

TOOLS FOR THE TRANSFORMATION OF HUMAN RESOURCES

Cra. María Luisa Suárez



Ministerio
**de Economía
y Finanzas**

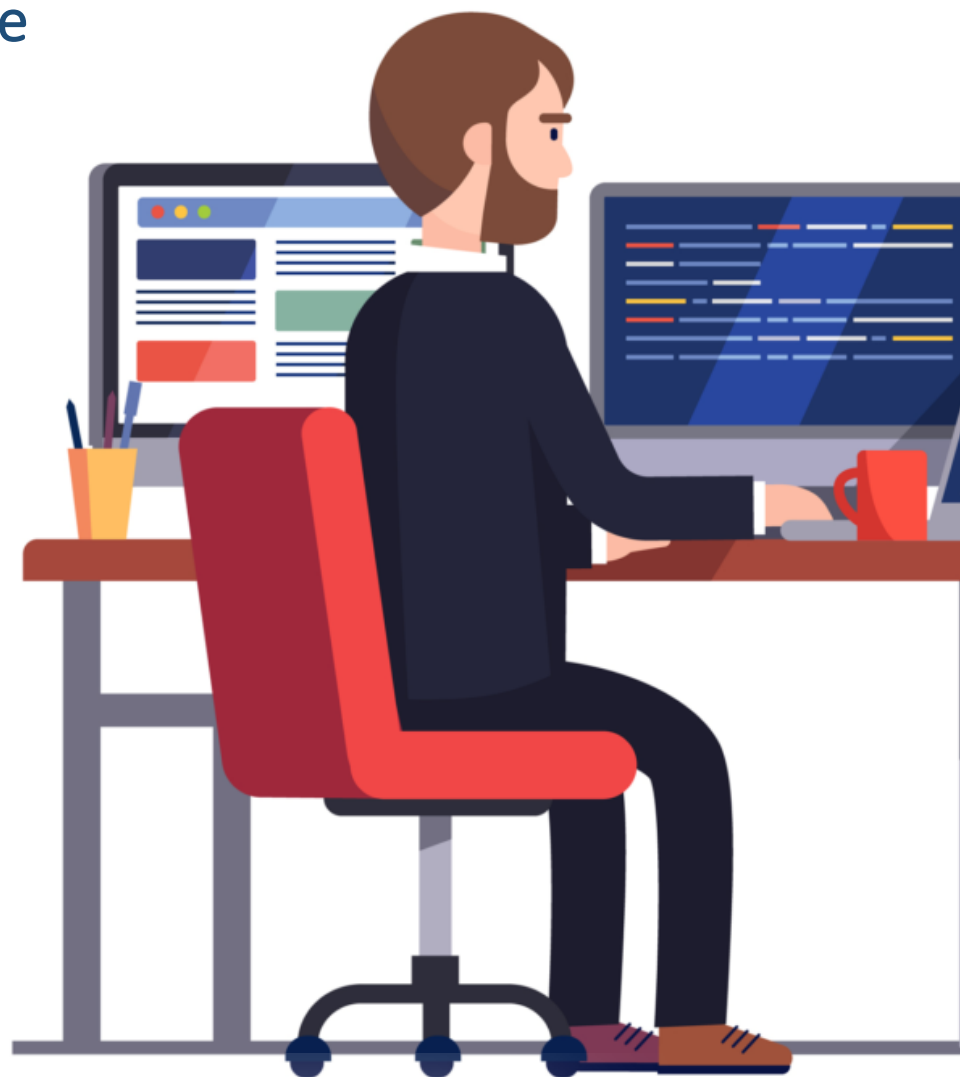
Dirección Nacional de Aduanas

Montevideo, 2 June 2021

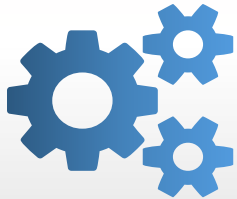
DIGITAL TRANSFORMATION

The starting point: where we were

- Our reality regarding the digitization of processes
- **Balancing the equation:**
Face-to-face versus
Telecommuting
- **HR:** the great engine in
organizational resilience



THE PILLARS



Take
advantage
of the IT
tools

Break with
paradigms
and
particular
challenges

Comprehen
sive vision
of the
official

Support from
Occupational
Health

IT Help
Desk

THE PILLARS



Self-
management
of
presenteeism
incidents

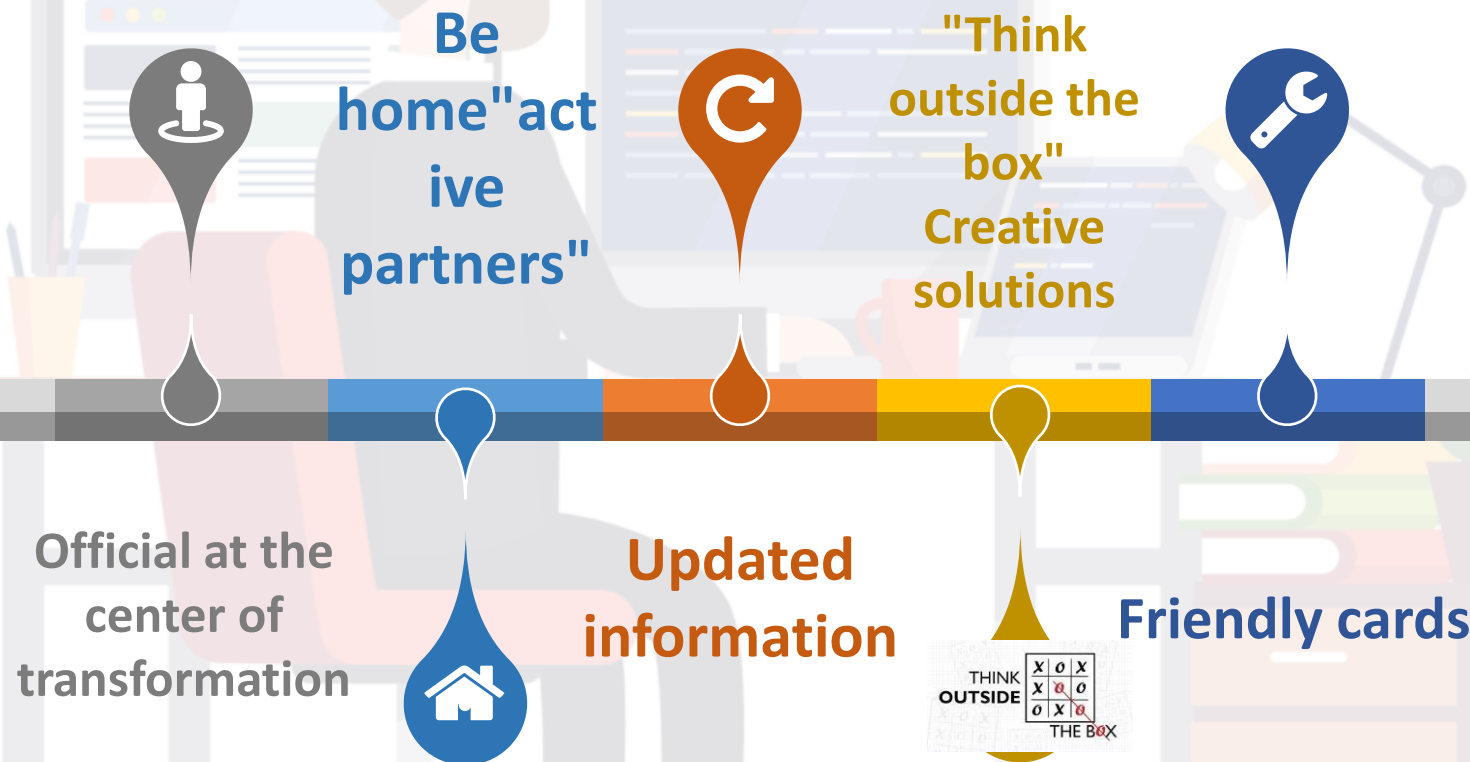
Enhance HR
software

Contingency
plans

Promote
external
users service

Time
flexibility

THE DAY AFTER: THE OPPORTUNITIES



Thank you!

Cra. María Luisa Suárez



Ministerio
**de Economía
y Finanzas**

Dirección Nacional de Aduanas

Montevideo, 2 June 2021