

**Royal Malaysian Customs Department**  
**16 April 2020**

**1. Measures aiming to Facilitate the Cross-border Movement of Relief and Essential Supplies**

1.1. Customs offices operate as usual with minimum officers during Movement Control Order (MCO) to avoid interruption in customs operations;

1.2. Close collaboration with other government agencies to facilitate trade and movement of goods;

1.3. Immediate release of priority consignment and goods imported for the use of the Ministry of Health including medical equipment, Lab equipment and Personnel Protection (Protective Equipment - PPE);

1.4. Provide for pre-arrival processing of the goods declaration and immediate release of the goods upon arrival;

1.5. Expedited processing of imports of medical equipment for donations to the government to mitigate the effects of COVID-19; and ccoordinated inspections / examinations by Customs and other government agencies.

**2. Measures aiming at Supporting the Economy and Sustaining Supply Chain Continuity**

2.1. All seaports and airports remain open for regular trade;

2.2. Land borders are also open for commercial vehicles. However movement of people are restricted;

2.3. Exemption of import duty and sales tax for face masks;

2.4 Exemption of import duty and sales tax for medical equipment, Lab, Personnel Protective Equipment (PPE) and COVID-19 consumables for the Ministry of Health;

2.5 Exemption of import duty, excise duty and sales tax for raw material to the manufacturer of hand sanitizers (undenatured ethyl alcohol and denatured ethyl alcohol);

2.6 Customs (prohibition of export) (Amendment) (No.2) Order 2020 for face masks;

2.7 Customs duties (Exemption) 2017 (Amendment) (No.2) Order 2020;

(i) increase the value for Customs duty exemption from MYR500 to MYR 1000; and

(ii) reduce the eligible hours for the duty exemption from 72 hours to 48 hours to all passengers

/ travellers entering Malaysia by air;

2.6 Excise duties (Exemption) 2017 (Amendment) Order 2020 for excise dutiable goods by reducing the eligible hours for the duty exemption from 72 hours to 48 hours.

### **3. Measures aiming at Protecting Customs administrations' Staff**

3.1. The department provides thermal Scanner and sanitizers at all customs offices;

3.2 Following the instructions by the government all gatherings, training programs, courses are postponed;

3.3 Reorganize resources to minimize the number of officers working at a particular shift to minimize exposure to the pandemic and yet sufficient resources to handle customs formalities for clearance; and

3.4. Practice social distance in the working environment and during the inspections or examination of goods.

### **4. Measures aiming at Protecting Society**

4.1. The government, through the Royal Malaysian Customs Department, has banned exports of face masks to ensure sufficient supply for Malaysians during the COVID-19 pandemic.

4.3. Support government policies and measures by providing immediate release of essential goods for public consumption and critical goods for medical or health purposes to mitigate COVID-19;

4.2. Collaborate with security agencies in providing support for Movement Control Order (MCO) implementation; and

4.3. Collaborate with border agencies and National Security Council to determine the effective measure to quarantine the returning Malaysian during the MCO