



Mozambique Vision - The Steps for a Sustainable Single Window Implementation

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Mozambique – Overview

- Population: 22,061,451 people , 2010 (country comparison to the world: 52);
- GDP: USD 22.19 billion , 2010 (country comparison to the world: 121);
- GDP – growth rate: 8.3% (2010) country comparison to the world: 8);
- **Export – Partners (2009):**
- Netherlands 47.62%, South Africa 11.6%;
- **Import – Partners (2009):**
- South Africa 33.54%, Netherlands 8.42%, India 5.93%, China 4.24% .



Mozambique – Overview

Mozambique Customs today:

- Stands at the forefront of the international trade management;
- Constitutes a **strategic** partner to the private sector of the economy;
- Customs procedures and practices have a direct impact on the competitiveness of the companies.



Mozambique – Overview

Customs Traditional Role

- **Revenue Collection**
- Prevention of illicit trade
- Trade facilitation

Traditional Roles

Modern Roles

- Provide transparency, predictability and timely clearance of goods to traders & stakeholders
- **Social Protection and Business Competitiveness**
- Balance trade facilitation and regulatory control



Challenges Faced by Mozambique Customs

The need to better meet:

- an increasing volumes of imports and exports;
- increasing volumes of entry and exit of means transportation;
- More sophisticated trafficking of drug and arms;
- Growing of international requirements originating from integration and development;

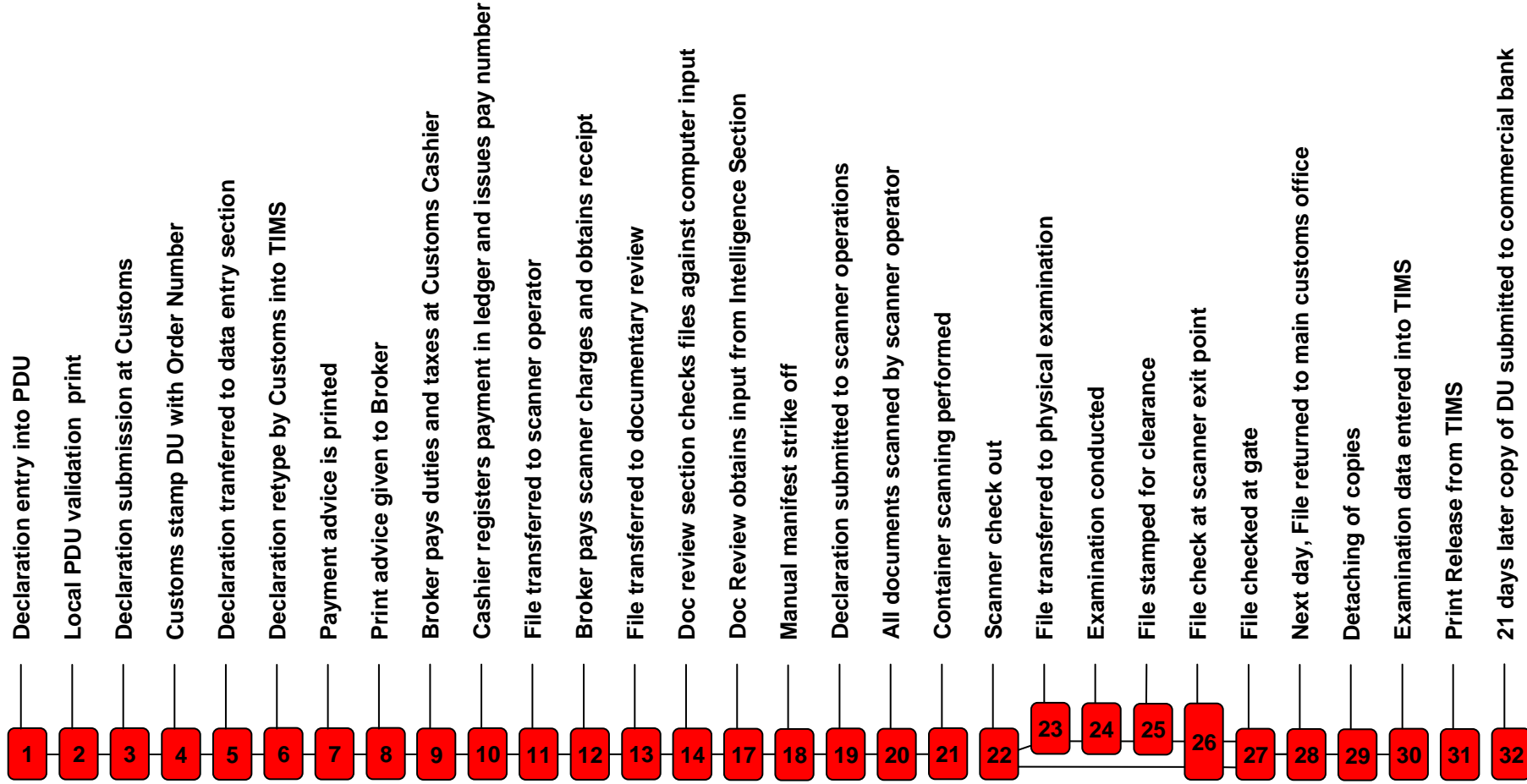


Challenges Faced by Mozambique Customs

The need to better meet:

- Facilitate the movement of legitimate goods and persons;
- Promote economic growth;
- Rapid technological advancement;
- Inadequate financial resources, facilities, infrastructure; untrained staff;

Old Customs clearance process



Steps for a Sustainable Single Window Implementation

The preparatory work took 7 years and included the following steps:

- Internal Performance Reviews 2003;
- Customs Processes and IT systems diagnosis 2004;
- Rules and procedures Gap analysis 2005;
- Best Practices Workshop in Maputo (attended by 11 countries - 2005);
- MOU with Confederation of Trade Associations for implementation of SeW - 2006;
- *WCO Time Release Study* – 2007;
- International Tender 2009 for identification of partners;
- Start of implementation - Jan 2010.

Mozambique Single Electronic Window- SeW

Moz SeW is implemented by MCNet a PPP mandated by the Government of Mozambique to implement, operate and ensure sustainability of a Single Electronic Window program for Trade.

The project includes strategic partnership with SGS and Crimsonlogic .

The aim of the Single Window project is to:

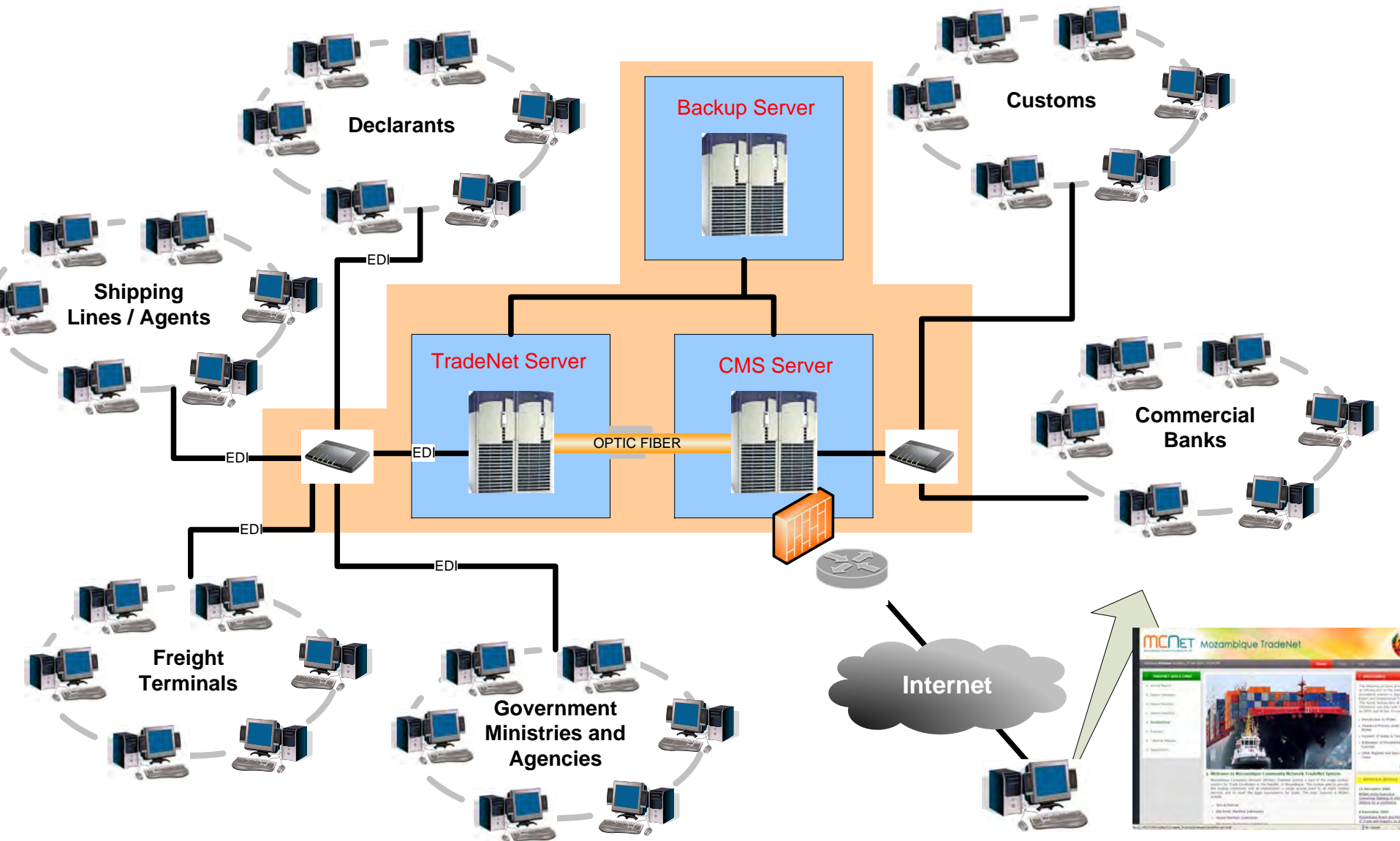
- Provide a centralized electronic platform for trade;
- Reduce clearance times at land borders, port and airports;
- Increase revenue collection and;
- Generally reduce the cost of doing business in Mozambique.



Mozambique Single Electronic Window- SeW

- Provide the traceability of all the supply chain;
- Provides real time tracking of all customs operations;
- Insure the implementation of administrative and customs procedures;
- Centralizes and consolidates all the supply chain information;
- Compares expected data with real data and reveals discrepancies;
- Insure secure information about customs clearance process for each and any consignment;

Mozambique TradeNet and CMS



Mozambique TradeNet and CMS

The screenshot shows the MCNET Mozambique TradeNet website. The header includes the MCNET logo and the text "Mozambique TradeNet" and "Mozambique Community Network, SA". A navigation bar contains "Home", "Alerts", "Help", "Contact", and "Logout". A "TRADENET QUICK LINKS" sidebar lists: Arrival Report, Master Manifest, House Manifest, Amend Manifest, Declaration, Payment, Terminal Release, and Registration. The main content area features a large image of a cargo ship and a "PROCEDURES" section with an introduction and a list of topics: Introduction to MCNet, Clearance Process Under MCNet, Payment of Duties & Taxes, Submission of Documents to Customs, and Other Regimes and Special Cases. Below this is a "NOTICES & UPDATES" section with two entries: "15 December 2009 MCNet Hosts Executive Committee Meeting of African Alliance for e-Commerce" and "8 December 2009 Mozambique Board and Ministry of Trade and Industry to start Electronic Declaration Submission". A "Welcome to Mozambique Community Network TradeNet System" message is also present.

The screenshot shows the Mozambique Customs Management System (MCMS) login page in a Windows Internet Explorer browser. The browser address bar shows "C:\PROTOTIPO NOVO\Customs_Prototype\Login.html". The page header includes the MCNET logo and the text "Mozambique Customs Management System". A navigation bar contains "Home", "Help", "Contact", and "Logout". The main content area features a login form with fields for "User Name", "Password", and "Language" (set to English), and a "Login" button. There is a "Forgot Password?" link. Below the login form is a "PARTNERS" section with the MCNET logo and a list of features: Manifest Processing, Declaration Processing, Risk Management, Transit Cargo Management, Warehouse Management, and Guarantee Management. A "Welcome to Mozambique Customs Management System" message is also present, describing the MCMS as a common platform for customs system components. A "USEFUL LINKS" sidebar lists: HS code Search, Customs Circulars, Country/Port Search, and Exchange Rate. An "OTHER LINKS" sidebar lists: Govt Controlling Agencies and TradeNet Portal.

Lessons Learnt

- We went through:
 - Huge coordination effort
 - Each entity had to review and be prepared to change its procedures and processes to fit into the SEW environment;
 - Each entity to agree in “letting go” the paper documents
- Financing – how is this achieved considering the **sustainability and continuous evolution** of such a system was critical;
- **Overcoming infrastructure weaknesses** in developing such as Mozambique with dozens of land borders in remote areas;
- **System reliability** was challenge to be seriously addressed due to the critical role a SEW plays in the trading environment;
- **Legal Framework** was established;
- **Training and capacity building** is a critical area that required carefully planning and execution;



Mozambique is proud to have the first
Single Window in Southern Continental
part of Africa

THANK YOU

