

Singapore Customs

3 April 2020

Strategic level

- Taking guidance from Singapore's Multi-Ministry Taskforce on COVID-19, which coordinates and implements Singapore's measures to tackle COVID-19.
- Ensuring that we keep our global supply chain strong and undisrupted as we continue to facilitate the movement of goods, including essential supplies.

Operational level

- Use of technology to minimize face-to-face meetings (e.g. conducting meetings and discussions through video conferences)
- Encouraging officers to practise social distancing (e.g. greater spacing of seats where practicable, limiting the size and duration of meetings)
- Adopting split team arrangements to minimize cross-contact among staff, which is part of our business continuity planning
- Encouraging good personal hygiene practices (e.g. notices put up to remind staff to practise good personal hygiene)
- Monitoring of officers' body temperature twice a day
- Deferring all non-essential travel abroad to minimise risk levels
- Encouraging the use of e-services