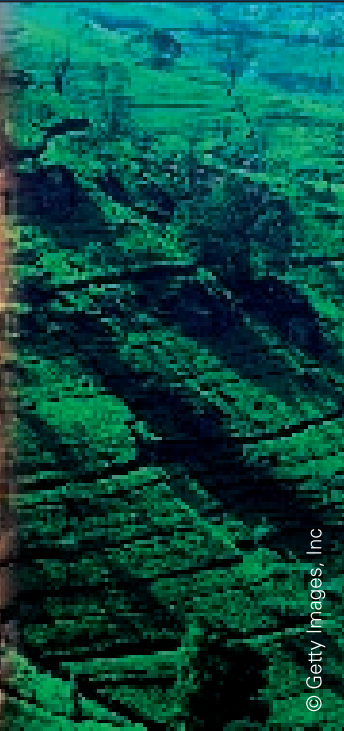
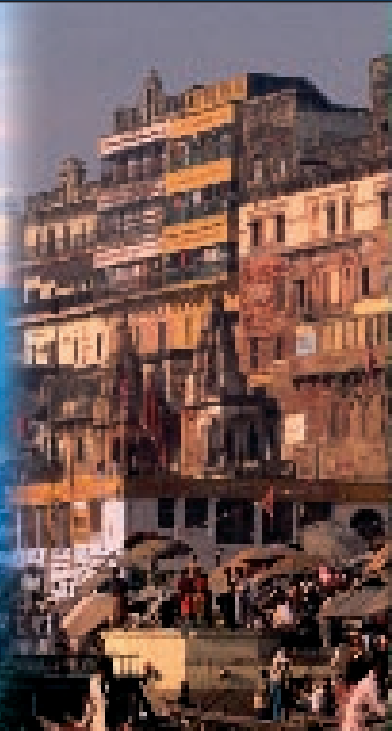
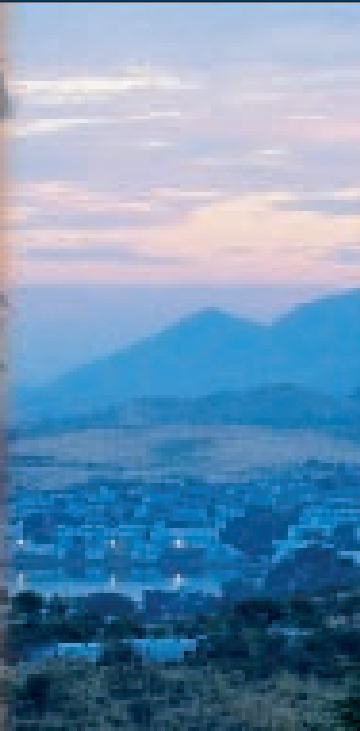




WORLD CUSTOMS ORGANIZATION

2006 WCO INFORMATION TECHNOLOGY CONFERENCE & EXHIBITION

conference information



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Outsourcing and Off-Shoring – A challenge for Customs?

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6-8 April 2006
Bangalore, India

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WHO IS THE WCO?

As the only intergovernmental organization with a unique Customs focus, the World Customs Organization (WCO) with its headquarters in Brussels currently has 169 Members across the globe at all stages of economic development that collectively process approximately 98% of world trade.

The WCO is particularly noted for its work in areas covering the security and facilitation of the trade supply chain, the development of global Customs standards, the simplification and harmonization of Customs procedures, trade facilitation, risk management, integrity promotion, valuation, origin, the Harmonized System goods nomenclature, and sustainable Customs capacity building initiatives.

Being the global centre of Customs expertise, the WCO provides an ideal forum for Customs administrations and their stakeholders to discuss, exchange experiences, and share best practices on a range of international Customs and trade issues.

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ICT for Customs – Bridging the gap?
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The new economic reality
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CD-Rom – The WCO 2003 IT Conference & Exhibition

Information Technology for Customs in Africa: Catalyst for development?
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The WCO Customs Data Model Handbook version 2.0

Available late April 2006
Hard copy – Price: 90€ for the public, 70€ for Members (Ref. 83.01)
CD-ROM – Price: 90€ for the public, 40€ for Members (Ref. 833)

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Contact: publications@wcoomd.org



Mr. M. Jayaraman



Michel Danet

Dear Participants,

Information and Communication Technology (ICT) is regarded as the engine for Customs services in the 21st century. This technology will enable Customs to meet increasing demands to secure the international trade supply chain whilst facilitating the movement of legitimate goods being traded around the world. However, as the development and maintenance of ICT is not a core Customs function, Customs services are faced with a challenge: how to stay abreast of a rapidly changing technological environment while controlling the cost of ICT demands at the same time!

What are the issues involved in outsourcing? How can Customs stay in control of their vital functions? Can outsourcing or even off-shoring of IT functions to a specialized service provider help Customs maintain a sustainable ICT infrastructure that responds to the demands from all its stakeholders, in particular the private sector? What are the lessons to be learnt from past experiences?

The 2006 WCO IT Conference & Exhibition will provide a unique opportunity to answer these questions. Customs officials, business representatives, government delegates and industry experts attending the event will provide insights into the latest developments in the Customs and business worlds. Added to this, they will also discuss and debate the many challenges and opportunities in the ICT domain.

The exhibition, to be held alongside the Conference, will offer networking opportunities that enable participants to obtain first hand information from suppliers and users on trends, technologies, and solutions.

This conference will be of particular interest to senior Customs officials, business representatives, government delegates and lending institutions involved in international trade and economic development.

Michel Danet
Secretary General
World Customs Organization

Mr. M. Jayaraman
Chairman & Special Secretary
Central Board of Excise & Customs (CBEC)

**Thursday 6 April 2006**

8:00 – 09:30	Registration Exhibition Conference Co-Chairs Mr Ray McDonagh, Deputy Director, World Customs Organization Dr Shoumen Palit Austin Datta, Massachusetts Institute of Technology (MIT)
09:30 – 11:00	Opening Ceremony of the 2006 WCO IT Conference & Exhibition Mr P. Chidambaram, Minister of Finance Mr H. D. Kumaraswamy, Chief Minister of Karnataka State Mr Michel Danet, Secretary General, WCO Mr Pravin Gordhan, Commissioner, South African Revenue Service, Chairperson of the WCO Council Mr K.M.Chandrasekhar, Revenue Secretary, Govt. of India Mr M. Jayaraman, Chairman & Spl. Secretary, Central Board of Excise & Customs, India Mr Kiran Karnik, President, National Association of Software and Service Companies (Nasscom), India Mr N.R. Narayana Murthy, Chairman of the Board, Infosys Technologies Ltd. Mr Azim H. Premji, Chairman and Managing Director, Wipro Corporation Dignitaries & Press Tour of Exhibition
11:00 – 11:30	Refreshments and contact break
11:30 – 13:00	Keynote Can Confluence of Imperfect Ideas Catalyse Innovation? Dr Shoumen Palit Austin Datta, MIT Mr Peter Wilmott, SAP
13:00 – 14:00	Buffet lunch – Sponsored by  Session 1 Sense & Response – Process & Strategies in Outsourcing Session Chair & Introduction: Mr Dietmar Jost, WCO
14:00 – 14:30	Dr Joseph Salvo, Director Global Research, General Electric
14:30 – 15:00	Dr Franz Dill, Manager, Global Analytics, Procter & Gamble
15:00 – 15:30	Mr Michael C. Brown, US Customs and Border Protection
15:30 – 16:00	Dr Alexander Zeier, Director, SAP
16:00 – 16:30	Mr Lou Ventino, Senior Director, Global Trade Compliance, Microsoft
16:30 – 16:45	Refreshments and contact break
16:45 – 17:45	Panel>> Speakers respond to questions from audience Co-Moderators: Dr Joseph Salvo, GE Global Research, Professor Rajanish Dass, Indian Institute of Management, Ahmedabad (IIMA)
18:00 – 19:00	Refreshments & Mixer-Networking Social
20:00	Official dinner hosted by the Central Board of Excise & Customs, India.



Friday 7 April 2006

09:00

Exhibition

Session 2

Globalization and its Benefits – Legal Questions & Outsourcing

Session Chair & Introduction: Mr Ray McDonagh, WCO

09:30 – 10:00

Dr Oliver Steffens and Dr Wolfgang Freiherr Raitz von Frentz, Partners, McDermott Will & Emery

10:00 – 10:30

Mr Peter Koudal, Director, Deloitte Global Research

10:30 – 11:00

Mr Tom Doyle, Senior Business Director EU, Accenture

11:00 – 11:15

Refreshments and contact break

11:15 – 11:45

Mr V. Sridhar, Director General (Systems), Central Board of Excise & Customs, India

11:45 – 12:15

Mr Wolfgang Münchenhagen, Ministry of Finance, Germany

12:15 – 13:00

Panel>> Speakers respond to questions from audience
Co-Moderators: Mr Dietmar Jost, WCO and Mr Andy Mulholland, Global CTO, Capgemini

13:00 – 14:00

Buffet lunch – Sponsored by



14:00 – 18:00

Company break-outs

Companies participating in the 2006 WCO IT Conference & Exhibition will be able to provide a detailed insight into their solutions for Customs administrations.

Time	Vijayanagar	Jockey Club	Residency Lounge
14:00 – 14:15	CRIMSONLOGIC Pte Ltd	WCO E-learning	Bull SA
14:15 – 14:30	CRIMSONLOGIC Pte Ltd	WCO E-learning	Bull SA
14:30 – 14:45	SGS	ARTIC CUSTOMS SOLUTIONS	ACCENTURE
14:45 – 15:00	SGS	ARTIC CUSTOMS SOLUTIONS	ACCENTURE
15:00 – 15:15	SAP	GAINDE 2000	MC DERMOTT WILL & EMERY
15:15 – 15:30	SAP	GAINDE 2000	BELL INDIA
15:30 – 15:45	UNCTAD	KTNET	Bull SA
15:45 – 16:00	MCP Plc	LG CNS	Bull SA
16:00 – 16:15	Refreshments and contact break		
16:15 – 16:30	GS1	Texas Instruments	Honeywell
16:30 – 16:45	IBM	PWC Logistics	Oracle
16:45 – 17:00	IBM	PWC Logistics	Wipro Ltd
17:00 – 17:15	MICROSOFT	Samsung SDS	Wipro Ltd
17:15 – 17:30	MICROSOFT		Tata Consultancy

18:00 – 19:30

Cocktails offered by the World Customs Organization



WORLD CUSTOMS ORGANIZATION



Saturday 8 April 2006

09:00	Exhibition Session 3 Successful Outsourcing? Technical, Financial and HR Drivers Session Chair & Introduction: Dr Shoumen Palit Austin Datta, MIT
09:30 – 10:00	Mr Andy Mulholland, Global Chief Technology Officer, Capgemini & Fellow British Computer Society
10:00 – 10:30	Mr Arjen Maarleveld, Chief Operating Officer, GS1
10:30 – 11:00	Mr Dave Morgan, H.M. Revenue & Customs, United Kingdom
11:00 – 12:00	Buffet lunch – Sponsored by 
12:00 – 13:00	Special Keynote Advances in Forecasting Sir Clive Granger, Nobel Prize in Economics 2003, University of California, San Diego Introduced by Mr Michel Danet, WCO & Preface by Dr Shoumen Palit Austin Datta, MIT
13:00 – 14:30	Discussion: Sir Clive Granger Co-Moderators: Mr Peter Koudal, Director, Deloitte Global Research Professor Rajanish Dass, Indian Institute of Management (Ahmedabad) Comments by Dr Shoumen Palit Austin Datta, MIT
14:30 – 15:00	Closing Session Mr S.S. Palanimanickam, Minister of State for Finance (Revenue) Mr Michel Danet, Secretary General, WCO Mr Ray McDonagh, Deputy Director, WCO
15:30 – 16:00	Refreshments and contact break

2006 WCO IT Conference is co-organized by



Dr Shoumen Palit Austin Datta

*Research Scientist, Engineering Systems Division, School of Engineering,
 MIT Co-Founder and Research Director,
 MIT Forum for Supply Chain Innovation Research Co-Director, MIT Data Center*

Dr Datta is a Research Scientist with the Engineering Systems Division and the Department of Civil & Environmental Engineering at the School of Engineering at MIT. He is the Co-founder and Research Director of the MIT Forum for Supply Chain Innovation which is a joint endeavor at MIT between faculty at the MIT School of Engineering and the MIT Sloan School of Management. The Forum is a global consortium of industry, governments and academia at MIT since 2001 and Dr Datta acts in a research and innovation strategic advisory capacity to major industries, governments and multinational agencies. Dr Datta is a past-member of the Technology Board of the Auto ID Center at MIT and currently the Research Co-Director of MIT Data Center that addresses systems interoperability and effective use of high volume data acquired through automatic identification technologies (for example, radio frequency identification or RFID). Dr Datta is interested to explore diverse innovative concepts, tools, technologies and standards, the confluence of which may impact decision systems in fields as diverse as medicine, healthcare, global security and enterprise interoperability management. Such convergence may also shape the evolution of adaptable business operations. Prior to developing his current interest in innovative engineering and operational systems, such as supply chain management, he was involved for 5 years with global industry and later in information technology and public education in the US Federal Government and State of California. Dr Datta holds a PhD in molecular biology, biochemistry and genetics from Rutgers University School of Medicine (New Jersey, USA) and spent 15 years as a biomedical research scientist in the area of transcriptional regulation in DNA tumour viruses and neuro-endocrine cancer. He has been a student and/or research scientist and/or instructor at Princeton University, Harvard University, Harvard Medical School, Massachusetts General Hospital (Fellow in Medicine), Massachusetts Institute of Technology (Whitehead Institute at MIT and Human Genome Center at MIT), University of California School of Medicine at San Francisco and the University of California at Berkeley.



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Stand: 3



GS1 Solutions
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www.gs1.org

GS1: THE GLOBAL LANGUAGE OF BUSINESS

GS1 is an organisation dedicated to improving the efficiency and visibility of supply and demand chains, globally and across sectors.

Our diversified portfolio of products, solutions and technologies includes the GS1 System of standards (the most widely used standards system in the world) as well as GS1 BarCodes, GS1 eCom, GS1 GDSN, EPCglobal and Traceability. GS1 also offers a wide range of services, including training, certification, technical support, and implementation advice.

GS1 operates in more than 20 industries and sectors in 101 countries, and addresses all aspects of the supply chain, enabling a million companies of all sizes to execute more than five billion transactions a day.

Formed in 2004 from the joining together of EAN International and the Uniform Code Council, Inc (UCC), GS1 is truly global, with Headquarters in Brussels (Belgium) and Princeton, New Jersey (USA).

For more information, visit www.gs1.org.



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Founded in 1975, Microsoft (Nasdaq «MSFT») is the world-wide leader in software, services and solutions that help people and businesses realize their full potential. The company develops, manufactures, licenses and supports a range of software products for various computing devices. Its software products include scalable operating systems for servers, personal computers (PCs) and intelligent devices; server applications for client/server environments; information worker productivity applications; business solutions applications; software development tools, and mobile and embedded devices. Microsoft provides consulting services and product support services and trains and certifies system integrators and developers. The Company sells the Xbox video game console, along with games and peripherals. Its online businesses include the MSN subscription and the MSN network of Internet products and services. The Company's seven product segments are: Client, Server and Tools, Information Worker, Microsoft Business Solutions, MSN, Mobile and Embedded Devices and Home and Entertainment.

Stand: 19



Accenture
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Accenture is a global management consulting, technology services and outsourcing company. Committed to delivering innovation, Accenture collaborates with its clients to help them become high-performance businesses and governments. With deep industry and business process expertise, broad global resources and a proven track record, Accenture can mobilize the right people, skills and technologies to help clients improve their performance.

For customs agencies, that means modernization efforts that think big, start small and scale quickly. We have served dozens of national and regional customs and revenue organizations from planning to implementation.

With more than 126,000 people in 48 countries, the company generated net revenues of US\$15.55 billion for the fiscal year ended Aug. 31, 2005. Its home page is www.accenture.com

Stand: 14

For more information on Oracle's Public Sector offerings:
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www.oracle.com



Oracle's business is information – how to manage it, use it, share it, protect it. For nearly three decades, Oracle, the world's largest enterprise software company, has provided the software and services that let organizations get the most up-to-date and accurate information from their business systems.

Oracle has developed solutions that specifically address the needs of government organizations. Oracle Public Sector Applications offer comprehensive business solutions that take full advantage of new and emerging information technologies

With increased security requirements and changing trade and shipping patterns, Customs authorities are more dependent on accurate and timely information than ever before. Oracle solutions across the supply chain can help these organizations deliver services and process goods with more complete information and greater efficiency. Better information and greater efficiency are essential elements in improving security, speeding the clearance of goods and controlling administrative and operational costs.

Table Top 1

McDermott Will & Emery
 Rechtsanwälte Steuerberater LLP
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 Germany
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 Fax: +49-89-12 7 12 - 115
www.mwe.com



McDermott Will & Emery is an international law firm with more than 1000 lawyers in 14 offices.

With over 70 years of experience, McDermott holds a diversified business practice, representing a wide range of organizations, both publicly and privately held.

Our lawyers provide worldwide assistance to companies involved in various business transactions, including IT outsourcing and services' contracts. We are experienced in advising on commercial transactions, regulatory, litigation, mergers and acquisitions, and financing issues clients require.

Our objective is focused on the client's comprehensive business goals, while providing effective solutions to reach the desired business needs in the final contract.

Stand: 7

LG CNS Co.,Ltd
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 Jung-gu, Seoul, Korea
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LG CNS provides total information technology services including consulting, solutions, systems and networks.

Especially we have implemented large scale public IT infrastructure projects in various fields and played a major role in Korean government's e-Korea initiatives.

More than ever, LG CNS is promoting exports to the world based on SI project implementation expertise in the public sector.

LG CNS has been recognized for its world-class quality, success stories and accumulated technological capabilities in many areas.

LG CNS will devote itself to becoming a global leader in the spirit of unbeatable service, as well as technological capabilities recognized worldwide.

Stand 4

IBM
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www.ibm.com/government/CustomsPortsBorders



IBM is a worldwide leader in solutions for Homeland Security. We bring extensive experience, innovative thinking, best practices, and a global network of strategic relationships to help address the complex challenges governments face in this area. Our cutting-edge solutions include: risk management, biometrics, multi-sensor-intelligent-surveillance, inter-agency collaboration, container traffic flow analysis, and RFID. We can transform the way you work, collaborate and deliver services, all in a cost effective, secure and safe manner. To learn more, visit:

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Stands 20-21



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The PWC Logistics Group provides Governments with services designed to enhance their Customs and tax revenues. This includes a comprehensive Customs modernization solution and price valuation service built around its proprietary MicroClear® software application.

MicroClear® is a world class, Innovative Customs modernization solution. It is a state-of-art, fully integrated, end-to-end solution that delivers secure and efficient processing of Customs and related processes through a secure web based network.

The PWC Logistics Group comprises various firms with extensive experience and international infrastructure.

PWC Logistics, ("PWC"), a public company established in 1979, provides supply chain and logistics services to public and private sector entities.

Inspection & Control Services Ltd (ICS), established in 1996, is a worldwide organization with expertise in specialized technology required to effectively modernize Customs and conduct price research on all types of goods in accordance with World Trade Organization (WTO) and World Customs Organization (WCO) guidelines.

Stands 10-11



Wipro Limited
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www.wipro.in

Wipro provides comprehensive IT solutions and services, including systems integration, information systems outsourcing, IT enabled services, package implementation, software application development and maintenance, and research and development services to corporations globally. Wipro Limited is the first PCMM Level 5 and SEI CMM Level 5 certified IT Services Company globally. In the Indian market, Wipro is a leader in providing IT solutions and services for the corporate segment in India offering system integration, network integration, software solutions and IT services. In the Asia Pacific and Middle East markets, Wipro provides IT solutions and services for global corporations. Wipro also has profitable presence in niche market segments of consumer products and lighting. Wipro's ADSs are listed on the New York Stock Exchange, and its equity shares are listed in India on the Stock Exchange - Mumbai, and the National Stock Exchange. For more information, please visit our websites at www.wipro.com, www.wiprocorporate.com, and www.wipro.in

Stands 28-29



CrimsonLogic Pte Ltd
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The Crimson
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Telephone: +65 6887 7888
Fax: +65 6778 5277
www.crimsonlogic.com

CrimsonLogic offers IT services for the trade and logistics, legal, government and healthcare sectors. With over 17 years' experience, CrimsonLogic established industry standards with its world-class solutions TradeNet, e-Customs Management System and Certificate of Origin.

Developed for the Singapore Customs, CrimsonLogic's TradeNet became the world's first nationwide electronic trade single window documentation and processing system automating customs and controlling agency processes, including permit approval. CrimsonLogic's TradeNet and Customs Systems models are used in Mauritius, Ghana and Saudi Arabia.

CrimsonLogic's Certificate of Origin, launched in 2003, was the world's first electronic certificate of origin system where certificates of origin are processed securely.

Stands 15-16



SGS
1 Place des Alpes
1211 Geneva 1
Switzerland
www.sgs.com

SGS is the world's leading inspection, verification, testing and certification company. With 42'000 employees, SGS operates a network of 1'000 offices and laboratories around the world. SGS is recognized as the global benchmark for quality and integrity. With trade liberalization and an increasingly complex international supply chain, SGS - Governments and Institutions Services has designed a new generation of trade facilitation and revenue enhancement services using modern technology and highly specialized technical skills. Products such as TradeNet, ValiTrade, Profiler and Cargo scanning systems are being deployed around the world by SGS.

Stands 1-2



Bull SAS
Mr Jean-Francois BETBEDER
Vice-President Business
Rue Jean Jaures
B.P.68 - 78340 Les Clayes Sous Bois
FRANCE

About Bull, Architect of an Open World

As one of the leading European IT companies, Bull delivers open, flexible and secure information systems. The group helps public and private sector customers transform their information systems, applying its know-how and expertise in three main areas:

- Bull designs and produces robust, innovative and open servers, based on industry-standard technologies;

- Bull develops and implements flexible and interoperable application infrastructures which give business processes the freedom to evolve;
- Bull secures data and exchanges that are so critical in preserving customers' business integrity.
- Bull's distribution network and business partners cover more than 100 countries worldwide.

Stand 26


Arctic Group
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E-mail: info@arcticgroup.se
www.arcticgroup.se

Arctic Group is a Swedish company with profound knowledge in modern information technology. Over the last 17 years the company has been the main IT-consultant to the Swedish Customs and has experience in working with the Estonian, Kazakhstan and Latvian Customs.

With the setting up of Arctiquator, a joint venture company between Arctic Group and Malaysian interests, the offerings of Arctic Group can now be made available to customs administrations in the ASEAN region. Furthermore, a strategic partnership with the Swedish company WM-data will enable Arctiquator to offer world-class solutions that have been implemented in over 20 countries.



WM-data
Lautrupvang 10
DK-2750 Ballerup
Denmark
Tel: +45-44-838428
Fax: +45-44-784001
Email: almen@wmdata.com
www.wmdata.com

WM-data was founded in Sweden in 1969 and is one of the top IT companies in the region today. Annual sales is approximately SEK 10,000 million (with approximately 9,000 employees).

WM-data's business concept is to create increased efficiency and tangible benefit for selected customer segments through a wide range of IT-related services, delivered through three organisational entities – Segment Solutions, Specialist IT Services and Infrastructural Operations.

One of the most important customer segments for WM-data is the Public Sector, where customs and tax compliance and enforcement is a key focus area. With over 25 customers in more than 20 countries/states on 3 continents, an internationally acclaimed solution (the ESKORT Compliance Solution) and more than 18 years of experience in the segment we are arguably the world's leading supplier of compliance and enforcement solutions today.

Stand 27


GAINDE 2000
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www.gainde2000.sn

Created in 2002, GAINDE 2000 has secured expertise from its experience in Senegal and beyond. Our solutions now cover a far wider area, in line with initiatives relating to market demands and recommendations from international institutions skilled in facilitation.

GAINDE 2000 experts have acquired practical knowledge of the complexity of customs clearance process. We keep pace with customs operations in a bid to design efficient and adaptable solutions. Our intervention scope covers all project implementation phases, from definition of needs to operation of solutions.

To help step up performance and optimize new investments, we have designed modular solutions capable of functioning as a coherent whole or, interacting with your existing system.

Stand 8


Asycuda Programme
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www.asycuda.org

The ASYCUDA programme is directed at reforming the customs clearance process. It aims at speeding up customs clearance through the introduction of computerization and simplification of procedures and thus minimizing administrative costs to the business community and the economies of countries. It also aims at increasing customs revenue, which is often the major contributor to national budgets in most countries, by ensuring that all goods are declared, that duty/tax calculations are correct and that duty/exemptions, preference regimes, etc. are correctly applied and managed. Furthermore, it aims at producing reliable and timely trade and fiscal statistics to assist in the economic planning process as a by-product of the customs clearance process. An important objective of ASYCUDA projects is to implement the systems as efficiently as possible with a full transfer of know-how to national customs administrations at the lowest possible cost for countries and donors.

The ASYCUDA system has been installed or is being implemented in over 85 countries globally.



Stand 22

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www.mcpppl.com



Maritime Cargo Processing's Port Community System, FCPS, operates in a large number of UK ports and inland clearance locations, representing in excess of 80% of the country's container traffic. It provides for the electronic exchange of information between all port sectors, including Shipping Lines/Agents, Port Authorities, Terminal Operators, Customs and other Government Agencies, Clearing Agents/Customs Brokers and road and rail hauliers/operators. Electronic Data Interchange (EDI) is used extensively. FCPS covers imports, exports, transshipments, dangerous/hazardous goods and Maritime Statistics reporting. MCP is in the final stages of development of the latest release of its PCS, which will be renamed Destin8.

Stand 23

Dell India Pvt. Ltd
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www.dell.co.in



Dell is a premier provider of products and services to customers worldwide to build their information-technology and Internet infrastructures. Dell's meteoric rise to worldwide market leadership is the result of a persistent focus on delivering the best possible customer experience by selling standards-based computing products and services directly to the end customer. Revenue for the last four quarters totaled \$54.2 billion and the company employs approximately 63,700 team members around the globe.

Dell was founded in 1984 by Michael Dell, the computer industry's longest-tenured chief executive officer, on a simple concept: that by selling computer systems directly to customers, Dell could best understand their needs and efficiently provide the most effective computing solutions to meet those needs. This direct business model eliminates retailers that add unnecessary time and cost, or can diminish Dell's understanding of customer expectations. The direct model allows the company to build every system to order and offer customers powerful, richly-configured systems at competitive prices. Dell also introduces the latest relevant technology much more quickly than companies with slow-moving, indirect distribution channels, turning over inventory every four days on average. Dell works very closely with partners like Oracle, Microsoft, Red Hat etc. to deliver end-to-end solutions to its customers across the world.

Stand 6

KTNET
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www.ktnet.com



KTNET is the No.1 address for the Korean e-trade, shining brightly as the guiding star for paperless trade, seamless integration and trade competitiveness.

Stand 5

Samsung SDS
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Fax: +82-2-3429-4450
www.sds.samsung.com



Samsung SDS is 'Thought Leadership' based integrated IT service provider.

Established in 1985 as Samsung SDS Data System, the Korea' leading IT service provider strives to be global premier, helping clients succeed in the marketplace by providing competitive advantage.

Stand 12

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www.honeywell.com



Honeywell International is a \$28 billion diversified technology and manufacturing leader, serving customers worldwide with aerospace products and services; control technologies for buildings, homes and industry; automotive products; turbochargers; and specialty materials. Based in Morris Township, N.J., Honeywell's shares are traded on the New York, London, Chicago and Pacific Stock Exchanges. It is one of the 30 stocks that make up the Dow Jones Industrial Average and is also a component of the Standard & Poor's 500 Index. For additional information, please visit www.honeywell.com

Table Top 8

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Infosys (NASDAQ:INFY) defines, designs and delivers IT enabled business solutions. These provide our clients with strategic differentiation and operational superiority, thereby increasing their competitiveness. Each solution is delivered with the industry-benchmark Infosys Predictability that gives our clients peace of mind.

Infosys has been ranked #10 overall by the BusinessWeek IT 100, and the leader amongst IT Services companies globally. Infosys is also the only Indian company to be ranked amongst the "100 most respected companies in the World", according to a survey by Financial Times – PriceWaterhouse Coopers.

Table Top 9

Mphasis BFL Group
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Mphasis, jointly headquartered in Bangalore, India and New York, USA, provides IT and IT Enabled Services (ITES) to G2000 companies world wide. Our unique strength lies in the intersection of our Technology, Business Process Outsourcing (BPO) and Consulting capabilities for the Financial Services, Healthcare, Telecom, and Hi-Tech industries. We offer clients innovation, flexibility, and quality improvement through our experience in application management and integration and our domain expertise in Customer Interaction Management, Claims Processing, Finance and Accounting Services and Content Management. We work across time zones and geographies, and leverage domain knowledge and experience to enhance the value of every client relationship.

Table Top 3

i-flex solutions limited
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www.iflexsolutions.com



i-flex® solutions is a world leader in providing IT solutions to the financial services industry, with more than 600 customers in over 120 countries. Its range of products, custom solutions and consulting services enable financial institutions to cut costs, respond rapidly to market needs, enhance customer service levels and mitigate risk.

i-flex has over 6,600 employees operating from 14 development centers across India, Singapore and the USA. The company has a strong global reach with a sales, marketing and support presence in 22 overseas locations operating under five subsidiaries (i-flex solutions Inc. in the USA, i-flex solutions b.v in The Netherlands, i-flex solutions pte. ltd. in Singapore, and SuperSolutions Corporation and Equinox Corporation in the USA).

Table Top 7

Sonata Software Ltd
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Sonata Software is the leading provider of Software services to Independent Software Vendors (ISVs) and global enterprises. Sonata has delivery centres in Bangalore and Hyderabad to service its clients in USA, UK and Europe. Sonata has over 1600 consultants and strong alliances with leading software vendors such as Microsoft, IBM and Oracle. Sonata follows a SEI CMM Level 5 accredited quality management system. Sonata empowers its clients secure a competitive advantage.

Sonata Information Technology Ltd (SITL) is the subsidiary of Sonata Software. SITL is the leading software product distributor and a Systems Integrator. SITL has relationships with about 25 Software companies is the preferred partner for over 200 clients in India.



Table Top 5

iGATE Global Solutions Limited
 Ramachandran Hariharan – Manager Commercial
 Balaji Naidu – Executive Commercial
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About iGATE Global Solutions

iGATE Global Solutions is the first fully integrated technology and operations firm with a global services model. iGATE Global enables clients to optimize their business and gain substantial and sustainable benefits year-on-year through a combination of process investment strategies, technology leverage and business process outsourcing and provisioning.

Services include consulting, IT Services, Data Analytics, Enterprise Systems, BPO/BSP, Contact Center and Infrastructure Management Services. The Company has been assessed at SEI-CMM Level 5, follows Six Sigma methodologies and is BS7799 & COBIT certified, thus ensuring the highest levels of quality and data security in all our engagements.

Founded in 1993 and listed on two stock exchanges in India, iGATE Global Solutions is present in 12 countries and maintains development centers in the US, UK, Canada, China, Malaysia, and India. Headquartered in Bangalore, India, iGATE Global is a subsidiary of iGATE Corporation (NASDAQ: IGTE), a US-headquartered firm founded in 1988.

Table Top 6

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Motorola is known around the world for innovation and leadership in wireless and broadband communications. Inspired by our vision of Seamless Mobility, the people of Motorola are committed to helping you get and stay connected simply and seamlessly to the people, information, and entertainment that you want and need. We do this by designing and delivering the "must have" products, "must do" experiences and powerful networks – along with a full complement of support services. A Fortune 100 company with global presence and impact.

Online Media Partner

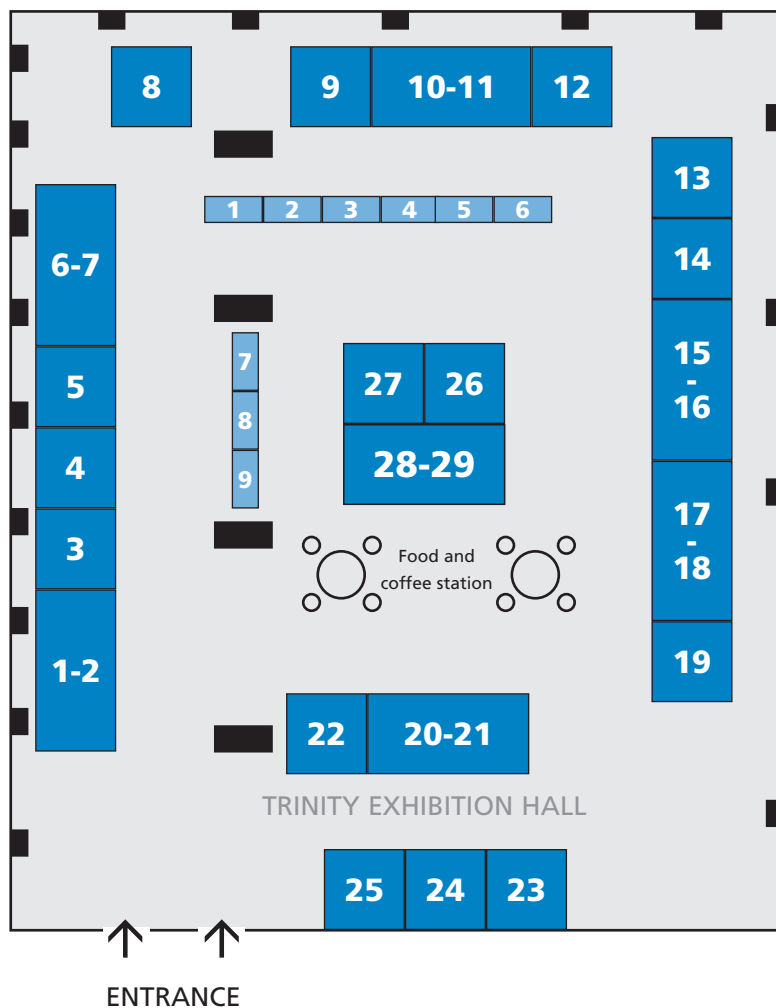


CIOL is the online division of CyberMedia Group, Asia's largest speciality media house with over 23 years of publishing experience and popular titles being Dataquest, PCQuest, Voice&Data & others.

Set up in 1996, it is India's leading & first IT portal carrying over 5000 pages of IT content every month and generating about 7 million page views & 8 lakh unique visitors every month, registered newsletter subscriber base close to 400,000. It addresses the IT and business information needs of ICT Community. CIOL offers its customers interactive communication solutions, lead generation programs, awareness building campaigns and many more.

www.ciol.com

Conference Floor Plan Trinity Hall: TAJ Residency Bangalore



Circumstances beyond the control of the WCO could result in modifications to the floorplan.

CONFERENCE INFORMATION

For sponsorship and exhibition opportunities at future WCO events, please contact:

Marketing & Sales

E-mail: sales@wcoomd.org

Or visit our dedicated website: <http://events.wcoomd.org>



Useful information about India

Time:

GMT + 5 1/2 hours

Climate:

Weather in April: Min: 22°C, Max: 34°C

Sunrise: 06H00, Sunset: 18H00

Currency:

Indian Rupee

Denominations: (Notes) Rupees. Rs. 1000/-, Rs. 500/-, Rs.100/-, Rs.50/-, Rs.20/-, Rs.10/-, Rs.5/- (Coins) Rupees Rs. 5/-, Rs.2/-, Rs.1/-, & Paisa 50, 25.

Language

The national language of India is Hindi but there are also approximately 17 other regional languages including Punjabi, Bengali, Gujerati and Oriya (which are widely used in the north); Tamil and Telegu are common in the south and Urdu is largely spoken by the Muslim population. English is widely understood in major cities and tourist areas.

Dress Code

Dress in India is mostly casual except in business circles. Women should dress with particular care and avoid wearing revealing clothes. Shoes should be removed before entering a place of worship or a home.

A handshake is an acceptable form of greeting in most circles, although Indian women prefer not to shake hands. A traditional way to greet someone in India is to say «namaste» - hands are placed in front of the body with palms pressed together as if in prayer and the head is bowed forward.

Visas

Citizens of all countries in exception of Nepalese and Bhutanese, are required to have a valid national passport or travel document with a valid Indian visa. All visitors to India require a passport that is valid for 6 months. Visas must be obtained prior to arrival from an Indian Embassy or Consulate abroad and are issued for stays of varying lengths depending on the needs of the visitor.

Entry into India has to be within one month from the issue of the visa. Learn more at Visa Info.

Health

Visitors should be in possession of their Yellow Fever Vaccination Certificate conforming to International Health Regulations, if they are originating or transiting through Africa or South America. No other vaccination is needed, but for personal protection, inoculation is recommended for cholera, typhoid, malaria and hepatitis.

Food and drink

It is recommended to buy bottled water from respectable outlets to guard against stomach upsets. Indian food is very delicious. But watch out for the spicy dishes.

Electricity

Electricity – Current 220 volts 50 Hertz. AC. Outlets/ Wall sockets – Continental Type with three/two round prongs. Adaptors are available at all Five star Hotels.

Internet

Five star Hotels provide wireless access. RJ-11 telephone jacks are used to connect to the internet. Cable connection is also provided. There are also a number of Internet cafes available around Bangalore city.

Telephone

The international dialling code for India is 91. When making international telephone calls from India, first dial 00 + country code + area code + telephone number.

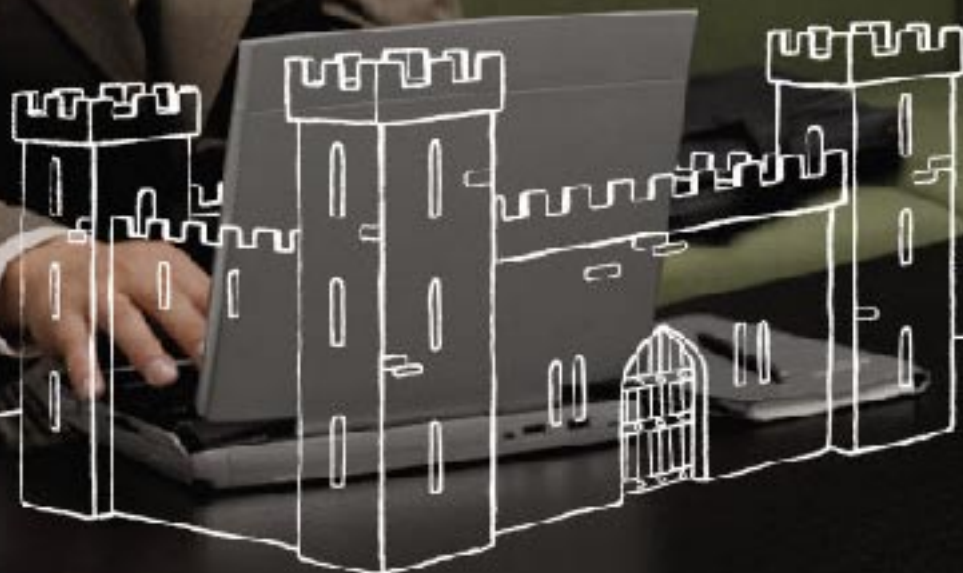
Opening hours and holidays

ATMs of Citibank, HDFC bank, Hongkong & Shangai Bank, ICICI, Standard Chartered Bank are available round the clock. Banks are open from 10.00 Hrs to 15.00 Hrs. Shopping Hours: 10.00 Hrs to 22.00 Hrs. Museums: 10.00 Hrs to 16.00 Hrs. Holidays – Sundays. Holidays for shops generally vary from area to area within the city.

We See

computing made safer and more secure.

Microsoft is committed to defending against computer security threats and tracking down the criminals responsible. By innovating security tools and forming partnerships with government, universities, and law enforcement, we're helping to keep business up and running. Find out more at microsoft.com/potential



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