



# PICARD Conference

Geneva, 14-16 September 2011

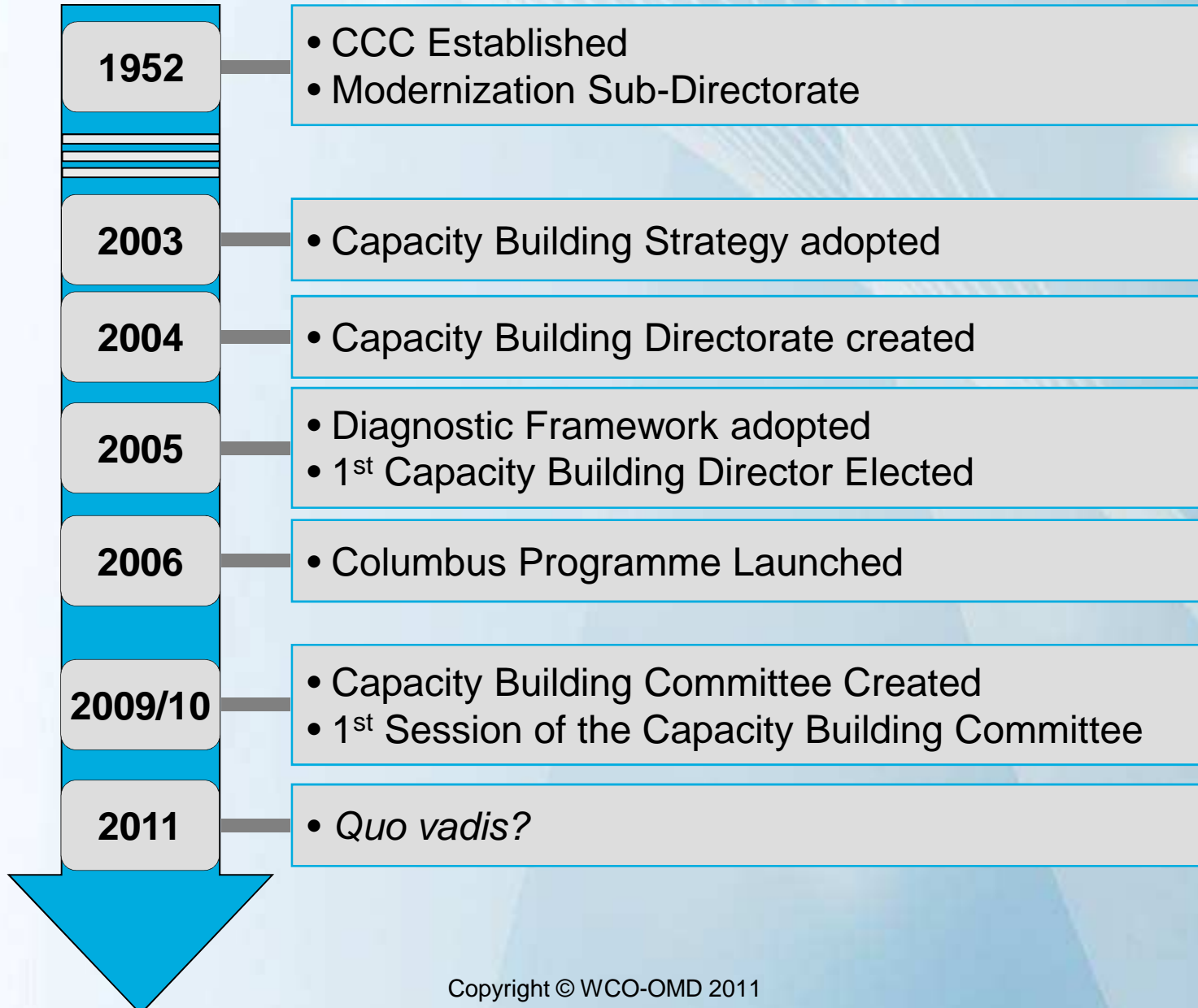


## Capacity Building

**Enabling Delivery through People,  
Partnerships & Political Will**

Erich Kieck, Director, Capacity Building

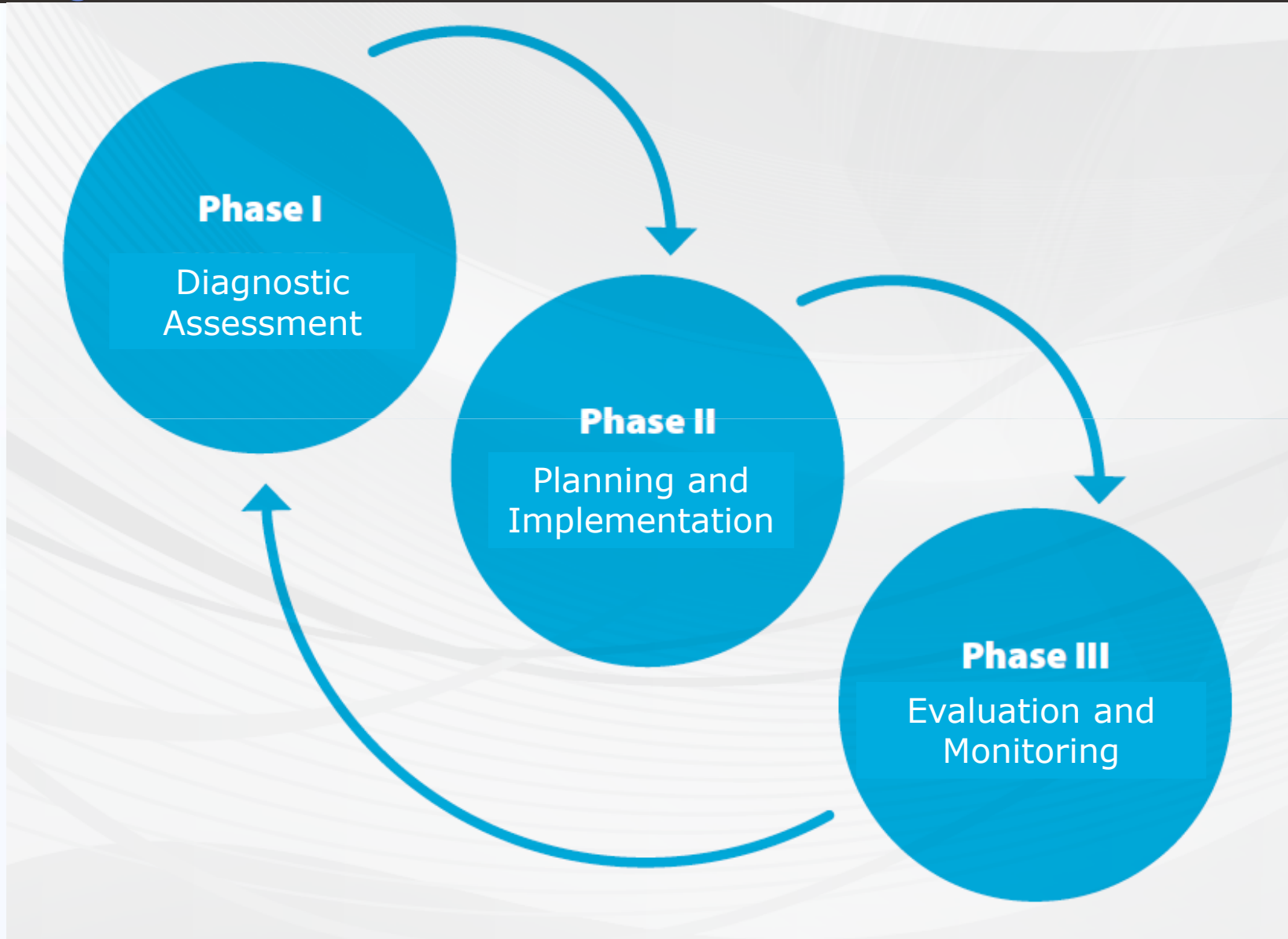
# Capacity Building - The Journey



# Key Fundamental Principles

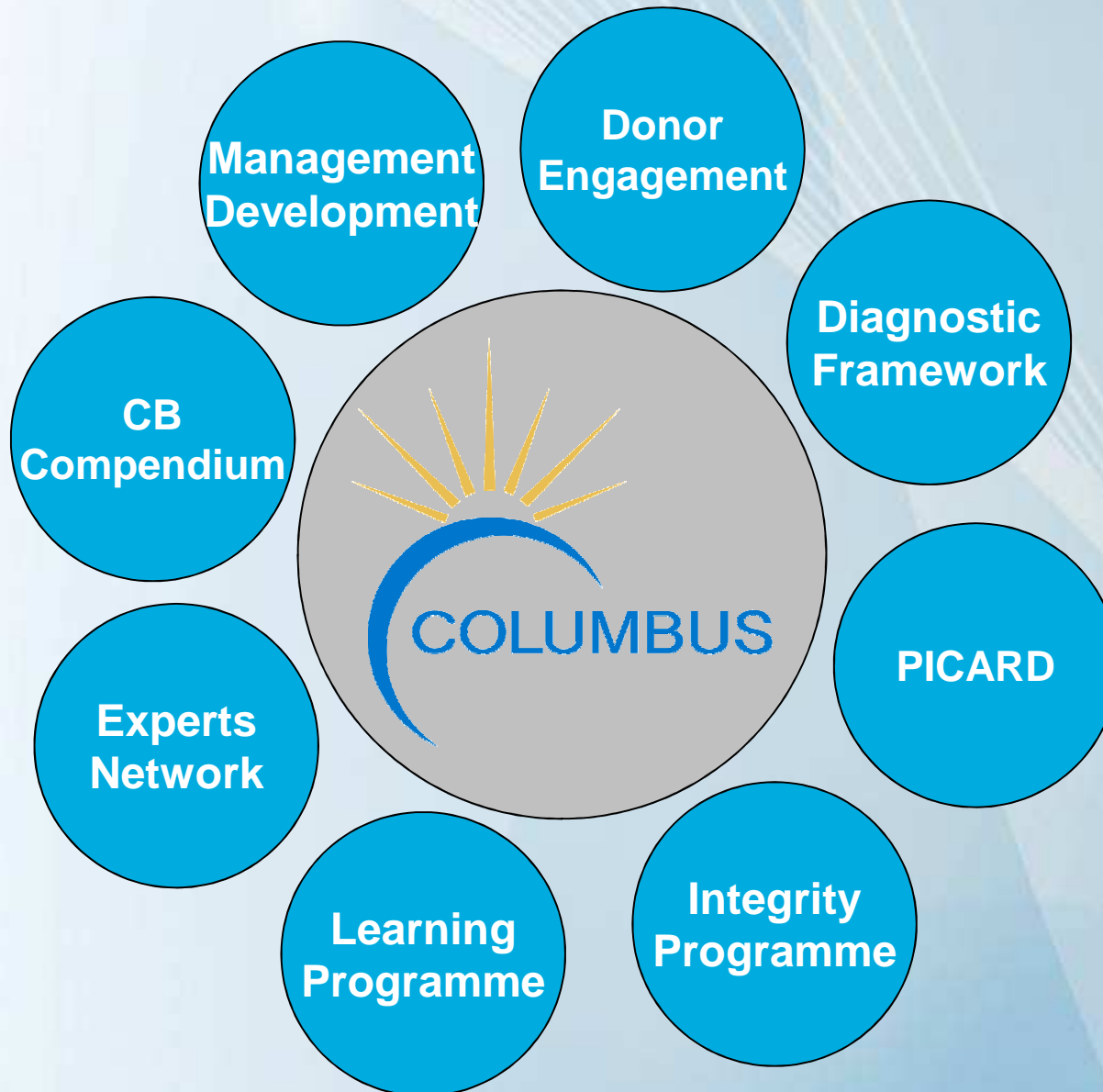


# Organizational Development





# Programmes and Tools



# Strategic Roadmap

- **Customs in the 21st Century**
- **Experience and lessons learned**
- **Delivery of CB programmes remains 1st priority and essential to support reform and modernization in our Members**

# Capacity Building: The 3 P's

**People**



**Political Will**

**Partnerships**

# Project Map Database

Salir | Cerrar Sesión

## Consultas

Donantes

Temas

Países

## Oferta de Proyectos

Crear proyecto

Buscando financiación

Buscando ejecutores



## Administración

Proyectos

Donantes

Temas

Países



ACE Database

**Add Profile**

Last Name : Karlsson  
 First Name : Lars  
 Other Names :

Page of Expert : Customs Modernization Advisors  
 Home Language : English  
 Area of Expertise : Customs Modernization Advisors  
 Accreditation Session 1997/1998 (Country) : 9/1/1998-9/30/1998 - Sweden  
 ID : 193863103316.pdf

Address: Box 850  
 Postal Code : 20140  
 City : Malmo  
 Country : Sweden  
 Phone : +46 40 2649 33  
 Cell Phone : +46 70237 5610  
 Fax : +46 40 264933  
 E-mail : lars.karlsson@wcoomd.org

ORGANISATION MONDIALE DES DOUANES  
 WORLD CUSTOMS ORGANIZATION

Log out

**ACE – the Accredited Customs Experts' Database:  
 now available on the Members' Website.**

| Country | First Name  | Last Name   | Area of Expertise              | Address                      |
|---------|-------------|-------------|--------------------------------|------------------------------|
| Sweden  | Lars        | Karlsson    | Customs Modernization Advisors | Box 850, 20140 Malmo, Sweden |
| Sweden  | Christopher | Kristensson | Customs Modernization Advisors | Box 850, 20140 Malmo, Sweden |

Print Export

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Estudo de Caso em carga por via aérea - Nivel 2 - Windows Internet Explorer

1 2 3 4 Estudo de Caso em carga por via aérea - Nivel 2

**CLiKC! – The E-learning/training platform**

Administration

- Turn editing on
- Settings
- Assign roles
- Grades
- Groups
- Backup
- Restore
- Import
- Reset
- Reports
- Questions
- Files
- Profile

Courses In English

Click on a thumbnail to access the corresponding course. Grayed images correspond to courses that are currently being uploaded and will shortly be released.

**Enforcement**

Customs Controls

Intellectual Property Rights

CITES

Ozone-depleting Substances

13 Multilingual courses  
 More than 250 hrs of training  
 Virtual interaction possibilities

Unidade de Localização de Carga

Você trabalha na Unidade Antifraude do aeroporto de Bruxelas, Bélgica.

A sua experiência em fiscalização de carga por via aérea, associada aos seus conhecimentos sobre as atuais tendências de fraude, despertou em si um interesse particular por um avião que deve aterrizar dentro de pouco tempo.

As características deste voo mostram alguns indicadores de risco.

Ver o manifesto deste avião

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Instruções

9

# Some figures... on the CBD



## Staff of the CB Directorate:

**26** colleagues, representing  
**19** different nationalities

Director

Deputy Director

2 Senior Technical Officers

3 Technical Officers (TO)

11 Technical Attachés

4 Support Staff

4 Interns

2 TO positions vacant



# Some figures... on Delivery

2009/2010:

In total > 200 WCO Capacity Building activities carried out

2010/2011:

- > 260 Capacity Building activities were considered of highest priority.
- For > 240, WCO found human and financial resources.
- Delivery is still ongoing.





## Some figures... on accredited Customs experts

- In total: 318 accredited experts.

Some experts qualify for more than one expertise area as follows:

- Diagnostic Facilitators: 185;
- Customs Modernization Advisors: 78;
- Technical Operational Advisors (either AEO or RKC): 9;
- Trainers (IPR, Valuation, Origin, HS): 82.
- ACE Database available on WCO Members' Website.

# WCO Regionalization Map

## WCO Regional Training Centres & Regional Offices for Capacity Building



01/07/2011 (c) WCO-OMD

# Capacity Building – Moving Forward



**After climbing a great hill,  
one only finds that there are  
many more hills to climb.**

*Nelson Mandela*





**Thank you for your  
attention**

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