



Royal Malaysian Customs Department

CUSTOMS BROKERS

DEMERIT SYSTEM

OUTLINE

1. INTRODUCTION
2. OBJECTIVES
3. DEMERIT SYSTEM
4. CONCLUSION

1. INTRODUCTION

(a) Customs brokers are mediator / communicator in the clearance processes;

Expected to maintain government interests:

- i. secured and effective supply chain performance;
- ii. reduce the risk of smuggling;
- iii. ensure correct revenue collection.

(b) Licensing require knowledge and qualification;

(c) Complete list of brokers and verified credentials;

(d) Need a mechanism to evaluate performance.

2. OBJECTIVES

- (a) A more systematic and efficient management;
- (b) To increase awareness on the legal requirements compliance;
- (c) To increase the level of trust of the business community;
- (d) Ensuring high integrity, ethical, professional and responsibility of Customs Brokers.

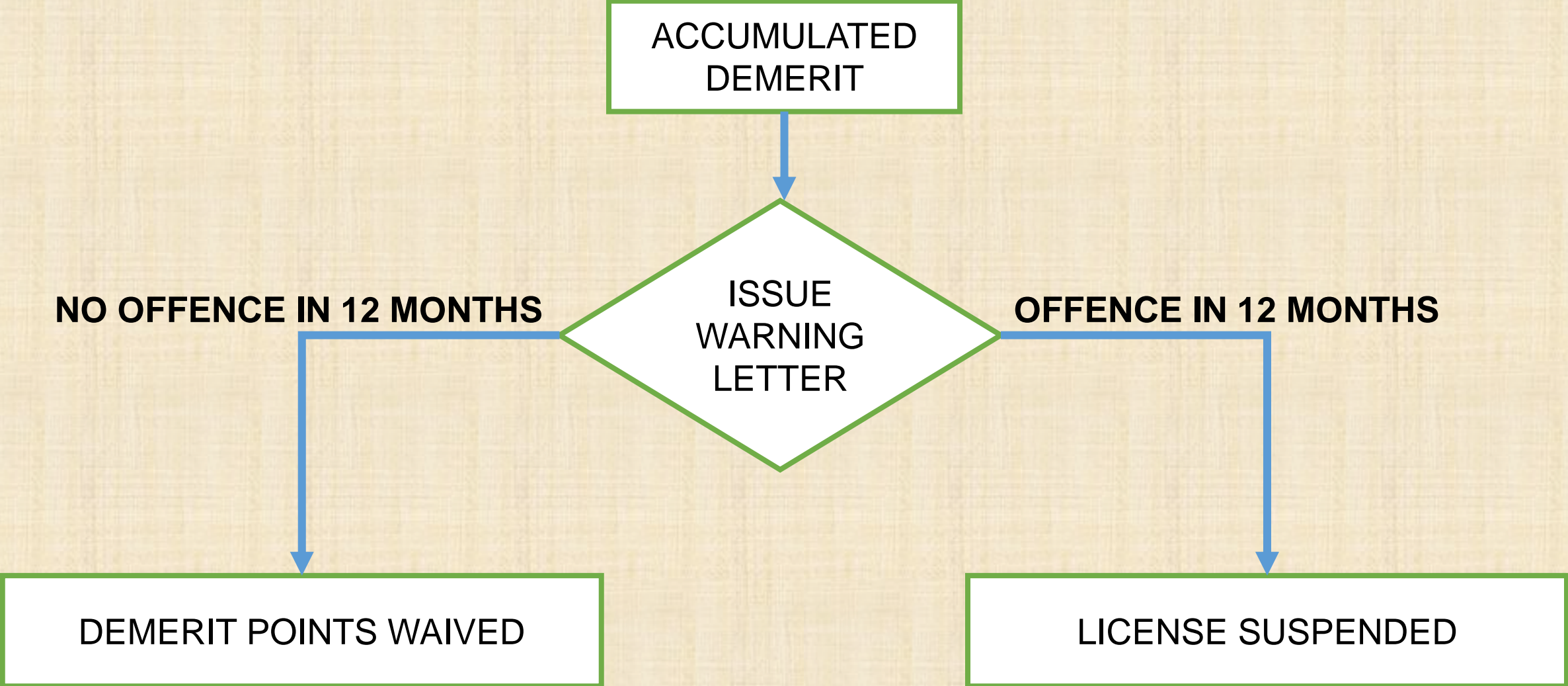
3. DEMERIT SYSTEM

- (a) Imposition of a demerit point for each offence committed;
- (b) Customs Brokers who reach certain prescribed demerit points will be suspended on their license;
- (c) Aimed at increasing the level of compliance;

3B. DEMERIT SYSTEM – TYPES OF OFFENCES

NO.	TYPES OF OFFENCES	POINTS
1.	Various smuggling offences.	41
2.	Assaulting or obstructing officers of customs.	41
3.	Making incorrect declarations and falsifying documents.	20
4.	Refusing to allow such officer to board or search such vessel or aircraft, or refusing to give such information or to produce such documents.	15
5.	Unlawful wears, uses, possesses or displays of uniform or badge or authority card.	10
6.	Offences not otherwise provided in the Acts.	5

3B. DEMERIT SYSTEM - PROCESS



4. CONCLUSION

- (a) Any person who intends to act as Customs Broker shall attend a course and pass such examination;
- (b) RMCD is the oversight authority for professional conduct of Customs Brokers;
- (c) Protecting the interests of traders and to ensure revenue collection, compliance and professionalism amongst brokers.