1. Measures aiming to Facilitate the Cross-border Movement of Relief and Essential Supplies

1.1. Fast tracking the processing and release of urgent medical cargo and relief supplies through simplified procedures.

1.2. Accepting scanned copy of preferential certificate of origin during the COVID 19 pandemic subject to the original copy being submitted once the crisis is over.

1.3. Taking deposit for the release of consignment benefitting from preferential treatment but unsupported by preferential certificate of origin because of lock down from exporting countries.

2. Measures aiming at Supporting the Economy and Sustaining Supply Chain Continuity

2.1. The Port is operational with Customs staff working to ensure that import and export procedures are completed in a timely manner with priority given to consignment directly related to the COVID 19 pandemic.

3. Measures aiming at Protecting Customs administrations’ Staff

3.1. Limiting the number of officers on duty to that necessary to provide the services required during the COVID 19 pandemic.

3.2. Providing transport for officers to and from work.

3.3. Cancellation of meetings and replaced by other means of remote communication, hence avoiding the crowding of people and to minimize the transmission of the virus.

4. Measures aiming at Protecting Society

4.1. Insisting on social distancing at all our offices.
4.2. Making available protective equipment and ensuring that staff is informed of their proper usage and maintenance (restrooms, gloves, masks, sanitizer, etc.).

4.3. Encouraging maximum use of technology, to the extent possible.

5. Other Measures.

5.1. Encouraging declarant to use pre-payment account

5.2. Encouraging the use of pre-lodgement.