Some of the best practices adopted by Indian Customs to facilitate the trade in recent past in view of the Corona virus outbreak are as follows:

A. 24*7 Customs clearance at all Customs formations.

The Instruction No. 02/2020 Customs dated 20th February 2020, issued by CBIC, introduces 24*7 clearance at all the Customs formations to address any congestion or delay or surge on account of the prevailing conditions due to ongoing shut down in China due to the COVID-19 outbreak. Central Revenue Control Laboratory will function 24*7 also to make available result at the earliest.

B. Waiver of late fees for filling the Bill of entry (BE) after COVID-19 scenario.

According to the Public Notice No. 24/2020 dated 20.02.2020, the late fee charged on delay in filing of Bill of Entry of import consignments from China has been waived off as the delay in filing of Bill of Entry was on account of non-receipt of documents from China.

C. Creation of Help desk on CBIC.

A help desk has been created on CBIC and ICEGATE home page for the trade to reach out to various ministries through a single window.