, affecting the minimum necessary personnel, ensuring strict compliance with the standards established by the health authority in order to preserve the health of customs personnel authorized for the operational task. Likewise, those who administer places enabled as primary areas are urged to ensure strict compliance with the aforementioned sanitary norms and to preserve the health of customs personnel, Trade Assistants and the Customs Service, their agents and dependents, importers, exporters and other people who interact with this Customs Service.

Argentina

Brazil

1. Regulation prescribing anticipated release of goods prior the inspection and clearance, according to HS Classification Reference from the WCO.
2. Implementation of a Special License for the exports of goods to tackle the virus outbreak
3. Implementation of previous authorization for the exports of Chloroquine and Hydroxychloroquine as raw materials, semi-finished or finished products.
4. Prioritizing the destination of goods seized, according to the HS Classification Reference from the WCO
5. Daily monitoring of the clearance of goods to tackle the virus outbreak, according to the HS Classification Reference from the WCO
6. Redistribution of workload on postal and express consignments, due to the reduction of in and out bound parcels
7. Production of online courses on Customs matters, due to the leave of customs officers
8. Reduction of duties and taxes for the imports of goods to tackle the virus outbreak, according to the HS Classification Reference from WCO
9. Orientation for all Customs officers on the need to wear the necessary IPE(individual Protective Equipment): Gloves, glasses, masks...
10. Implementation of a Customs Operational Center for Crisis Management, competent to supervise, monitor and guide the customs processes



Measures of the Ministry of Health

Good practices and relevant documents:

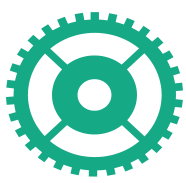
1. Foreign trade facilitation measures established to face Covid-19 (March 18th 2020)
 - <http://www.aduana.cl/se-establecen-medidas-de-facilitacion-del-comercio-exterior-para/aduana/2020-03-19/140021.html>
2. Circular letter instructing on facilitation measures applicable by Customs regarding the health emergency due to Coronavirus in China (February 11th 2020)
 - http://www.aduana.cl/aduana/site/docs/20200212/20200212172414/oficio_circular_n_67_1_02_2020.pdf
3. General provisions to enable the Simplified Temporary Admission Declaration for Emergencies (DATSE) and the entry of goods (February 16, 2020).
 - http://www.aduana.cl/capitulo-3-ingreso-de-mercancias/aduana/2007-02-16/135454.html#vtxt_cuerpo_T40

Chile

Costa Rica

The General Directorate of Customs of Costa Rica, due to the world situation regarding the COVID-19 pandemic, has taken the following measures:

- The implementation of special procedures have been activated.
- The digitalization of the procedures is being applied so that they can be done by mail without the need to personally present the documents.
- Directive DGA-003-2020 was created to control the export or re-export of medical implements.
- Enabling measures are being implemented that do not paralyze the import and export activity. More green channels, not requiring original documents, creating special procedures.
- The Fiscal Relief Law was approved, which defers the payment of VAT taxes; RENT; CUSTOMS, without interest or fines. It is defined for three months, renewable.
- Minimize audits and change the strategy when the case allows it. Intensify the subsequent control of declarations almost immediately upon dispatch.
- Information campaigns will be maintained for staff and users.
- Protective materials will be provided for personnel, according to our possibilities.
- An entrance control is maintained, so as not to exceed the maximum permitted occupancy capacity.
- In order not to affect the service to the public due to the restriction of face-to-face attention, the email contacts of the different addresses, customs and departments were made available at regular hours.
- Physical inspections of goods have been minimized (going up to the green channel) and the use of protection for officials who must remain working.



Among the measures adopted by the General Customs of the Republic of Cuba:

- Guide our forces, means and systems available at the border based on the identification of passengers and crew with symptoms compatible with the disease under surveillance and inform the international health control authorities.
- Ensure the timely updating and sending of advanced passenger information (API) to the sanitary control authorities (MINSAP, Phytosanitary and Veterinary), which includes the personalized list of passengers and crew from and in transit from countries under epidemiological surveillance.
- Guarantee the training of customs officers at the border with the objective of increasing capacities to identify people with symptoms of infection and in the use of protection means and hygienic-sanitary measures.
- Guarantee the protection of our forces, ensuring hygiene and disinfection measures, as well as the resources for it.
- Facilitation measures are applied aimed at the expedited processing of imports of merchandise that arrives as donations and other specific inputs intended to protect against COVID-19.

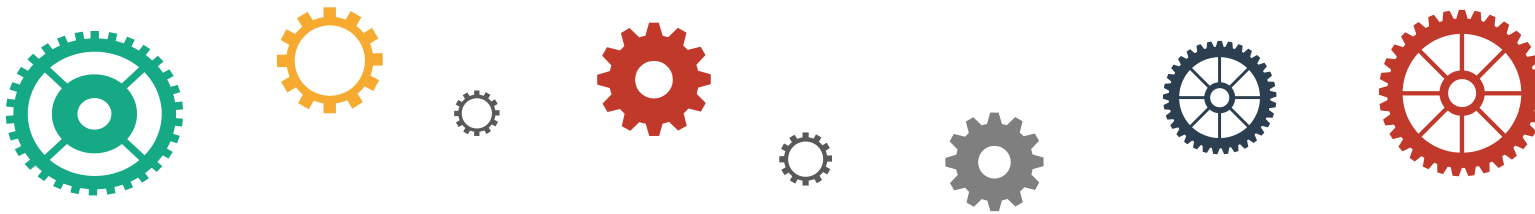
Cuba

El Salvador

- Protocol for the Mobility and Logistics of the Goods before the Pandemic COVID-19, dated March 20, 2020.
- Information Bulletin No. DGA 07-2020, Suspension of Legal Terms and Deadlines due to the State of National Emergency following the Pandemic by COVID-19, March 20, 2020. The suspension will not be applicable to the deadlines for compliance with customs obligations. tax and non-tax, presentation of merchandise declarations and cancellation of temporary or suspensive customs regimes.
- Have been reported massively through emails to all staff, measures of health and hygiene, as well, it has been placed on billboards, places of better visibility by employees and users of the customs service that attend to carry out procedures.
- The entry of people into administrations has been regulated, in order to avoid crowds and to comply with social distancing.
- Priority has been given to the teleworking modality for certain work activities, mainly for people over 60, pregnant women and people with special medical conditions.
- in the same way, personnel at borders and customs administrations have been provided with masks, latex gloves and alcohol gel, with the purpose of preventing said pandemic.
- 2 provisions have been issued to facilitate the import of some grains and food, as well as medicines, supplies and medical equipment that can be consulted at the following links:

<https://www.mh.gob.sv/pmh/es/Novedades/>

<https://www.mh.gob.sv/pmh/es/Novedades/Publicaciones.html#APMHAP61>



The Guyana Revenue Authority (GRA), with the support of the Government of Guyana, has taken the initiative to exempt the customs duty, excise duty, stamp duty and value added tax on all medical supplies associated with the testing, prevention and treatment of disease.

This initiative will be implemented with effect during the period from March 26, 2020 to June 30, 2020 and the GRA published the list of articles in the national daily print media, as well as in ASYCUDA World. Taxes have been exempted using the various HS codes provided to importers and authorized customs brokers for guidance.

The GRA has published an additional Notice that exempts the local value added tax on said items that would have been previously imported, with effect from March 26, 2020.

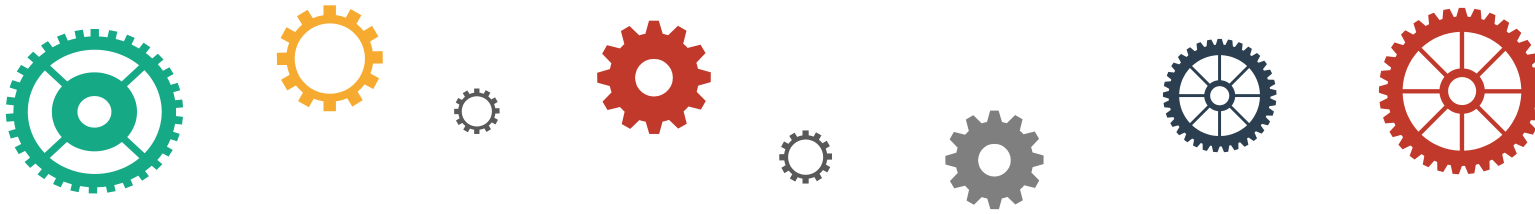
GRA has also implemented procedures that facilitate declarations with these articles being accelerated through the system and their timely release.

Guyana

Nicaragua

The General Directorate of Customs in Nicaragua, to prevent the spread of the COVID-19 virus, with its staff, service users and visitors entering the country, have adopted the following measures:

- Implementation of permanent effective communication actions, to the workers and users of the customs service in general, with the purpose of increasing the habits of applying the preventive measures guided by the health authorities.
- Critical routes were defined to adopt the necessary contingent measures to avoid probable infections of the virus.
- Customs personnel serving users and carriers in the different border work centers of the country have been provided with the necessary means of protection.
- Administrative communications were issued, aimed at strictly complying with the relevant contingency measures.



By Decree No. 93/2020, March 13, 2020, the Executive Power declared a state of national sanitary emergency, and from that moment a series of dynamic measures have been adopted, varying according to the situation in our country..

- Border Closure for Travelers:

By Decree N° 104/20 dated 24 March 2020, only Uruguayans and foreign residents in the country, from abroad are authorized to enter to the country, subject to sanitary measures, provided for in Decree 93/2020.

- Trade-related measures: Foreign trade operations are maintained.
- Measures related to humanitarian aid goods:

In line with the communication of the WCO of 9 March 2020 and the special customs regime for assistance and rescue shipments provided for in article 145 of Law 19.276 (Customs Code of the Oriental Republic of Uruguay), it was established that medical reagents, medical supplies and equipment and other goods imported to face the emergency situation caused by COVID – 19, without prejudice to any controls, will be absolutely prioritize and its movements facilitated.

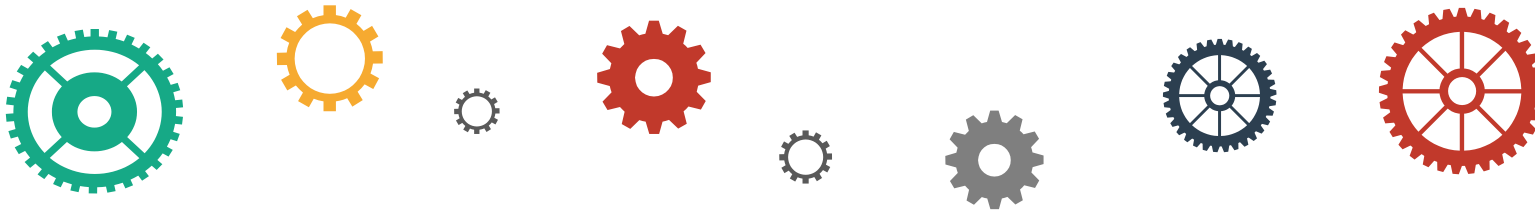
- Measures adopted in relation to customs officials, guaranteeing the continuity of the services under their charge:
 - ✓ A remote working regime was established for those units in which it is possible.
 - ✓ Exemption for officials over 65 years of age or with health problems that define them as a population at risk.
 - ✓ Remote User Support

Uruguay

United States

- 1. Legislative powers (that is, in matters such as the imposition of quarantine):**
 - Centers for Disease Control (CDC) have the relevant authority for the COVID-19 response.
- 2. Arrival restrictions and quarantine provisions:**
 - See the Presidential Proclamation: (<https://www.whitehouse.gov/presidentialactions/proclamation-suspension-entry-immigrants-nonimmigrants-certain-additional-persons-poserisk-transmitting-coronavirus/>) e información sobre restricciones de llegada en el sitio web del DHS (<https://www.dhs.gov/publication/notices-arrival-restrictions-coronavirus>).
- 3. Commitment to the Industry:**

CBP continues to interact with CDC and Industry stakeholders to continue the flow of commerce and travel within and outside of the United States.
- 4. Planning:**
 - CBP has national pandemic plans and business continuity plans in place. CBP has appropriate personal protective equipment (PPE) in all ports, stations, air branches and in all operational locations worldwide. CBP has an Occupational Safety and Health Specialist located in each field and sector office to help operational components fulfill CBP's mission while ensuring that CBP employees remain safe. CBP has activated its Emergency Operations Center to assist in the execution of CBP's response to the COVID-19 outbreak. This 24/7 activity integrates representatives from all offices to manage emergency response tools and coordinate information and resources.
 - For the most up-to-date information, visit the DHS website: (<https://www.dhs.gov/coronavirus>) y CBP página de inicio (<https://www.cbp.gov/>).



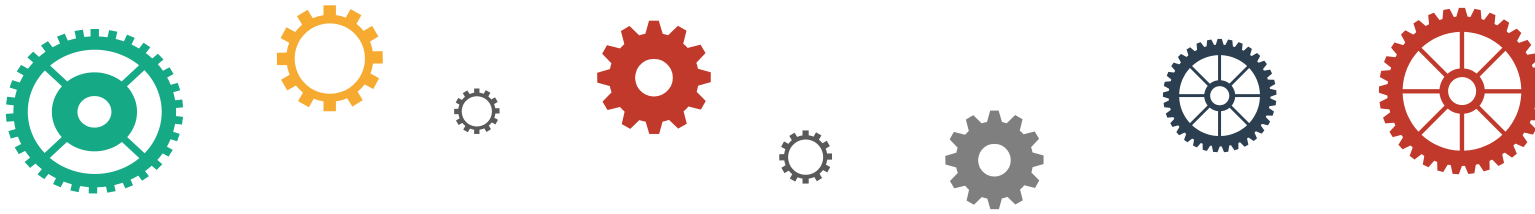
Measures Adopted by Customs:

- LEGISLATIVE DECREE No. 1053 - GENERAL CUSTOMS LAW
Article 138: suspension of deadlines for customs procedures and regimes due to acts of God or force majeure
<http://www.sunat.gob.pe/legislacion/procedim/normasadua/gja-03.htm>
- RESOLUTION OF ATTACHED NATIONAL SUPERINTENDENCY OF CUSTOMS No. 006-2020-SUNAT / 300000
Discretionary authority not to determine or sanction customs offenses during the health emergency resulting from COVID 19.
<https://busquedas.elperuano.pe/normaslegales/aprueban-facultad-discrecional-para-no-determinar-ni-sancion-resolucion-n-006-2020-sunat300000-1865082-1/>
- SPECIFIC PROCEDURE FOR DONATIONS FROM ABROAD: DESPA-PE.01.02
<http://www.sunat.gob.pe/legislacion/procedim/despacho/importacion/importac/procEspecif/despa-pe-01-02.htm>
- SUPREME DECREE NO. 044-2020-PCM
Border closure and freight and Cargo and goods transport are exempted..
<https://busquedas.elperuano.pe/normaslegales/decreto-supremo-que-declara-estado-de-emergencia-nacional-po-decreto-supremo-n-044-2020-pcm-1864948-2/>

Peru

México

- Assistance is provided to adults over 60, pregnant, lactating or with a chronic illness to carry out their work activities from their homes.
- The organization of face-to-face meetings is being avoided, and most of them are being carried out via audio conference, by Skype or Webex.
- Communications are constantly generated, with protocols, of care and hygiene for the staff, the implementation of health care for the office such as the supply of antibacterial gel, likewise, the staff is currently working in staggered periods from March 25, this year, assisting 2 officials per area in the guards format in order to provide face-to-face attention to what is required.
- Administrative communications were issued, aimed at strictly complying with the relevant contingency measures.
- Customs will operate with 80% of the staff, and the operational and administrative infrastructure will be used, avoiding the agglomeration in the area of previous and in the controlled areas, leaving an empty platform in the Customs recognition platforms (import-Export) between each shipment , the meetings of the customs facilitation, training and user committees will be suspended when they exceed 10 people, the use of mouth masks (masks) is encouraged and permanent contact is maintained with CBP, as well as with port and marine authorities .
- Presence will be maintained at all tactical points in Customs.



Measures Adopted by Customs:

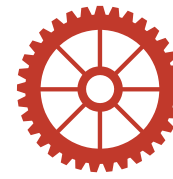
- Border closures for travelers, except ferry flights
- Remote work or from home for most employees
- Exemption from assistance for officials over 65 or with health problems that define them as a risk population.
- Suspension of face-to-face meetings
- Organization of rotating staff shifts in affected areas to customs operations in ports and airports
- Implementation of facilitating measures that do not paralyze the import and export activity. More green channels, not requiring physical documents, only electronic, creating special procedures.
- In accordance with the curfew schedules, established at 5:00 p.m., the container dispatch schedule will cease at that same time, in a decision that prioritizes the country's supply needs.
- Application the digitization of the procedures, which are done by email without the need to personally present the documents
- Suspension of some, surcharges, fees and taxes, while the emergency situation passes.
- Application of facilitation measures aimed at expedited processing of imports of merchandise arriving as donations and other specific inputs intended to protect against COVID-19.
- Elimination or reduction of surcharges and of port and airport stays.

**Dominican
Republic**

Canada

The World Health Organization declared the COVID-19 outbreak as a pandemic on March 11, 2020, prompting Canada to implement the following responsive measures:

- On March 16, 2020, Canada announced new restrictions to ban the entry of foreign nationals by air travel from all countries except the US. Canada also issued a customs notice for the relief of duty and tax for imported goods required for an emergency by Canadian health care centres and emergency responders.
- On March 19, 2020, the Canada Border Services Agency (CBSA) began providing a 45 business days grace period for imported goods requiring account declarations. The CBSA is suspending late accounting penalties released on minimum documentation from the period of 11 March to 14 May 2020. This grace period will be reviewed as the situation evolves.
- On 20 March 2020, Canada further announced restrictions to prohibit the entry of foreign nationals into Canada if they arrive from a foreign country other than the United States.
- On 20 March 2020, in collaboration with our U.S. partners, as a part of Canada's effort to prevent the spread of COVID-19 while safeguarding global supply chain continuity, Canada announced that, effective 21 March 2020, persons providing essential commercial services while in Canada (ex. truck drivers) as part of the global supply chain may enter Canada if they do not exhibit COVID-19 symptoms. Persons exhibiting COVID-19 symptoms are prohibited from entering Canada. Non-essential travel, including tourism, has also been prohibited.
- On 27 March 2020, Canada began allowing businesses to defer payments of the Goods and Services Tax / Harmonized Sales Tax amounts collected on their sales, as well as customs duties owing to their imports until 30 June 2020. Importers must still submit accounting declarations within the required timelines.



Measures Adopted by Customs:

The Contingency Plan of the National Customs Authority due to the State of National Emergency, by COVID-19 is structured through the elaboration and execution of five strategic measures:

1. Preventive measures for officials and users in general

- Usage of personal protection elements and respond for their proper use when appropriate.
- Attention to officials over 60 years of age, who have confirmed illnesses, in order for them to take vacations and accumulated compensatory periods, among others.

2. Temporary procedure for the importation of merchandise under the special modality of relief shipments (aid and humanitarian assistance)

- For the authorization of the entry of goods under the special modality of relief shipments, the Official State Organisms conformed for the attention of the national emergency must present only the simple list of merchandise that will be subject to importation. Among others.

3. Tariff quota

- Guarantee the seamless flow of international trade operations within the framework of the regulations in force and close coordination with the approving organizations, in order to avoid a negative impact on the economy of the Republic of Panama and to facilitate the import processes of First Necessity.

4. QBRNE Plan

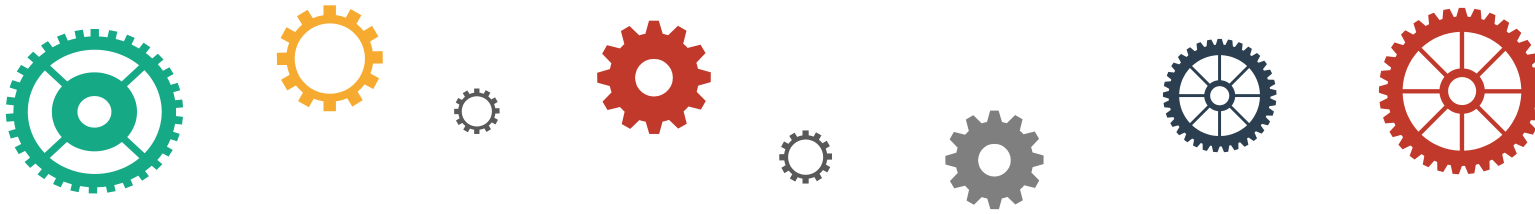
- Covered by Executive Decree No. 129 of April 5, 2017, Article 1: "which establishes the Inter-institutional National Plan for the prevention and response against threats and incidents with chemical, biological, radioactive, nuclear, and explosive weapons and their vectors systems, under the direction of the National Security Council, which will henceforth be named the QBRNE Inter-institutional National Plan".

5. Control and Monitoring of international cargo transport drivers. Among others.

Panamá

Antigua and Barbuda

- Ensured sufficient inventory of protective gear (gloves, masks and sanitizers) and commence distribution to all staff;
- Decommission water coolers;
- Selective quarantine for vulnerable front-line staff who have health conditions, pregnant and those who work in areas of high international traffic such as airport and seaports and offices in Jolly Harbour and English Harbour
- Identified core operations for situations of partially or fully closed buildings and confirm skeleton staff schedule;
- Accommodated staff with young children who are home from school where parental guidance is needed and establish an agreeable roster of hours to report to work.
- Requested and coordinated information sessions with Ministry of Health, Wellness and the Environment - Chief Health Inspector and Chief Medical Officer etc;
- Implemented new office hours, new shift system, reduced working schedules and on call exigencies to facilitate arriving cargo vessels and aircrafts, private and small planes and commercial airline to ONLY collect their nations on our island.
- Closure of our Airport to all International Commercial Flights and our Sea Ports to all Pleasure Yachts;
- Communicated information to all Stakeholders via Public Service Announcement and the Hosted a Public Information Program of State Media
- Construct a protective barrier between front-line staff and customers, where necessary
- Limit the number of persons entering the public areas to no more than three persons per cashier to allow for social distancing



Measures Adopted by Customs:

- Implementation of the Trade Facilitation Board to guarantee the normality of international trade under strict sanitary protocols and respond to the sanitary emergency through shortened customs processes and coordinate simplification of sanitary and quality processes for supplies / products and Covid-19 reagents.
- Total online attention to guarantee the sustainability of international trade.
- Implementation of zero tariff in the Ecuapass system for supplies and products related to health emergency.
- Implementation of export restrictions for supplies / products related to health emergency.
- Extension of payment deadlines for qualified foreign trade operators to access the dispatch benefit with guaranteed payment, from 20 to 40 business days.
- Ex-officio restructuring the fees of the payment facility processes that expire during the period of estate of emergency due to health emergency COVID19.
- Strengthening of the entities risk system, to reduce physical inspections of goods.
- Implementación de proceso de excepción para inspecciones y aforos físicos que requieren de la presencia de operador de comercio, a través de anexo de autorización especial para realizar dicho proceso sin su presencia con sus respectivos respaldos.
- Implementation of the exception process for physical inspections and valuation of goods that require the presence of a trade operator, by attaching the special authorization to carry out the process without their presence and with their respective supporting documents.
- Extension of the validity of foreign trade operators codes.
- Extension of the authorization / deferral of customs regimes.
- Suspension of deadlines for abandonment of goods, tacit and / or definitive
- Extension of the validity of the codes of foreign trade operators. **Among others.**

Ecuador

Guatemala

Actions

- The Guatemala Government ordered the closure of borders for foreigners, suspended commercial flights, allowing only the entry of cargo by maritime, land and air customs.
- The Guatemala Government approved the exemption from Value Added Tax -IVA- and Import Tariff Duties -DAI- to the National Coordinator for Disaster Reduction -CONRED-, Churches, organizations and charitable associations that import in order to bring critical goods for the emergency attention of COVID-19.
- There is an agile procedure for Relief shipments.
- Physical verification of the goods without the presence of the declarant.
- Institutional Protocol COVID-19, which includes training for personnel, protocols for: Entrance of Facilities, activities at work, use of institutional vehicles, return home after work and to identify Symptoms.
- As a security measure for the staff delegated to the different customs facilities in the country, each of the facilities has been supplied with masks and antibacterial gel, in addition to a series of recommendations and guidelines for maintaining sanitized spaces.
- For the administrative areas, the initiative of the Government of Guatemala "Stay at Home" is being supported, promoting work from home and only an essential number of people remaining working in institutional offices.
- Work from home or vacation authorization for staff at risk: Pregnant or nursing women, mothers of children under 12 years of age, people with chronic conditions and people over 65 years of age.
- Management of institutional correspondence electronically and not physically.
- The use of the different automated tools created by the Superintendence of Tax Administration is being promoted with users. **Among others.**