



WCO Regional HRM Conference: Human Capital at the Centre of Post-COVID Customs Strategies

Schedule for the webinars

Session	Topics	Panellists	Allocated time	
Day 1: 14 July 2021 from 11:00 CET (Belgian time)				
	Opening session and opening speech	His Excellency Mr. ADEDZE Kodjo Sévon-Tépé Minister of Commerce, Industry and Local Consumption, Togo 	11:00 to 11:10	
	Moderator: Dr. Si Mohamed El Hail People Development Programme Manager, CBD-WCO 			
Session 1	High panel “How to reposition Human Capital in post-COVID Customs’ strategies?”	Dr. Kunio Mikuriya WCO Secretary General 	11:10 to 12:10	
				Dr. Guénolé Mbongo Koumou Director General, General Directorate of Customs and Excise of the Republic of the Congo; Vice-Chair for the WCO West and Central Africa (WCA) region
		Ms. Virginie Laye Director, PwC Luxembourg 		



Moderator: Mr. Bernard Zbinden
Regional Development Manager for West and Central Africa, CBD-
WCO



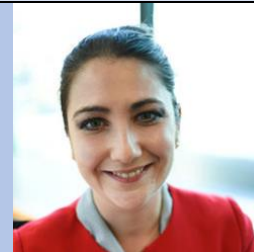
**Session
2**

"Adaptive leadership oriented towards values and people development"



Mr. Philippe Kokou Tchodie
Commissioner General,
Togolese Revenue Office

Ms. Lisa McAuley
CEO of the Global Trade Professionals Alliance (GTPA)



**12:10 to
13:10**



Mr. Philippe Gombault
Director, INNERMETRIX
France and Africa

Moderator: Mr. Richard Chopra
Lead Expert on Customs Reform and Organizational
Development, ICR



**Session
3**

"Business continuity and work design in a post-COVID world"



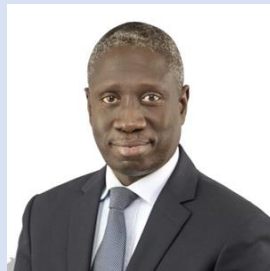
Mr. Yankuba Darboe
Commissioner General,
Gambia Revenue Authority



Mr. Frank Janssens
Senior Customs
Modernization and Trade
Facilitation Expert / Former
Head of the EU Customs
Modernization Unit



**13:10 to
14:10**



**Mr. Ibrahima Nour
Eddine Diagne**
CEO of GAINDE 2000 and
President of the African
Performance Institute (API)

Summary and closing of Day 1



Day 2: 15 July 2021 from 11:00 CET (Belgian time)

Moderator: Ms. Chupee W.G. Howe
Assistant Commissioner for Human Resources, Liberia Revenue Authority and WCO Accredited Expert in HRM



"The development of skills and talents through learning and performance management"

Session
4



Mr. Thomas Doe Nah
Commissioner General,
Liberia Revenue Authority

11:00 to
12:00

Mr. Edwin Nuvaga Fongod
Director General of Customs,
Republic of Cameroon



Ms. Asha Pandey
Founder and Chief Learning Strategist,
EI Design Pvt Ltd





		<p>Mr. Manual Henriques West Africa Trade Facilitation Program Director, World Bank Group</p>		
<p>Moderator: Mr. Richard Chopra Lead Expert on Customs Reform and Organizational Development, ICR</p>				
<p>Session 5</p>	<p>"Staff resilience and well-being at work to guarantee employee engagement"</p>		<p>Ms. Lisa Elena Vas Commissioner General of the Cape Verde Revenue Authority</p>	<p>12:00 to 13:00</p>
		<p>Pr. Guedira Mohammed Professor researcher and chair of the scientific observatory for studies on governance and management)</p>		
			<p>Ms. Sally Swingewood Lead Standards Development Manager for OH&S and Quality management, BSI and Committee Manager, ISO/TC 283, Occupational Health & Safety Management</p>	
<p>Moderator: Dr. Si Mohamed El Hail People Development Programme Manager, CBD-WCO</p>				
<p>Session 6</p>	<p>"The future of people management: What management of Customs Human</p>		<p>Dr. Seglaro Abel SOME Secretary General of the Ministry of Economy, Finance and Development, Burkina Faso</p>	



Capital in the new context?"	Mr. Hans PIETERS Head of Administration and Personnel, WCO		13:00 to 14:00
		Ms. Valérie Picard Deputy Director Global Alliance for Trade Facilitation	
	Ms. Varsha Singh Special Advisor to the Executive Secretary of the African Tax Administration Forum (ATAF)		
Summary of Day 2			
Closing of the event		Mr. Escipi3n J. OLIVEIRA G3MEZ Assistant Secretary General in charge Structural Economic Transformation and Trade, Organisation of African, Caribbean and Pacific States (OACPS)	