

Customs and Tariff Bureau - Japan
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Flexibilities concerning the AEO Programme

Japan Customs has introduced the basic policy to refrain from physical contact with traders as far as possible during the outbreak of coronavirus. This measure includes relevant AEO validation processes.

Considering the situation, the necessary physically-checking process in the course of on-site validation by the AEO section has been substituted by the examination on the data, e.g. the facilities' photo, and the company's internal documents, which are communicated via e-mail. Additionally, the necessary documents, including the application for AEO status, could officially be submitted by e-mail, as a general measure for flexibility.

Through these measures, Japan Customs has provided flexible approach to traders for their AEO processes.