

Customs Administrations

Virtual on-site
operations coordination center
www.gdacs.org/virtualosocc

Virtual OSOCC Overview

- On-line disaster information exchange and coordination
 - Restricted to disaster managers worldwide (governments and response organisations)
 - As of Jan 2011: 12,000 subscribers with 20% yearly increase

- Real-time structured information exchange
 - Disaster managers worldwide (password protected access)
 - Moderated discussion topics
 - Comments, attachments, and web-links
 - Disasters and simulator, generic discussions, training events and meetings

- On-line roster management
 - Alert and mobilisation

- Support to meetings and training events
 - On-line participant registration
 - On-line scheduling with background material and presentations

- Dedicated workspaces for disaster response organisations
 - Restricted access for selected VO users
 - Full admin control
 - User privileges
 - Creating or deleting discussions



Disaster discussions

- Created by Workspace administrators
- After major disasters and/or international interest
- Structured information exchange to facilitate coordination
 - Moderated discussion titles (Situation, Logistics, Customs/Immigration, etc.)
 - International response (relief teams and items)
 - Maps and satellite images
 - Contact information

Disaster Discussions

GDACS Global Disaster Alert and Coordination System




Office for the Coordination of Humanitarian Affairs

Useful Links: [USGS earthquake map](#) · [Floods overview \(HEWS\)](#) · [Storms Overview](#) · [Disaster Statistics \(CRED\)](#) · [GLIDE finder](#) · [NewsEdge](#)

T. Peter (FCSS/OCHA & INSARAG Secretariat) (User / Developer) [MARK ALL AS READ](#) [LOGOUT](#) [MESSAGES ON](#)

Disasters	Training	Meetings	Discussions	VO Users	Statistics
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[GO TO ARCHIVE](#) [VIEW HIDDEN INFO](#) [EDIT YOUR PROFILE](#) [ADMIN](#)

Alert Notifications

Earthquake Notifications [EDIT TOPIC](#)

Breaking Emergency [EDIT TOPIC](#)

Disasters of international interest

Ongoing Emergencies

* Emergency Timor Leste May 2006 [EDIT TOPIC](#)

* 6.2M Earthquake in Yogyakarta, Indonesia (May 2006) [EDIT TOPIC](#)

Floods in Suriname (May 2006) [EDIT TOPIC](#)

[MAIL NOTIFY](#)
[SMS NOTIFY](#)
[EDIT](#) [ADD TOPIC](#)

Automated disaster alerts and diagnostics provided by GDACS partner ASGARD

	Title	Description	Date
●	Red earthquake alert Indonesia(M=6.2) potentially affecting 16924410 people.	On 5/26/2006 10:54:00 PM, an earthquake of magnitude 6.2 and depth 17km occurred in Indonesia. This earthquake potentially affected 16924410 people.	Fri, 26 May 2006 22:54 GMT+1

[subscribe to ASGARD email and SMS alerts](#)

GDACS Partners:  OCHA-VirtualOSOCC  OCHA-ReliefWeb  UNOSAT  HEWS  EC-Joint Research Centre
GDACS and Virtual OSOCC Sponsors:  INSARAG  UNDAC  IHP  ECHO-Humanitarian Aid
 Virtual OSOCC is developed by the Field Coordination Support Section (FCSS) in OCHA-Geneva

Moderated Discussions

Useful Links: [USGS earthquake map](#) · [Floods overview \(HEWS\)](#) · [Storms Overview](#) · [Disaster Statistics \(CRED\)](#) · [GLIDE finder](#) · [NewsEdge](#)

T. Peter (FCSS/DCHA & INSARAG Secretariat) (User / Developer) [\[MARK ALL AS READ\]](#) [\[LOGOUT\]](#) [\[MESSAGES ON\]](#)

[Disasters](#) | [Training](#) | [Meetings](#) | [Discussions](#) | [VO Users](#) | [Statistics](#)

[\[GO TO ARCHIVE\]](#) [\[VIEW HIDDEN INFO\]](#) [\[EDIT YOUR PROFILE\]](#) [\[ADMIN\]](#)

6.2M Earthquake in Yogyakarta, Indonesia (May 2006)

[Back to disasters overview](#)

[MISSION REPORT](#) [\[MAIL NOTIFY\]](#) [\[SMS NOTIFY\]](#)

New UNDAC Mission: [\[M0\]](#) [\[M1\]](#)

UNDAC Mobilisation

Earthquake in Indonesia Indonesia 28 May

UNDAC Alert Message (M1)

SENT: 27-May-2006 09:39

Attachments

[\[ADD FILE\]](#)

[\[EDIT\]](#) [\[REPLACE\]](#) [\[ON\]](#) [\[OFF\]](#) [\[UNDAC Dispatch message \(M3\)\]](#)

Situation

58 comments (21 not visited, 13 new since last summary update)

Update by C. de Borbon Parma - 6-Jun-2006 08:25

[\[EDIT\]](#) [\[ON\]](#) [\[ADD FILE\]](#) [\[LINK WEBSITE\]](#)

- More than 5,000 fatalities according to government figures
- Over 20,000 injured and over 200,000 homeless according to the Government
- Hospitals overcrowded, people have no place to go home to
- Bantul and Klaten most badly hit
- Airport opened in Yogyakarta for Humanitarian flights
- Solo airport overused: congesting road to Yogyakarta.
- International assistance has not been requested by government
- UNDAC team has set up UN Office/ OSOCC in Bantul, humanitarian hub in Klaten, reception centre in Yogyakarta

Coordination

32 comments (32 not visited, 3 new since last summary update)

Update by C. de Borbon Parma - 5-Jun-2006 15:08

[\[EDIT\]](#) [\[ON\]](#) [\[ADD FILE\]](#) [\[LINK WEBSITE\]](#)

OCHA has established a Coordination Cell in the office of the Governor led by Puji Pujiono (OCHA Regional Disaster Response Advisor). His mobile phone number is + 62 8111 53489. Please contact him if you are arriving on site.

Summarised updates based on user comments

User Comments

The screenshot displays a web interface for user comments. At the top, there is a 'New comment' section with a large text input area. To the right of this input is an 'E-mail notify' checkbox and a 'Submit' button. Below the main input is a smaller input field labeled 'SMS (use only for urgent alert)'. The main content area is titled 'Comments' and lists several entries. Each entry includes a date and time, a title, a description, and a URL. The first entry is dated '14-Jun-2006 00:27' and the second '13-Jun-2006 03:19'. Both entries mention 'Indonesia Central Java Earthquake Update' and 'Center of Excellence in Disaster Management and Humanitarian Assistance (COE-DMHA)'. Each entry has an 'Attachments' section with a file named 'Indonesia Central Java Earthquake Update 061206' and 'Indonesia Central Java Earthquake Update 060906' respectively. The interface includes various action buttons like 'ADD FILE', 'LINK WEBSITE', 'EDIT', and 'X' for each entry. Three red callout boxes with arrows point to specific features: one to the main comment input, one to the 'E-mail notify' checkbox, and one to the 'SMS' input field.

New comment

E-mail notify

Submit

SMS (use only for urgent alert)

Comments

NEW Indonesia Central Java Earthquake Update 061206 - Center of Excellence in Disaster Management and Humanitarian Assistance (COE-DMHA)

http://www.coe-dmha.org

NEW Indonesia Central Java Earthquake Update 060906 - Center of Excellence in Disaster Management and Humanitarian Assistance (COE-DMHA)

http://www.coe-dmha.org

Attachments

Indonesia Central Java Earthquake Update 061206

Attachments

Indonesia Central Java Earthquake Update 060906

New comments by users

Previous comments & file attachments

Option to send comment by SMS or e-mail

User Management

- Workspaces
 - Selected persons from subscribed users
 - Access rights (read-only, moderator, etc.)
 - Public discussions for all users of the Workspace
 - Private discussions for selected users only
 - Separate access rights (e.g. moderator) for discussions
- Lists and rosters
 - Assign different roles to persons in lists
 - E-mail or SMS to selected roles or entire lists
 - Create rosters as “alertable” lists
 - On-line roster alerts and mobilisation

Virtual OSOCC Workspace

Customised header

Workspace selection

The screenshot displays the Virtual OSOCC Workspace interface. At the top, there is a customised header with the ASEAN logo and flags of member states. Below the header, there is a navigation menu with options like Home, Archive, Meetings & Events, Links, Contact Us, Jobs, and Sitemap. A user selection dropdown is set to 'ASEAN'. The main content area has tabs for Disasters, Training, Meetings, Discussions (selected), VO Users, Simulator, and Statistics. Below the tabs are utility links like 'GO TO ARCHIVE', 'DELETED INFO', 'VIEWING KEY INFO', 'EDIT YOUR PROFILE', 'NEW USER REQUESTS', and 'ADMIN'. A 'New Discussion..' link is visible. The 'Discussions' section shows two entries: '20-Oct-2010 * For Information: ASEAN Charter, AADMER & SASOP' and '19-Oct-2010 * For Information : Draft ASEAN BRAT Guidelines (as of 18 Oct 2010)'. The footer lists GDACS Partners and Sponsors.

Ongoing Discussions in that Workspace

Meetings and Training Events

- On-line invitations
- On-line agenda with background documents and presentations
- On-line participant registration

Customs Administration

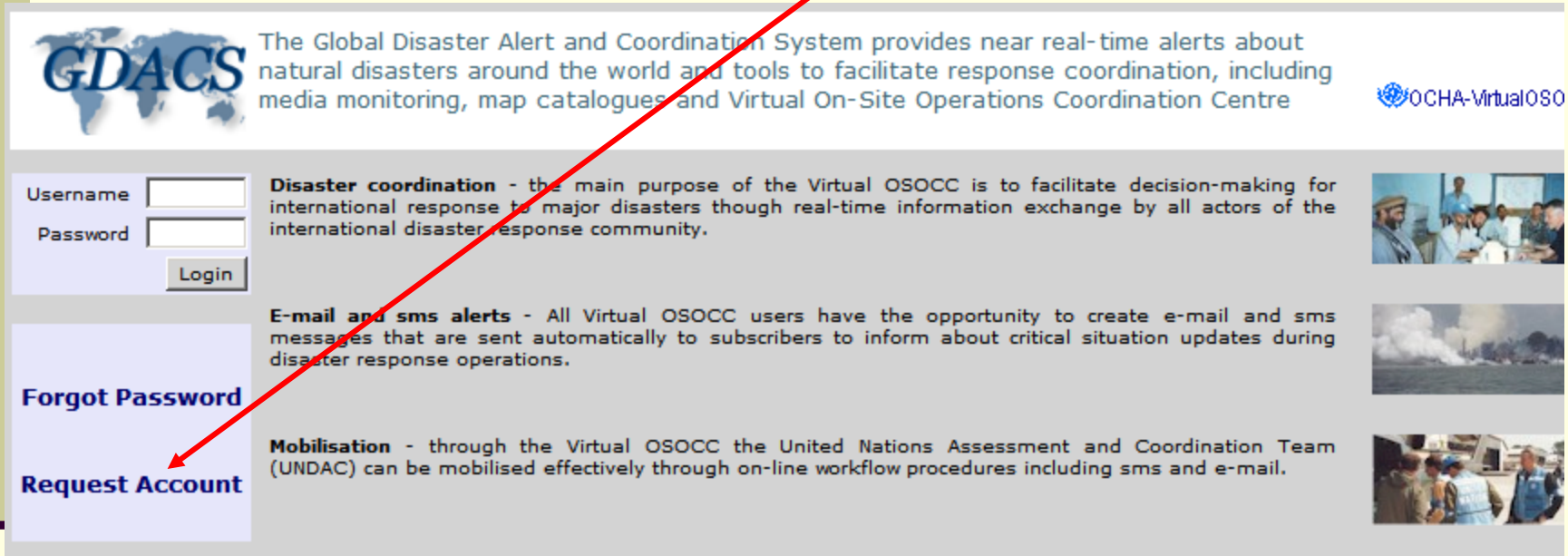
Possible use of Virtual OSOCC

Preparation

- Assign persons
- Create dedicated Workspace and assign users
- Create discussions within Workspace, as needed
- Develop procedures for use in disasters
- Awareness building among stakeholders
- Simulation exercises

User Accounts

On-line account request



The screenshot shows the GDACS (Global Disaster Alert and Coordination System) website. At the top left is the GDACS logo, which includes a world map. To the right of the logo is a descriptive paragraph: "The Global Disaster Alert and Coordination System provides near real-time alerts about natural disasters around the world and tools to facilitate response coordination, including media monitoring, map catalogues and Virtual On-Site Operations Coordination Centre". In the top right corner, there is a logo for "OCHA-VirtualOSO".

Below the header, there is a login section on the left with two input fields: "Username" and "Password", and a "Login" button. To the right of the login fields is a paragraph about "Disaster coordination": "Disaster coordination - the main purpose of the Virtual OSOCC is to facilitate decision-making for international response to major disasters through real-time information exchange by all actors of the international disaster response community."

Below the login section, there are two links: "Forgot Password" and "Request Account". A red arrow points from the "Request Account" link to the "On-line account request" text box above. To the right of these links is a paragraph about "E-mail and sms alerts": "E-mail and sms alerts - All Virtual OSOCC users have the opportunity to create e-mail and sms messages that are sent automatically to subscribers to inform about critical situation updates during disaster response operations."

At the bottom of the main content area, there is a paragraph about "Mobilisation": "Mobilisation - through the Virtual OSOCC the United Nations Assessment and Coordination Team (UNDAC) can be mobilised effectively through on-line workflow procedures including sms and e-mail."

On the right side of the page, there are three small images: the top one shows a group of people in a meeting; the middle one shows a large plume of smoke or steam; the bottom one shows a group of people in a field.

In Disasters

- Automatic creation of topic “Customs and Immigration” issues in disaster discussions
- Automatic links to critical background information (e.g. guidelines, websites)
- Update relevant information throughout the disaster

Section on Customs and Immigration

Section will be automatically created in new disaster discussion

Simulation Exercise

Alerted rosters

New info message | New alert/request

↓ Situation 0 comments
Update by Virtual OSOCC System - 9-Feb-2011 10:58

↑ ↓ Coordination 0 comments
Update by Virtual OSOCC System - 9-Feb-2011 10:58

* ↑ ↓ Customs and Immigration 0 comments
Update by T. Peter (ERCC, OCHA-Geneva) - 9-Feb-2011 11:00
This section contains updates of customs and immigration issues related to international humanitarian response.

↑ ↓ Logistics 0 comments
Update by Virtual OSOCC System - 9-Feb-2011 10:58

↑ Media 0 comments
Update by Virtual OSOCC System - 9-Feb-2011 10:58

Maps and Satellite Images 0 comments



After Disasters

- After action evaluation and necessary improvements
- Participation in GDACS working groups and annual stakeholders meeting
- Awareness building among stakeholders
- Participate in simulation exercises

Thank you

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