Both the German Central Customs Authority and the local customs authorities have set up crisis teams to ensure the overall performance of customs tasks.

In order to guarantee personnel availability in the long term, the official tasks of the organizational units, which are in direct contact with those involved (e.g. customs clearance), have been reduced to the absolutely necessary core areas and the personnel required there to the absolute minimum. The use of personal protective equipment such as gloves, masks, etc. is mandatory for these personnel. In addition, the relevant hygiene measures must be observed. Employees who are not absolutely necessary are put on standby duty. Persons returning from risk areas may not enter the office for 14 days after their return. This applies accordingly to employees who live in the same household as the aforementioned holiday returnees.

The German customs administration closely coordinates with the other European Member States and the EU Commission in order to maintain the movement of goods. In particular, the fast and smooth movement of goods required for COVID-19 treatment has a special focus.

The latest information is published on www.zoll.de.