



WORLD CUSTOMS ORGANIZATION
ORGANISATION MONDIALE DES DOUANES

Established in 1952 as the Customs Co-operation Council
Créée en 1952 sous le nom de Conseil de coopération douanière

CAPACITY BUILDING
COMMITTEE

HC0110E1b

-
9th Session
-

Brussels, 22 January 2018.

DRAFT AGENDA

(from Monday 26 February to Wednesday 28 February 2018)

Registration: 26 February, 08:30 a.m.

Start: 09:00 a.m.

**SMART CUSTOMS:
THE GATEWAY TO HIGH PERFORMANCE AND SUSTAINABILITY**

Day 1: Performance Management for Smart Customs

Opening Address by Mr. Kunio Mikuriya, WCO Secretary General

I. Adoption of Agenda HC0110E1

II. Keynote Address:

“SMART Customs: The Gateway to High Performance and Sustainability”

HC_CBC9_Item-II_Non-Paper_E

The Director, Capacity Building, Mr. Ernani Checcucci, will provide brief remarks on the theme, to set the strategic drive for the 9th session of the CBC. A keynote speaker will address the meeting on the nexus between Smart Customs and High Performance for Sustainability of Customs reform and modernisation initiatives.

III. Use of Data for Effective Management and Performance Measurement HC0111E1

(a) Usage of Data for Performance Measurement

(b) ISORA and its data management role

SP0624E1

(c) TRS Guide: Recent updates and how members can request support

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This agenda item will focus on data collection and analysis. Customs' performance reporting is evolving from figures on seizures and revenue to assessment of our organizational performance and impact on overall governance issues, such as economic development and protection of society. Members will be invited to share their experiences in using data for performance measurement. The CBC will also receive updates on ongoing initiatives including the ISORA/ISOCA and the TRS.

IV Evolving Mandate of Customs Administrations

(a) Customs Mission Statements and how they should focus on the multiple roles of the Customs Administrations HC0112E1

(b) Customs and the United Nations' 2030 Agenda for Sustainable Development Goals (SDGs) HC_CBC9_IVB_Cover-Note-SP0626_E SP0626E1

This agenda item will discuss the importance of Customs' mission statements and how they should reflect the multiple roles of Customs. The CBC will also be invited to discuss and consider a draft resolution for the Policy Commission to encourage administrations to ensure that their multiple roles are reflected in their mission statements. The CBC will also be updated on the outcome of the PC discussions regarding Customs' contributions to the UN 2030 SDGs.

Day 2: Professional Developments

V. Customs Professionalism: Initiatives to Raise the Profile of Customs

(a) Technological Advancements and Impact on Customs Profession

(b) PICARD Professional Standards – Review HC0113E1

(c) WCO training strategy [New approach] HC0114E1
 o Train the Trainer workshop package
 o Member experiences

(d) Leveraging Technological Advancements to Deliver Training
 o Virtual [reality] training

(e) Virtual Working Group on Experts - update

This agenda item will provide updates on initiatives undertaken to raise the profile of Customs. The CBC will be invited to take note of the impact of technological advancements on the future Customs profession. The CBC will also be invited to endorse the review of the PICARD Professional Standards and the proposed the re-orientation of the WCO training strategy. Members will be invited to share experiences in these areas. Finally, the Virtual Working Group on Experts will give CBC an update on their efforts to increase the use of Customs Experts, including Mercator Programme Advisors.

VI. Gender Equality & Diversity

(a) Equality and diversity as a driver of a robust Customs reform agenda HC_CBC9_Item-Via_Non-Paper_E

(b) WCO initiatives to support gender equality & diversity HC0115E1

- o Launch of Virtual Working Group on Gender equality & diversity.
- o Development of e-Learning module on gender equality and diversity

This item will focus on gender equality and diversity as a driver of reform in Customs and discuss aspects of interaction between them and the issues of professionalism and integrity. How do these issues support and reinforce each other and how best leverage their potential to reform and modernize Customs?

Day 3: Reports and Updates on Capacity Building

VII. Capacity Building Reports

(a) Delivery report HC0116E1

(b) Mercator Programme - Progress Under the Tailor-Made Track HC0117E1

- o Operating Model
- o Maturity Model

(c) Performance Measurement Virtual Working Group – updates

Under this item, the CBC will be informed on the latest developments, progress and outcomes in WCO Capacity Building since the 8th Session of the Capacity Building Committee. The CBC will also receive updates on the WCO Mercator Programme, specifically on the Operating Model and Maturity Model. Members will be invited to share their experiences of capacity building projects while highlighting “lessons learned” and areas for improvement.

VIII. ROCB-RTC-VC Global Meeting Report

The Chair of the ROCB-RTC-VC will report on the outcomes of the Global Meeting.

IX. Latest Initiatives & Innovations HC0118E1

(a) E-learning developments

- o Private sector
- o CLiKC!

(b) People development tools

- o Updates to the People Development Diagnostic Tool (PDDT)
- o Customs Human Resources Management Modernization Guide

(c) Project Management

- Updates to the Project Management Workshop package
- Updates to CBD Compendium Chapter 5 [PM] and 10 [donor engagement]

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Under this item the CBC will be informed about the latest initiatives and innovations relating to People Development tools, including e-learning and project management. The CBC will be invited to consider and endorse the developed tools.

- X. Closing/Summary
- XI. CBC – Any other business
- XII. Date and place of next session
- XIII. Election of Chairperson and Vice-Chairperson
