



Brussels, 30 September 2014.

UPDATED SINGLE WINDOW COMPENDIUM AND REPOSITORY

(Item X (c) on the Agenda)

1. The WCO Single Window Compendium was first published in 2011 and has served as a useful resource for supporting WCO workshops and seminars on Single Window, as well as being used by practitioners who are supporting work in Single Window projects and initiatives.
2. Work to update to the Single Window Compendium began late last year and progress was made over the course of 2014 through discussions at the IMSC, and case-studies received from member administrations.
3. Essential updates made included:
 - Minor editorial changes to improve general clarity and language;
 - Inclusion of case studies from several countries and updates received from countries already reflected in case studies. Nigeria, Mexico, the United Arab Emirates, Mauritius, Singapore, Kenya, New Zealand and Korea provided examples on different aspects of Single Window, drawing from their national implementations.
 - Elaborations in both Volume 1 and Volume 2 to include new areas such as Business Process analysis as a tool to support business cases, continuous process improvement and post implementation assessment of performance in single window environment, combined risk assessment in the Single Window context, legal enablement and innovations in business processes.

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4. The changes were in line with PTC's earlier advice that Secretariat should not make large-scale changes to the Compendium as users were already familiar with the structure and format. Most significantly, the effort to include more practical information drawn from Members' experiences continues and Secretariat looks forward to receiving contributions from Members regarding examples of national best practice in Single Window.
5. Work on the Single Window Compendium is also being closely coordinated with the Coordinated Border Management Compendium, in view of the linkages between these two topics and to ensure that there are no overlaps. Draft updates are attached as annexes.
6. PTC delegates are requested to take note of the updates to the Compendium.

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