

**South Africa Revenue Authority
7 May 2020**

1. Measures aiming to Facilitate the Cross-border Movement of Relief and Essential Supplies

- 1.1. Essential/emergency goods are prioritised for facilitation across borders.
- 1.2. Member states (SACU) and neighbours have shared their list of essential goods.
- 1.3. All movements are considered within the existing domestic lockdown regulations. All ports of entry operating hours have been shared.
- 1.4. Risk measures in place to combat smuggling and abuse of rebate item provisions.

2. Measures aiming at Supporting the Economy and Sustaining Supply Chain Continuity

- 2.1. Lockdown phase 1 only allowed essential goods to move to end user. Progressively the movement of all goods is allowed with non-essential goods being allowed to be warehoused during lockdown period. Revised relaxed regulations introduced in alignment the 5 different threat levels.
- 2.2. Cross border cargo movements allowed in conjunction with destination country regulations including mode of transport.
- 2.3. Risk measures in place to combat smuggling and facilitation measures in place to alleviate port congestion.

3. Measures aiming at Protecting Customs administrations' Staff

- 3.1. Work from home policy also in place. Phased approach to front line capacity at work based on demand. Work Exemption list in place (seniors above 60/pregnancy & pre-existing health conditions).
- 3.2. Limited face to face interaction, social distancing. Clients make use of electronic communication channels. Client meetings arranged by appointments only.
- 3.3. PPE's (gloves, masks and sanitisers) issued to all staff. Hazmat suits, plastic face masks, goggles and shoes covers also issued to high risk inspectorate. Perspex Screen protectors rolled out to cover all open customs counters. Enviro-friendly Biohazard bins and bags provided to all customs offices.

3.4. Office deep cleansing and fumigation plans activated. Social distancing managed and monitored. Temperature testing readers in place. Wellness programmes including call centres in place. Outreach and education programmes in place.

4. Measures aiming at Protecting Society

4.1. Limited external client meetings. Continuous communications. Limited movements under strict controlled measures like permits. Limited gatherings to funeral only (50). No religious gatherings, no cinemas/theatres, no social and public gatherings. Social awareness programmes.

4.2. Testing stations made available, mobile testing units already activated. Additional emergency beds and stations available.

4.3. Roadblocks and mobile enforcement units to ensure adherence to lockdown regulations.

5. Other Measures.

5.1. Social grants and business rescue packages.