

## Togo Revenue Authority – Togo

28 April 2020

### Measures adopted to manage the COVID-19 pandemic

#### **1. Measures to facilitate the cross-border movement of relief consignments and essential supplies**

Following instruction 002/2020/OTR/CG of 6 April 2020 concerning measures to ease Customs formalities for the period of the crisis associated with COVID-19, the following measures have been adopted to facilitate and accelerate imports of medical supplies and equipment and personal protective equipment at the Customs border:

- Temporary clearance of goods imported as part of the campaign against COVID-19;
- Regularization within a time limit of ten (10) days, extendable as needed.

#### **2. Measures to support the economy and ensure supply chain continuity**

Exemption from all Customs duties and taxes on medical supplies and equipment and products used solely in the campaign against COVID-19 according to the classification table in the instruction cited in section 1.

#### **3. Measures to ensure protection for Customs Administration personnel**

Following the instruction from the Commissioner General of the Togo Revenue Authority on preventative measures adopted as part of the campaign against the COVID-19 pandemic, the following steps have been taken at Customs offices:

- A hand-washing system has been put in place at all entries to Togo Revenue Authority offices and posts (including Customs posts);
- Flag raising and lowering ceremonies have been temporarily suspended;
- Meetings of the whole staff of the division have been temporarily suspended, in favour of virtual meetings;
- Meetings are held on a section-by-section basis, with social distancing measures in force and a limit on the number of participants;
- Action has been taken to raise staff and user awareness of personal protective measures (posting of a service note to staff and the notice for users);
- All personnel use masks and gloves in performing their tasks;
- All economic operators and users involved in the Customs clearance process at the airport wear masks;
- Procedures are being computerized; this is being done more online.

#### **4. Measures to ensure protection for the public**

In the face of the coronavirus pandemic, the Togolese Government has decreed a state of health emergency with special measures. These include:

- Official working hours have been reorganized to run from 09:00 to 16:00 with a break from 13:00 to 13:30;
- There has been a curfew over the whole country from 20:00 to 06:00 since 2 April 2020;
- All meeting places are closed until further notice.

#### **5. Other measures**