Dear Director General,

The 19th Session of the Virtual Customs Orientation Academy (VCOA) of the World Customs Organization (WCO), intended for French-speaking Customs officers, will be held from **18 March to 23 June 2024**.

The VCOA aims to provide newly recruited Customs officials with basic Customs knowledge and skills through a tutored curriculum. The course introduces the core roles and functions of Customs officials, the principles and practices of Customs procedures and the main international conventions and instruments.

I kindly invite you to identify a maximum of 5 candidates who meet the following criteria:

- Newly recruited Customs official with less than 4 years of service in Customs;
- Proficiency in both written and spoken French;
- Good computer skills and access to the internet;
- Available during the whole period of the VCOA session and able to devote the necessary time (minimum of 8 hours per week); and
- Receive their Administration’s approval to enroll into the Virtual Customs Orientation Academy.

In the appended annexes you will find a detailed brochure on the VCOA and information on the application procedure for Members.

Please note that no application via letter will be accepted. The deadline for the application process is 16 February 2024. The selected candidates will be informed by 1 March 2024 via e-mail. Due to the limited number of available places on the programme, nominated candidates are selected based on the strength of their submitted application and are not guaranteed a place.

Should you require additional information, your staff may contact Mr. Eric Rogers, E-Learning Specialist, (Tel.:+32 (0)2 209 9223, e-mail: VCOA@wcoomd.org).

Yours sincerely,

Taeil Kang
WCO Director, Capacity Building