

**Customs Service of the Republic of Moldova**  
**13 April 2020**

**1. Measures aiming to Facilitate the Cross-border Movement of Relief and Essential Supplies**

1.1. In spite of the fact that as protection measure many crossing points were closed, 15 out of 40 continue their work in normal mode;

1.2. Customs clearance has been prioritized for relief goods relating to countermeasures to the COVID-19, food, sanitary products, medical devices/equipment;

1.3. Relief from import duties for some goods needed to combat the effects of the COVID-19.

**2. Measures aiming at Supporting the Economy and Sustaining Supply Chain Continuity**

2.1. To ensure fast clearance all customs offices are working full-time (24/7), and any import and export procedures are completed in the shortest possible time;

2.2. In order to facilitate smooth and fast release of goods into the market, all the physical examinations are based on risk management, enabling to examine only the necessary items;

2.3. The certificates of preferential origin of the goods, presented in copies (on paper or in electronic format), or authenticated with the digital signature (presented in copies or in original), have the same validity as their originals.

**3. Measures aiming at Protecting Customs administrations' Staff**

3.1. Custom Administration, except those working in critical functions, have been instructed to work from home from the 17th of March onwards;

3.2. It is mandatory for Customs officials in close contact with population to use personal protective equipment such as gloves, masks, etc;

3.3. It is mandatory to practice social distancing-keep 1m apart;

3.4. Minimizing person-to-person contact to a maximum of 15 minutes, for staff

actively utilizing flexible working hours;

3.5. Closed spaces such as office and meeting rooms are regularly ventilated, surfaces are disinfected daily;

3.6. Respect of personal hygiene (hand washing, etc.);

3.7. In suspected cases, person is isolated in separate places, requesting the pre-hospital medical assistance.

#### **4. Measures aiming at Protecting Society**

4.1. Making COVID-19 related information available on news media, official website;

4.2. Active information support is provided by the hotline (24/7);

4.3. Informing the public about working border crossing points;

4.4. All travellers arriving in Republic of Moldova are required to undergo health screening;

4.5. All coming travellers declare under personal responsibility the obligation to comply with the self-isolation regime for a period of 14 days.

#### **5. Other Measures.**

5.1. The means of transport, introduced and declared by action, by the resident and non-resident natural persons, which expire during the period of emergency, shall be interrupted, following the flow from the date of cessation of the state of emergency.