

Directorate General of Customs and Excise – Central African Republic

21 April 2020

Measures adopted to combat the COVID-19 pandemic

1. Measures to facilitate the cross-border movement of relief consignments and essential supplies
<p>1.1. Immediate release of goods and direct collection.</p> <p>1.2. No value-added tax (VAT) levied on medicinal products.</p> <p>1.3. On request and depending on importers' status, full or partial exemption from duties is granted.</p>
2. Measures to support the economy and ensure supply chain continuity
<p>2.1. Suspension of all new measures in the 2020 Finance Law on increasing state revenue.</p> <p>2.2. Government authorization for landing of special flights (commercial and humanitarian).</p> <p>2.3. Using land transport, Government has set up basic minimum services by rotation along the whole Douala/Bangui corridor.</p>
3. Measures to ensure protection for Customs Administration personnel
<p>3.1. Awareness-raising among personnel in all departments by the Customs Healthcare Mutual Fund doctor and distribution of masks, gloves and hydro-alcoholic gels.</p> <p>3.2. Strict compliance with anti-virus protection measures and introduction of random checks by the Customs Services Inspectorate (ISD).</p> <p>3.3. Establishment of a sub-plan whereby personnel can work in relays, changing over every two days.</p>
4. Measures to ensure protection for the public
<p>4.1. Limits on the number of users present in Customs services.</p> <p>4.2. Constant reminders to the public, through awareness-raising measures, of how to protect themselves and others.</p>

4.3. Involvement of the Customs Administration in the work of the National Committee set up to combat the spread of the COVID-19 virus.

5. Other measures

5.1. All revenue mobilization meetings, usually held from the 15th to the 30th of each month, have been restricted to senior revenue officials.