



Mr. Randy Caceres,
Customs Administrator,
Customs Direction
General of El Salvador



Integrity is a shared responsibility. Customs officials and all participants of international trade environment must take ownership of integrity matters.

The WCO A-CIP Programme advocates a partnership approach to integrity in customs as it takes a change in mindset and behaviours on both sides to effect real gains in the fight against corruption.

The General Directorate of Customs (DGA) of El Salvador published the results of the Customs Integrity Perception Survey (CIPS) on DGA's website to reaffirm to its stakeholders its commitment with transparency, accountability and open communications.



Ms. Carola Ríos,
Michaud, Director
General, National
Customs Service of
Ecuador (SENAE)



We want to ensure the sustainability of integrity promotion. The A-CIP Programme is supporting the implementation of the Next Generation Network (NGN) of SENAE, which will be driven by a community of dynamic, committed, and innovative employees within SENAE.

The NGN will be a catalyst for transformation and innovation within SENAE, bringing together young and experienced employees dedicated to the development of the next leaders and decision-makers.



Mr. Fausto Cálix,
Executive Director,
Customs
Administration of
Honduras



ADUANAS

Administración Aduanera de Honduras

Following the mandate of our President Xiomara Castro in the firm fight against corruption, the Honduran Customs Administration conducted the Customs Integrity Perception Survey, within the framework of the A-CIP Programme, which has helped us to identify the ten key factors of the Revised Arusha Declaration.

As a result of this survey, we have designed a plan to strengthen integrity, human talent and to ensure that all actions of our Customs officials are carried out with transparency.



Velma Ricketts Walker,
Commissioner and
CEO for the Jamaica
Customs Agency



We were elated to partner with the World Customs Organization. This partnership has assisted the Agency in many ways, chief among them are the utilization of the Corruption Risk Mapping techniques and the administration of the Customs Integrity Perception Survey. We thank the WCO A-CIP Team for assisting to position the Agency as an ambassador of integrity and we look forward to further collaborations.



Mr. Iddrisu Iddisah
Seidu,
Commissioner,
Customs Division,
Ghana Revenue
Authority



GRA

Ghana Revenue Authority (GRA) has been leveraging the WCO A-CIP Programme guiding principle collective action in building their integrity-related activities. GRA has worked in close collaboration with the Ghana Integrity Initiative on the development of a corruption reporting mechanism.

A working group is currently put together, comprising of GRA, GII, the Commission on Human Rights and Administrative Justice (CHRAJ) and the private sector, responsible to organize a two-day engaging and dynamic conference to sensitize the different partners to the corruption reporting mechanism, the Customs Integrity Perception Survey (CIPS) and to develop a joint integrity agenda.



Captain Nadia,
Chebbi, Inspector at
Radès Customs Office,
Tunisian Customs



Tunisian Customs opted for an innovative and unprecedented approach consisting of the creation of a Next Generation Network (NGN) bringing together young civil servants from all sectors of the organisation, working in the regions and in central services.

They were brought together, with the support of WCO experts, to carry out a diagnosis in order to evaluate the situation in relation with the recommendations set out by the Revised Arusha Declaration, to draw up a strategy and to identify actions to support the promotion of integrity in Customs.

Tunisian Customs is very honoured to be part of the A-CIP community. It will mobilise the necessary resources to align itself with the recommendations of the RAD.



Ms. Asante Mazulu,
Employee & Industrial
Relations Manager,
Malawi Revenue
Authority



Following a series of workshops during which WCO A-CIP experts and MRA officials had productive conversations on ways to reinforce our internal affairs related processes, MRA concluded that there was an emerging need to enable disciplinary panels to reach fair and consistent decisions on all cases presented to them.

In this regard, internal affairs and human resources division, first collaborated to upgrade the existing Disciplinary and Grievance Handling Code to address this need. This initiative fortifies the level of rigour, transparency, consistency and fairness required within this critical stage.



Mr. Adama NANA,
Director General,
Direction General for
Customs, Burkina
Faso



Customs of Burkina Faso are advancing the A-CIP Programme's objectives in the country:

...by our individual commitment and by leading change within Customs,

...through massive communication to the public,

... Via governance by example: "Doing what we say and saying what we do".

In this respect, the A-CIP Programme serves as a concrete support for sincere and committed discussions with political authorities.



Major General Jalal
Salem Qudah, Director
General, Jordan
Customs Department



الجمارك الأردنية
Jordan Customs

Jordan Customs continues its efforts to fight corruption and enhance integrity in cooperation with national regulatory authorities such as the Jordanian Anti-Corruption, Integrity Enhancement Commission and international bodies such as the WCO. JCD's goal under the A-CIP Programme to increase transparency and improve client service compliments advanced level of electronic transformation achieved by the Department. This reduced direct communication between JCD employees and service recipients, earning it the Electronic Transformation Award at the Kingdom level. In addition, by working on advanced developments for customs control and risk management, JCD has facilitated procedures at border posts and increased client satisfaction.



Mr Juan de Dios
Vásquez Álvarez,
Director General of
Customs Attention and
International Affairs,
National Customs
Agency of Mexico



ADUANAS

AGENCIA NACIONAL DE ADUANAS DE MEXICO

As a member of the A-CIP Programme, the ANAM is working in collaboration with the WCO and other international organizations, such as the United Nations Office on Drugs and Crime (UNODC), in mapping vulnerabilities of corruption related to functions and customs procedures and processes.

The corruption risk mapping aims at increasing awareness about breaches in controls and the development of mitigation measures. Thus, the ANAM is working in becoming a benchmark in the fight against corruption in Customs.