

Mexican General Administration for Customs
28 April 2020

1. Measures aiming to Facilitate the Cross-border Movement of Relief and Essential Supplies

1.1. Customs will operate with 80% of the staff, and the operational and administrative infrastructure will be used, avoiding the congestion in the area of pre-inspection and in the controlled areas, leaving an empty platform in the Customs recognition platforms (import - export) between each shipment.

1.2. There will be especial protocols to expedite the clearance of the following goods:

- Supplies donated to the Ministry of Health, in accordance with rule 3.3.20. "Importation of donated goods in favour of the Federal Public Administration through the Ministry of Health and the decentralized organizations of the Health Sector", of the General Rules for Foreign Trade (RGCE), published in advance on the Tax Administration Service website on 31 March 2020.
- Goods (import) in accordance with rule 3.7.34. "Simplified procedure for imports made by the Ministry of Health and decentralized agencies of the Health Sector", of the RGCE, published in advance on the Tax Administration Service website on 1st April 2020.
- Perishable goods, medicines, and health products or other essential goods.

1.3. Substitute the customs declaration for medical material, goods and objects, destined to response to the emergency of disease generated by the COVID-19 for SARS-CoV2 virus, by using the multiple form of payment for foreign trade, available in its electronic version through the customs administration webpage, which will allow the electronic payment generated taxes.

2. Measures aiming at Supporting the Economy and Sustaining Supply Chain Continuity

2.1. Staff is currently working in staggered periods from 25 March, this year, assisting 2 officials per area in each shift, in order to provide face-to-face attention to users in case is needed.

2.2. The administration of each Point of entry will be able to determine, according with the volume of operation the schedule for clearance of goods, in order to secure the cross-border movement of Relief and Essential Supplies, notifying this decision to the Headquarters.

2.3. Each entry point will inform customs users, at least one day in advance, of any schedule changes for operation.

2.4 Permanent communication channels are maintained with CBP (USA), as well as with other authorities that acts at the border.

3. Measures aiming at Protecting Customs administrations' Staff

3.1. Assistance is provided to adults over 60, pregnant, lactating or with a chronic illness to carry out their work activities from their homes.

3.2. The organization of face-to-face meetings is being avoided, and most of them are being carried out via audio conference by Skype or WebEx.

3.3. Communications are constantly generated, with protocols of care and hygiene for the staff, in accordance with the guidelines of the Ministry of Health.

3.4. Supply of antibacterial gel, sanitizers for all the points of entry.

3.5 Administrative communications were issued, aimed at strictly complying with the relevant contingency measures.

3.6 At the points of entry, meetings and user committees will be suspended when they exceed 10 people.

3.7 There will be supervision filters in each facility, equipped with hand sanitizer, basic medical equipment and staff to guarantee the health of the personnel at the entrance, permanence and exit of the facilities.

3.8 Have constant communication with the Health authorities of the Region, the State and Municipal Government, Ministry of Defence (SEDENA), the National Guard and those authorities that are intervening in the actions of control and mitigation of the spread of the virus, in order to be aware of actions and development of the pandemic, in order to anticipate any decision-making that jeopardizes the operational continuity of customs reporting immediately to the central area.

4. Measures aiming at Protecting Society

4.1. In the event of a death of a compatriot, the national and international provisions for the handling and transportation of corpses will be applied, and in case of deciding repatriation, the procedures must be carried out through the relevant Mexican embassies or consulates by the relatives. The Customs Authorities in charge will provide specific protocols according with the facilities and personnel.

4.2. The issuance of a communication to inform customs users regarding the recommendations they must observe to mitigate the spread of COVID-19 among customs personnel, while guaranteeing customs operation.

4.3. Customs procedures will be carried out mostly by email, for which the Customs Administrator will issue an official statement indicating the procedure and emails in

which the procedures will be received; this in order to reduce the number of users in each point of entry.

5. Other Measures.