



REVENUE MANAGEMENT CONFERENCE
10 - 11 December, 2009
Brussels, Belgium
AGENDA



REVENUE MANAGEMENT CONFERENCE
- CHALLENGES AND OPPORTUNITIES -

World Customs Organization
Rue du Marché 30, Brussels, Belgium
10 - 11 December 2009

Chaired by

Mr. Chriticles Mwansa
Commissioner General, Zambia Revenue Authority

Who will attend?

Customs Administrations, Tax Services, and other Revenue Organizations
International Organizations and the Private Sector

For further information about the Conference:

Visit the WCO Events Website: <http://www.wcoomd.org/event.htm>

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Day 1: Thursday, 10 DECEMBER 2009

08.30 – 09.30	Arrival of the participants and registration
09.30 – 11:00	Opening: Fair, effective, and efficient revenue collection in a time of economic crisis
	<ul style="list-style-type: none"> • Welcome remarks by Conference Chairperson (Mr. Chriticles Mwansa, Commissioner General, Zambia Revenue Authority) • Opening remarks (Mr. Martyn Dunne, WCO Council Chairperson) • Opening address (Mr. Kunio Mikuriya, WCO Secretary General) • Setting the scene – Presentation on the historical context, features, and expectations of Revenue Management and organizational reform (Mr. Juan Toro, Chief of Revenue Administration Division, IMF)
11.00 – 11.30	Coffee break
11.30 – 13.30	Panel 1: The strategic conditions under which revenue organizations operate
	<p>Moderator: Mr. Seán Moriarty, Head of the International Cooperation and Tax Administration Division, OECD</p> <ul style="list-style-type: none"> • Factors and elements that can lead to success or failure of revenue organisations (Mr. Seán Moriarty, OECD) • Kenyan experience (Mr. Michael Waweru, Commissioner General, Kenya Revenue Authority) • Ireland experience (Ms. Josephine Feehily, Chairman, Office of the Revenue Commissioners)
13.30 – 15.00	Lunch
15.00 – 17.15	Panel 2: Governance, management, and public-private cooperation
	<p>Moderator : Mr. Abdellatif Zaghoun, Director General of Customs and Excise, Morocco</p> <ul style="list-style-type: none"> • Using integrity programmes to increase Customs revenues (Mr. Bryane Michael, the Stockholm School of Economics) • UK Experience: HMRC's new operating model and its relationship with the new UK Border Agency (Mr. Mike Norgrove, Director of Excise and Customs, HM Revenue & Customs, UK) • Private sector experience with different Revenue Organizations (Ms. Carol West, Chair of Private Sector Consultative Group (PSCG))
17.30 – ...	Cocktail

Day 2: Friday, 11 December 2009

09.00 --09.10	Opening Remarks by Chairperson
09.10 --11.00	Panel 3: Compliance, informal trade and Information Exchange
	<p>Moderator: Conference Chair</p> <ul style="list-style-type: none"> • China's experience : Brief introduction of China Customs' combating commercial fraud (Mr. Jian Liu, Minister Counsellor, Mission of the People's Republic of China to the EU) • Mozambique's experience : Compliance – Enforcement against smuggling & informal trade (Mr. Herminio Sueia, Director General of the Strategy, Planning and International Cooperation, Mozambique Revenue Authority) • Customs and Tax Integration (Mr. Enriko Aav, Director General, Estonia Tax and Customs Board)
11.00 -- 11.30	Coffee break
11.30 -- 13.10	Panel 4: Capacity Building
	<p>Moderator: Mr. Antoine Manga, Director of Tariff and Trade Affairs Directorate, WCO</p> <ul style="list-style-type: none"> • A Member's perspective on the WCO Revenue Package (Mr. Peter Malinga, Commissioner of Customs, Uganda Revenue Authority) • Modernization of the Colombian Customs (Ms. Maria Elena Botero, Deputy Director of Customer Service, Colombian Customs) • World Bank revenue management capacity building tools, including the Tariff Reform Impact Simulation Tool (TRIST) (Mr. Christian Saborowski, World Bank)
13.10 -- 13.30	Closing Address by the Secretary General of the WCO, Mr. Kunio Mikuriya