Dear Director General,

The 20th Session of the Virtual Customs Orientation Academy (VCOA) of the World Customs Organization (WCO), intended for English-speaking Customs officers, will be held from 9 September to 13 December 2024.

The VCOA aims to provide newly recruited Customs officials with basic Customs knowledge and skills through a tutored curriculum. The course introduces the core roles and functions of Customs officials, the principles and practices of Customs procedures and the main international conventions and instruments.

I kindly invite you to identify a maximum of 5 candidates who meet the following criteria:

- Newly recruited Customs official with less than 4 years of service in Customs;
- Proficiency in both written and spoken English;
- Good computer skills and access to the internet;
- Available during the whole period of the VCOA session and able to devote the necessary time (minimum of 8 hours per week); and
- Receive their Administration’s approval to enroll in the Virtual Customs Orientation Academy.

In the appended annexes, you will find a detailed brochure on the VCOA and information on the application procedure for Members.

Please note that no application via letter will be accepted. The deadline for the application process is 16 August 2024. The selected candidates will be informed by 30 August 2024 via e-mail. Due to the limited number of available places on the programme, nominated candidates are selected based on the strength of their submitted application and are not guaranteed a place.

Should you require additional information, your staff may contact Mr. Eric Rogers, E-Learning Specialist, (Tel: +32 (0)2 209 9223, e-mail: VCOA@wcoomd.org).

Yours sincerely,

Taeil Kang
WCO Director, Capacity Building

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