Single Window Environment Study Report

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TFAWG-CBC
4-6 March 2020
Source: WCO SW Survey 2019

- MENA: 6/18
- WCA: 10/23
- ESA: 13/24
- AMS: 20/33
- AP: 22/33
- EUROPE: 35/53
Focus Areas of WCO SW Survey 2019

SW Compendium Taxonomy of SW Services

- General information & Stakeholders in Single Window Environment
- e-Information Services on Single Window Portals
- Checkpoint Services
- Interoperability & Block chain
General information & Stakeholders in Single Window Environment

Status of Maturity of a Single Window Environment on Global Scale
General information & Stakeholders in Single Window Environment

Financial Business Model of SW solutions on Global Scale

- Government subsidized: 60.87%
- Self-sustained: 19.57%
- Public-Private Partnership: 14.13%
- Others: 2.17%
- Government subsidized, Self-sustained: 1.09%
- Government subsidized, Self-sustained, Licensed Private Operator: 1.09%
- Licensed Private Operator: 1.09%
General information & Stakeholders in Single Window Environment

Lead Agency of Single Window Systems on Global Scale

- Lead Agency Customs (EU DG TAXUD) N = 16
- Lead Agency Customs & Other N = 6
- Ministry of Trade N = 7
- Lead Agency Customs N = 43
- Other N = 21

Diagram showing distribution of lead agencies.
General information & Stakeholders in Single Window Environment

Participating Governmental Agencies in a Single Window Environment by WCO six Regions
## e-Information Services on Single Window Portals

E-Information Services can include static and interactive information.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Automated</th>
<th>Semi-automated</th>
<th>Manual</th>
<th>Others</th>
</tr>
</thead>
<tbody>
<tr>
<td>User e-desk on SW Portal</td>
<td>36</td>
<td>12</td>
<td>19</td>
<td>11</td>
</tr>
<tr>
<td>Time Release Information capability</td>
<td>29</td>
<td>16</td>
<td>19</td>
<td>12</td>
</tr>
<tr>
<td>Statistical reporting capability</td>
<td>39</td>
<td>9</td>
<td>18</td>
<td>13</td>
</tr>
<tr>
<td>Information on HS tariffs, restrictions and prohibitions for commodities/products</td>
<td>39</td>
<td>13</td>
<td>22</td>
<td>9</td>
</tr>
<tr>
<td>Computation of duties, taxes, charges, and fees</td>
<td>33</td>
<td>14</td>
<td>22</td>
<td>9</td>
</tr>
<tr>
<td>Common Directory of all governmental agencies</td>
<td>28</td>
<td>20</td>
<td>10</td>
<td>19</td>
</tr>
</tbody>
</table>

In diagram above are listed the most common information services.
Common Single Window Checkpoint Services

E-Information Services can include static and interactive information.

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<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Warehouse entry and exit controls/cargo management</td>
<td>24</td>
<td></td>
<td>19</td>
<td></td>
</tr>
<tr>
<td>Vehicle inspection and release at port gates and border crossing points, using automated control systems</td>
<td>18</td>
<td></td>
<td>23</td>
<td></td>
</tr>
<tr>
<td>Scheduling of Inspection/Examination of Cargo</td>
<td>24</td>
<td></td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Reporting facility for goods and commodities that require some type of special treatment</td>
<td>20</td>
<td></td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>Interface with Non-intrusive inspection (NII) &amp; screening facilities (E-inspection)</td>
<td>23</td>
<td></td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>Facility to fill and consult inspection/ examination reports</td>
<td>21</td>
<td></td>
<td>21</td>
<td></td>
</tr>
</tbody>
</table>

Available: Blue  | Unavailable: Orange
Globally Networked Customs:
Single Window National & International Interoperability

Regional SW Projects & Regional platform for C2C information exchange
- Available: 50
- Unavailable: 49
- No Reply: 7

Interoperability with non regulatory, sectorial Single Windows
- Available: 42
- Unavailable: 37
- No Reply: 27

International interoperability SW & C2C
- Available: 35
- Unavailable: 55
- No Reply: 16
Globally Networked Customs:
Single Window International Interoperability - Block chain

![Globally Networked Customs Diagram]
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