

A Perspective on the sourcing of ICT

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South African Revenue Service

The role of ICT

Commodity OR Strategic Imperative?

Business
Enabler

Empowers
Generation Z

Transformation
Catalyst

Competitive
Differentiator

Cost Saver

DATA

INFORMATION

KNOWLEDGE

INSIGHT

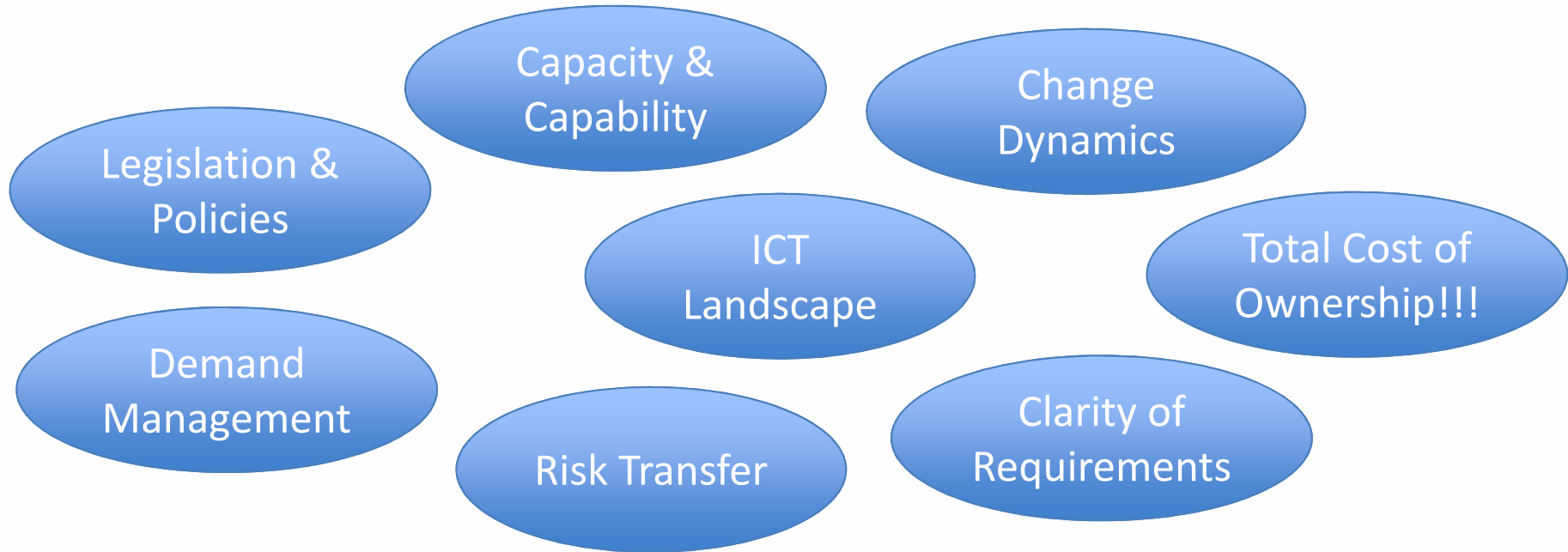
WISDOM

f(time)

 SARS

South African Revenue Service

Considerations



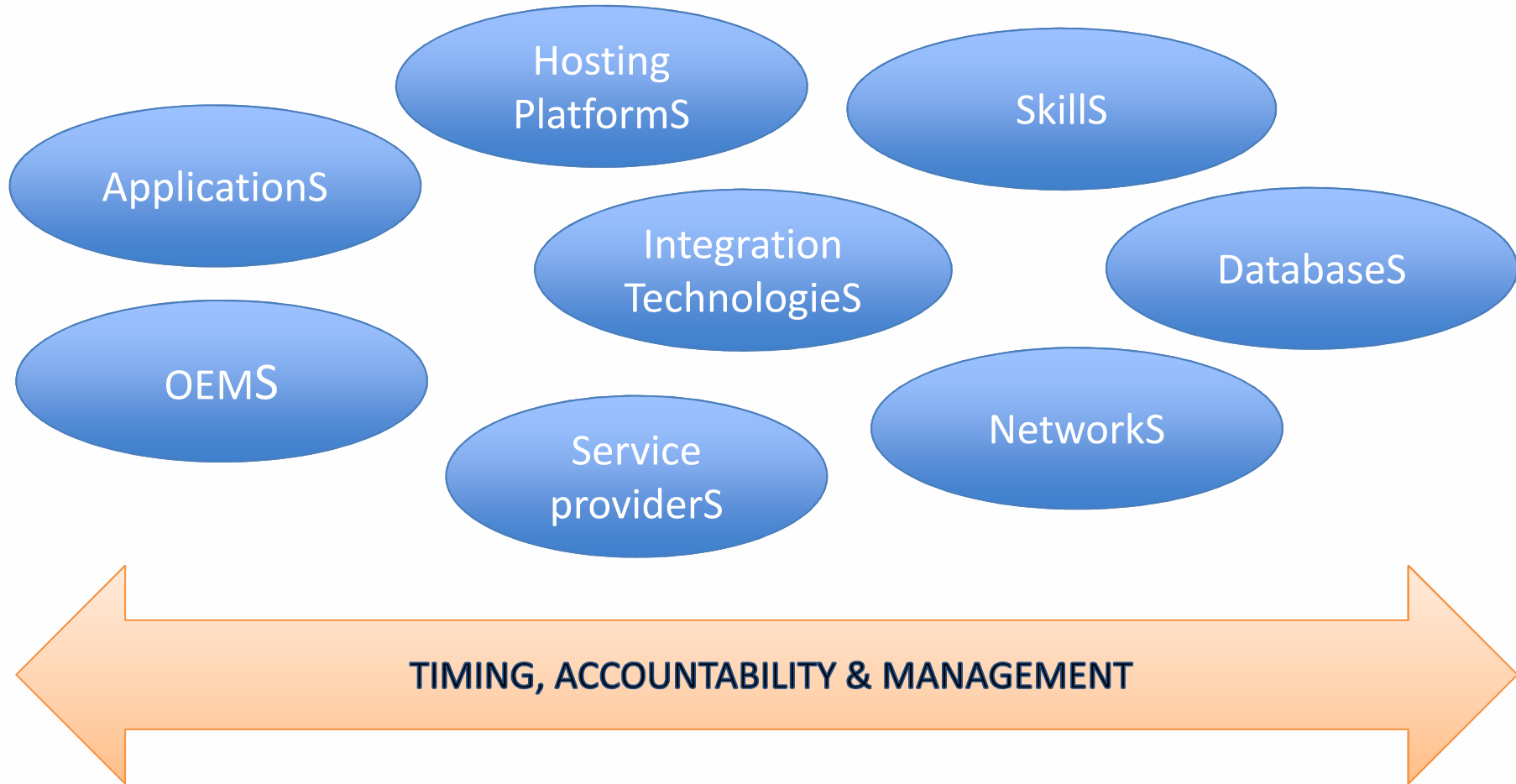
What's not to happen....



 **SARS**

South African Revenue Service

The ICT Landscape



Conclusion

ICT Sourcing = Strategic Decision

Successful Partnerships = ALL parties contribute

It's about the sum of ALL parts

Today's sourcing = tomorrow's legacy

Even good things come to an end