



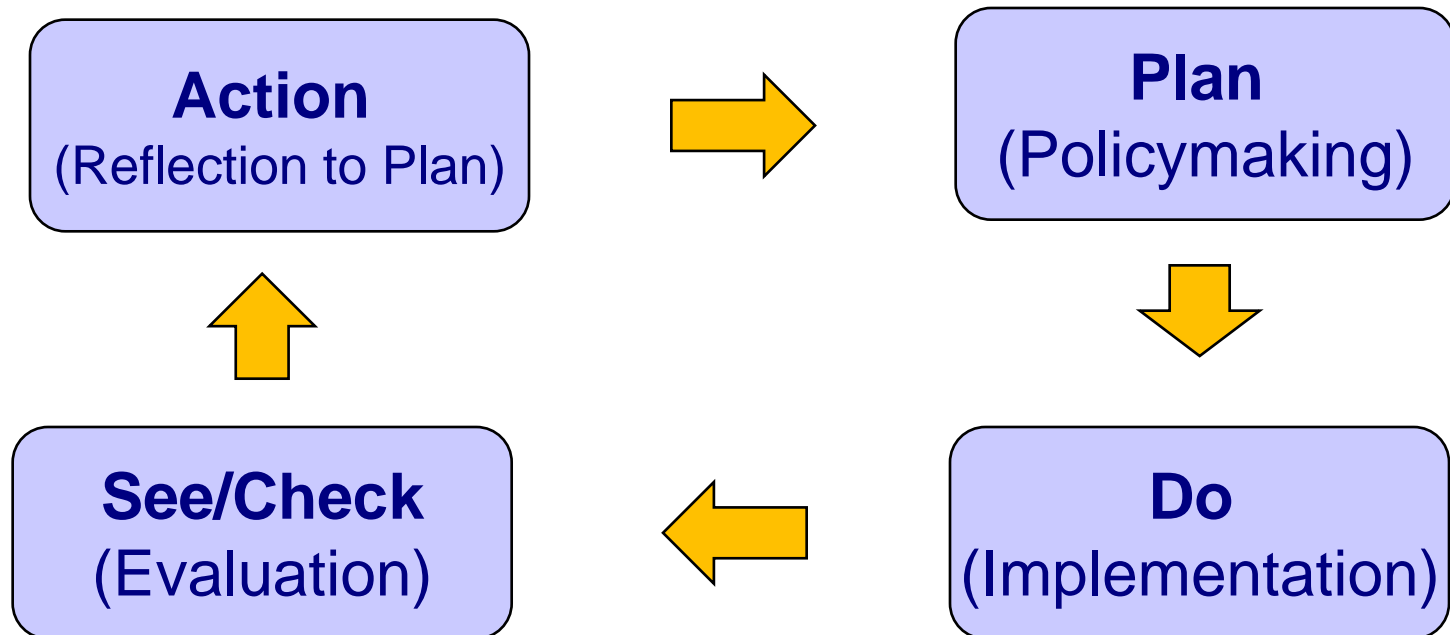
Performance Measurement

*Customs and Tariff Bureau
Ministry of Finance, Japan*

March 2016

Policy Evaluation (2002~)

- Evaluating the policies in terms of necessity, efficiency, validity, etc. to improve the planning and implementation process



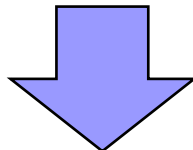
Policy Evaluations of Ministry of Finance

- 6 General Goals , 11 Main Policy Goals and 27 Policy Goals

[Main Policy Goal 5]

Maintain trade order and promote the sound development of trade

- **Implementation Plan** of each Goal is prepared
 - indicator with its target is set in the Plan



- Evaluation Process
 - **Evaluation Report**
 - Necessity, Efficiency, Validity, Fairness, Priority
 - **Use Indicators to measure the achievement of policies**
- The Implementation Plan and the Evaluation Report are presented to the public

https://www.mof.go.jp/english/about_mof/policy_evaluation/

Policy Goals related to Customs

- **Main Policy Goal 5**

5-1 Set appropriate tariff rates and improve the Customs system, taking into account domestic and international economic conditions

5-2 Maintain and strengthen the multilateral trading system, and promote economic partnerships and trade facilitation in Customs-related fields

5-3 Ensure proper imposition and collection of Customs duties, Prevent smuggling of socially undesirable items, and Improve the user-friendliness of Customs procedures

- **Qualitative and Quantitative Indicators are used to measure the level of achievement of each Policy Goal**

Average Time required for Customs Clearance of Imports

		FY2003 (Carried out in March 2004)	FY2005 (March 2006)	FY2008 (March 2009)	FY2011 (March 2012)	FY2014 (March 2015)
Actual Figure	Sea (hours)	4.3	3.3	3.1	2.6	-
	Air (hours)	0.4	0.4	0.4	0.3	-
Target	Sea (hours)	Reduction	Improvement	3	3	2.5
	Air (hours)	0.6	Improvement	0.4	0.4	0.3

(Note)

The survey is to investigate the time taken from import declaration until permission for import is granted.

Usage of the AEO system by business operators (number of new AEO approvals)

	2011	2012	2013	2014
Actual figure (operators)	37	47	32	33
Target (operators)	-	30	40	30

(Note) The total number of business operators using the AEO system is 579 as of Jan 2016.

Advance Ruling System on Classification

(proportion of responses provided within a specified period)

		FY2011	FY2012	FY2013	FY2014
Written response (%)	Actual Figure	99.8	99.9	99.9	99.9
	Target	99.9	99.9	99.9	99.9
Average handling time (days)	Actual Figure	13.2	13.2	13.0	13.3
	Target	15	14	14	14
Verbal response (%)	Actual Figure	99.6	99.7	99.8	99.9
	Target	99.9	99.9	99.9	99.9

(Note) Written response shows the rate at which response was provided within 30 days.
 Verbal response shows the rate at which response was provided within 1 day (same day of inquiry).



How to make use of the Evaluation Results

The Result of Policy Evaluation will be reflected into;

- **Budget**
- **Number of Staff**
- **Amendment of Laws and Regulations**
- **Introduction/Abolishment of system**

Achieving Excellence in Customs (AEC)

Though the fulfillment of the AEC form, Members will be able to ;

- ✓ Have Comprehensive/Overall picture of organization
- ✓ Review Customs system
 - Self-assessment process will be a good occasion to discuss own system/process internally.
- ***Completed AEC form is requested to submit to the WCO Secretariat by 1 May 2016***



Thank you for your attention