

## Implementing Single Window in Chile

### Objectives

To implement a Single Window Environment in Chile Customs with a view to speeding up export, import, and transit operations, reducing the time and costs of these processes, and to implement international standards, recommendations, and modernized border procedures based on effective use of information and communications technologies.

### Outline of the project

For several years, Chile Customs has been carrying out preparatory work towards implementing Single Window. In May 2013, announced the implementation of the phase 1 of its Single Window program titled Integrated Foreign Trade System (SICEX). The project seeks to expedite the processing of goods for import, export and transit. This would be achieved through sharing of information and tasks among the different Government Agencies responsible for cross-border controls.

Between 2010 and 2012 the WCO provided technical support to the Customs administration of Chile in the area of adoption international data standards and information sharing based on the WCO Data Model Version 3.0. Support included technical training concerning data harmonization, international data standards, and preparation of national standard data sets. Subsequently, the trained officials continued their work in order to produce standard data sets and aligned documentation, which was sought to be used as an input document for the vendor who was assigned the task to implement the Single Window solution.

### Outcomes

As of May 2014, the several positive steps have been taken:

- in April 2013 The Ministry of Finance has launched a Pilot for export in Single Window portal, first with one document designated DUS-AT, and after including others documents and functions. During 2013 is working in the import and transit processes and it has defined the operational model in the import process of import.
- Several officers in Chile Customs and other government Agencies were trained to perform data analysis.



<http://www.iadb.org/en/videos/watch,2173.html?videoid=9383#.U43iLFdZrL8>

<http://www.sicexchile.cl/portal/web/sicex/inicio>