201\textsuperscript{st}/202\textsuperscript{nd} Sessions of the Permanent Technical Committee

Agenda item VI.g)

Capacity Building

Heike Barczyk
Deputy Director Capacity Building
WCO CB Methodology

Phase I
Diagnostic Assessment

Phase II
Strategic Planning and Implementation

Phase III
Evaluation and Monitoring
Delivery

Annual CB needs assessment process

Securing financial support, e.g. CCF Japan, CCF Korea, Eurocustoms, IADB, ADB,...

Securing experts from Members (Experts’ Requirement Matrix)

Overview of ECP-related CB missions: See PTC doc. PC0328
Delivery

July-Oct. 2013: Appr. 70 WCO CB missions

Key focus areas: support in Customs Reform and Modernization/Strategic Planning; establishment of new units in various areas; RKC; Risk Management; AEO; IPR, SW, DM, Classification, Origin and Valuation.
Long-term WCO CB projects (externally funded):

- CB project in the **EAC** (SIDA) – regional AEO pilot
- CB project in **SACU** (SIDA) – regional preferred trader pilot envisaged, launch of regional Customs-to-Trade Forum (08 Nov.)
- WACAM project in **ECOWAS** countries (SIDA) – HRM, Stakeholder Relations, Resource Mobilization
- CB project in 7 countries globally (NORAD): AEO, HS, Customs Brokers, valuation, HR, Integrity, performance management

- CB project in Sub-Saharan Africa (World Bank): LMD, e-learning (new CLiKC! Modules on RKC, PCA, RM, CBM), training

- CB project in ESA region (Finland): LMD, nCEN, CBM, ROCB-support, Namibia

- ...
... 

- CB project in **ESA** region (DFID): Customs Reform and Modernization, Classification, Integrity

- PACIR project in **Cote d’Ivoire** (EU): national support programme for trade and regional integration, latest activities: Customs-Tax-Private Sector seminar, related to AEO; support on rules of origin
Accreditation of experts

July – Dec. 2013: 3 accreditation workshops, related to ECP contents:

- Regional workshop for AEO TOAs in Buenos Aires: July 2013
- SW TOAs, Seoul: Oct. 2013
- Arabic-speaking RM TOAs: Nov. 2013

Some TOAs in RM completed full accreditation by successfully conducting a field mission as phase 2 of the accreditation process
Organizational Development Package

ODP Outline

• Overview
• OD Approach + 3Ps
• Purpose
• 4 Topics
• Tool, Description, Status
Strategic, Advisory Support

- CB Strategy + Delivery Pgm
- Needs Assessment
- Diagnostic FW + Compendium
- Performance measurement
- Progress Reports + Case Studies

HR Development

- LMD, Fellowship, Career Development
- Women in Leadership
- Professionalism Framework
- E-Learning + CLIKC!
- PICARD
ODP

Integrity

- Revised Arusha Declaration
- Integrity Development Guide + Model Code of Conduct
- Integrity Newsletter
- Project support

Stakeholder Engagement

- Regional Donor Engagement
- PMD
- Resource mobilization support
- Orientation Package
IMF: Revenue Authority – Financial Indicator Tool (RA-FIT)
IADB: Customs Performance Indicators Toolkit (C-PIT)
World Bank: Customs Assessment Trade Toolkit (CATT)
UNCTAD: performance measurement module within ASYCUDA
Performance Measurement

WCO:

Chapter on Organizational Performance Measurement within the Capacity Building Development Compendium

TRS

Delivery, based on both tools
Donor engagement

Update of the WCO Capacity Building Development Compendium
Chapter 10
Donor Engagement
The WCO CB Development Compendium

PART I
• The organization of donor conferences and meetings

PART I
NEW
• Practical Experience in organizing donor events

PART II
NEW
• Training material for business case development
Donor engagement

- So far: 2 global donor conferences; regular donor conferences in 3 WCO regions (AMS, AP, ESA)

- Regional and national WCO support in donor interaction, business case and project proposal development, project management, results-based management.
Partnership In Customs Academic Research And Development Programme

- PICARD Conference, St. Petersburg, 18-20 September 2013
- ECP, Regional Integration Initiatives, Professionalism in Customs

Presentations available at:
A conclusion...

The ECP plays a role in all 3 phases!
Thank you for your attention!!