Information based on the recommendations of the Public Health Agency is spread throughout
the organisation on a regular basis. This include to stay at home if you have any symptoms and
to wash your hands with soap and water regularly. Employees that have duties that can be done
from home are to work from home. Swedish Customs has taken measures to ensure that there
is adequate protective equipment for customs officers in stock, should the situation require the
use of such equipment. Information about new regulations and possible regulatory initiatives
has been communicated to customs officers, and the internal guidelines regarding the correct
use of protective equipment has been updated. All business travels are to be
cancelled/postponed except for those essential (which is to be decided by management).

So far, Swedish Customs has not encountered any unexpected challenges, the organization is
adjusting to the new situation and we have crisis teams at both national and regional level that
coordinate the work. Neither are we experiencing any disruptions caused by shortage in
personnel, due to sick leave, so far.

Web-links to any relevant documents:
The website of Swedish Customs is updated with the information directly relating to customs
matters: www.tullverket.se
Most relevant Swedish weblinks for information concerning covid-19 would be
- Public Health Agency of Sweden: https://www.folkhalsomyndigheten.se/the-public-health-
agency-of-sweden/
- Swedish Government Offices: https://www.government.se/
- Swedish Civil Contingencies Agency: https://www.msb.se/en/