

## **PTC Work Programme 2016-2019, including progress**

### **Introduction**

The Work Programme of the Permanent Technical Committee follows the WCO Strategic Plan and supports implementation of its goals and activities. It will be regularly updated to reflect the decisions taken by the Committee and the governing bodies of the WCO and to reflect the progress made.

### **Work Programme 2016-2019**

The Work Programme aims to consolidate all the topics the Committee will be dealing with in a three-year period. This Work Programme refers to the three financial years: 2016/2017, 2017/2018 and 2018/2019.

The Work Programme should be considered as a living document and will be updated to reflect the changes taking place in the Customs environment and to reflect the new demands of the Membership or decisions of the Policy Commission and Council. Topics which are being proposed for inclusion in the Work Programme, would first need to be discussed in a PTC meeting. In accordance with the PTC Agenda setting guidelines, two or more Members (and possibly Observer(s)) would be expected to put forward a document for discussion in order to allow the PTC to have a clear understanding of the topic and the reasons for its inclusion in the Work Programme.

The Programme largely supports achieving Strategic Goals 1 and 5 of the WCO Strategic Plan 2016/2017-2018/2019 and contributes to the implementation of the following Strategic activities falling under the two goals:

**Strategic Goal 1** – Promote the security and facilitation of international trade, including simplification and harmonization of Customs procedures = Economic Competitiveness Package:

- **Strategic Activity 1.1:** Develop, manage and promote conventions, guidelines, standards and tools on trade security and facilitation;
- **Strategic Activity 1.2:** Support effective implementation of WTO TFA provisions through use of WCO instruments, tools and assistance
- **Strategic Activity 1.3:** Promote cooperation with other border agencies to enhance border efficiency and effectiveness;
- **Strategic Activity 1.4:** Enhance partnership with private sector.

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**Strategic Goal 5** – Promote Digital Customs to support, in particular, Coordinated Border Management and information exchange between all stakeholders:

- **Strategic Activity 5.1:** Digital Customs: Provide a framework to consolidate the development, promotion and deployment of the WCO's Information Technology (IT)-related standards, instruments, tools, guidelines and systems;
- **Strategic Activity 5.2:** Implement Globally Networked Customs (GNC);
- **Strategic Activity 5.3:** Use of IT in support of Coordinated Border Management;
- **Strategic Activity 5.4:** Develop, promote and manage WCO instruments and tools that provide the legal basis for technology enabled reforms.

For each of the Strategic Activities, the PTC Work Programme 2016-2019 provides a list of topics and related tasks to be carried out by the PTC.

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1. PTC tasks to support Strategic Activity 1.1: Develop, manage and promote conventions, guidelines, standards and tools on trade security and facilitation

*“The WCO will continue to work on developing international standards for Customs procedures. It also promotes the Revised Kyoto Convention. The WCO will manage, further develop and promote the Economic Competitiveness Package, including the SAFE Framework of Standards, the Time Release Study, and other instruments and tools to achieve trade security and facilitation.”*

Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
Economic Competitiveness Package	<ul style="list-style-type: none"> <li>Review the progress in implementing the ECP Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Progress in implementing the Action Plan reported to the PTC</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Reported to the PTC in October 2016 <a href="#">and in November 2018</a> .
	<ul style="list-style-type: none"> <li>Revise the ECP Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>First Draft of the revised Action Plan</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">October 2016</a></li> <li><a href="#">November 2018</a></li> </ul>	Completed <a href="#">Completed</a>
				<ul style="list-style-type: none"> <li>Revised Action Plan submitted to the Policy Commission</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">December 2016</a></li> <li><a href="#">December</a></li> </ul>	Completed

<sup>1</sup> The Work Programme differentiates two types of tasks: 1. 'Maintenance' which refers mainly to ongoing activities and update of existing tools; and 2. 'Advanced' which refers mainly to new tools and more advanced initiatives.

<sup>2</sup> Apart from the PTC itself, responsible bodies include only those reporting to or informing the PTC and have a role to play in the completion of a task (discussion, guidance, endorsement). Other responsible bodies not mentioned here could, for example, be the Enforcement Committee (i.e. in the case of Coordinated Border Management), but as it does not report to the PTC, it is not included in this table either.

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					<a href="#">2018</a>	<a href="#">Completed</a>
	<ul style="list-style-type: none"> <li>Update the ECP Toolkit</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Update of the ECP toolkit published</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>Several tools have been developed (i.e. Transit Guidelines, Handbook on Inward and Outward Processing Procedures, Guidelines on Customs Brokers etc). The Toolkit will be updated at the end of Phase <del>III</del> <a href="#">IV</a> of the Action Plan to include all relevant tools.</p>
Revised Kyoto Convention (RKC)	<ul style="list-style-type: none"> <li>Advise the RKC Management Committee on maintenance, promotion, and implementation</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li><a href="#">RKC/</a> <a href="#">MC,</a> <a href="#">WGR</a> <a href="#">KC</a> <a href="#">(PTC)</a></li> </ul>	<ul style="list-style-type: none"> <li>Recommendations of the PTC regarding the maintenance of the RKC agreed</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>The April 2017 RKC/MC agreed for a comprehensive review of the Convention. To that end,</p>

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	of the RKC					<p>the <del>May</del> <del>November</del> 2018<del>7</del> RKC/MC agreed to established a <del>virtual</del> working group on <u>comprehensiv e review (WGRKC)</u> to conduct <u>comprehensiv e review in line with the ToR approved by 2018 June Policy Commission/C ouncil</u> initiate the work until the creation of a formal Working Group for the envisaged comprehensiv e review.</p>

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				<ul style="list-style-type: none"> <li>Bottlenecks regarding accession to the RKC identified</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>Bottlenecks regarding accession to the accession to the RKC have been identified. At its Session in October 2016, the Joint Session of the PTC and the Enforcement Committee discussed the challenges and possible reasons for countries to refrain from RKC accession. The November 2017 RKC/MC, took stock of various challenges relating to the</p>

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						accession to the RKC and explored potential solutions.
Time Release Study	<ul style="list-style-type: none"> <li>Ensure that WCO Members report to PTC and share best practices related to TRS</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Number of reports received by the Secretariat with permission to share the results with WCO members</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	More than 8 countries have agreed that their respective TRS reports can be shared with WCO Members. Additionally, the new version of the TRS Guide <u>released in 2018</u> will also include Members' TRS experiences.
	<ul style="list-style-type: none"> <li>Support the use and implementation of the Time Release Study</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Number of presentations given by WCO members during PTC meetings</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Members presented their experiences at <u>almost all the</u> PTC meetings

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
	<ul style="list-style-type: none"> <li>Keep TRS tools up to date</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Update of TRS tools discussed by the PTC and recommendations put forward</li> </ul>	<ul style="list-style-type: none"> <li>October 2016-April 2018</li> </ul>	<p>during the reporting period.</p> <p><del>The April 2018 PTC will also hear a Member's experience with TRS. The March 2019 PTC also held a break-out session on the use of the TRS for monitoring purposes.</del></p> <p>3<sup>rd</sup> Version of the TRS Guide <del>have been concluded and is expected to be approved</del> <u>was approved by at the April 2018 PTC, and subsequently by the 2018</u></p>



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						<u>Council.</u>
Performance Measurement	<ul style="list-style-type: none"> <li>Follow and potentially contribute to the implementation and results of the Customs revenue benchmarking database</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC/ Finance Committee /PC/ Council</li> </ul>	<ul style="list-style-type: none"> <li>Proposal submitted to the Finance Committee</li> </ul>	<ul style="list-style-type: none"> <li>Finance Committee meeting in FY 2018/2019</li> </ul>	<u>The task has not been completed and can be revisited once the interest of the Members has been regenerated.</u>
				<ul style="list-style-type: none"> <li>Updates on developments provided to the PTC</li> </ul>	<ul style="list-style-type: none"> <li>Spring 2019 PTC meeting</li> </ul>	<u>The task has not been completed and can be revisited once the interest of the Members has been regenerated.</u>
	<ul style="list-style-type: none"> <li>Follow and potentially contribute to the Secretariat's engagement with the World Bank Group on "Doing Business"</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC/ PC/Council</li> </ul>	<ul style="list-style-type: none"> <li>The initiative discussed by the PTC</li> </ul>	<ul style="list-style-type: none"> <li>On-going</li> </ul>	The PTC in April 2018 discussed and put recommendations forward in terms of how the quality of the survey results can be

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	survey					<p>improved in the future. A number of Members volunteered to support the engagement process. <u>At the meeting in November 2018, the PTC was updated on the cooperation with the WBG on improving the Doing Business survey methodology through the use of the TRS in calculating the indicators for Trading Across Borders. A further update on the engagement</u></p>

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						<u>with the WBG on the survey was provided at the March 2019 PTC.</u>
	<ul style="list-style-type: none"> <li>Follow and potentially contribute to the development of performance measurement tools</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, Audit Committee etc.</li> </ul>	<ul style="list-style-type: none"> <li>Updates provided to the PTC on performance measurement initiatives</li> </ul>	<ul style="list-style-type: none"> <li>On-going</li> </ul>	<p><u>In November 2018 the PTC discussed facilitation performance measurement in the context of the TRS and other organizations' performance measurement initiatives, such as the OECD Trade Facilitation Indicators.</u></p> <p><u>In March 2019, the PTC took note of the draft ToR of the proposed Working Group on</u></p>

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						<u>Performance Measurement and provided feedback on the draft Business Case for establishing the working Group which was further approved by the Council in June.</u>
Supply Chain Security	<ul style="list-style-type: none"> <li>Discuss/approve technical issues forwarded by the SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Number of issues discussed and approved</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>March 2017 and October 2017 SAFE WG Reports containing a number of technical issues presented to the PTC and approved.</p> <p>The February 2018 SAFE WG Report <u>including the SAFE</u></p>

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						<p><u>Framework of Standards 2018 edition and several associated new and updated tool s presented was provided to the April 2018 PTC for its consideration and approved. Moreover, October 2018 and April 2019 SAFE WG Reports containing initial proposals for the 2021 SAFE review cycle and a number of new initiatives presented to the PTC and approved.</u></p>
	<ul style="list-style-type: none"> <li>• Ensure issues</li> </ul>	<ul style="list-style-type: none"> <li>• Mainte</li> </ul>	<ul style="list-style-type: none"> <li>• PTC,</li> </ul>	<ul style="list-style-type: none"> <li>• Update on SAFE</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	The <del>draft</del> -2018

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	related to Customs and SAFE Framework are brought to the PTC for information/update	nance	SWG, Technical Expert Group on Air Cargo Security (TEG ACS)	FoS including its 2018 review cycle reported to the PTC		<p>edition of the SAFE Framework <del>finalized</del> <u>published after the approval by the April 2018 PTC and the June 2018 Council, and current review cycle concluded.</u></p> <p>The 2021 SAFE review cycle <del>will</del> <u>commenced</u> in July 2018.</p>
	<ul style="list-style-type: none"> <li>Provide guidance on the development of new tools</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>New and updated tools developed and presented</li> </ul>	<ul style="list-style-type: none"> <li>October 2017, April 2018</li> </ul>	<p>A number of new tools, as well as updated tools <del>were</del> <u>will be</u> presented <del>to</del> <u>at</u> the April 2018 PTC <u>and approved.</u></p>

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Integrated Supply Chain Management	<ul style="list-style-type: none"> <li>Raise awareness on the ISCM Guidelines and explore further its key concepts, in particular, integrated Customs control, authorized supply chain, and connectivity between and among Customs administrations together with other stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, SWG, Information Management Sub-Committee (IMSC)</li> </ul>	<ul style="list-style-type: none"> <li>Knowledge and presentations shared on Members' initiatives, best practices and other related projects in this domain</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Members' best practices and initiatives/pilots have been regularly shared.
				<ul style="list-style-type: none"> <li>Provided guidance on the potential update of the ISCM Guidelines to reflect new developments and opportunities.</li> </ul>	<ul style="list-style-type: none"> <li>April 2017 February 2018</li> </ul>	Updated ISCM Guidelines <del>will be</del> presented to the April 2018 PTC <u>and published after the approval by the April 2018 PTC and the June 2018 Council. for its approval.</u>
Natural Disaster Relief	<ul style="list-style-type: none"> <li>Monitor implementation of the 2011 WCO Resolution on Natural Disaster Relief (NDR) and other related WCO tools and initiatives</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Submit to PTC paper on implementation measures relating to the Resolution on NDR</li> </ul>	<ul style="list-style-type: none"> <li>Periodically</li> </ul>	Under the Customs for Relief of Epidemic Diseases (C-RED) Project, the Secretariat is providing capacity building to

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						<p>assist Members in implementing the 2011 Resolution on NDR. Progress is periodically reported to the PTC together with other intersessional developments. A dedicated paper <del>was will</del> be submitted to the <del>October</del> <u>November</u> 2018 sessions of the PTC.</p>
<p>Immediate Release Guidelines</p>	<ul style="list-style-type: none"> <li>Support maintenance and ensure that technical issues and update of national experiences related to IRG are reported to PTC for</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, Working Group on E-commerce (WGEC)</li> </ul>	<ul style="list-style-type: none"> <li>Number of WCO Members using the IRG increased</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p><u>The WCO has been providing technical assistance to Members with the greater uptake and implementation of the Immediate</u></p>



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	discussion and guidance					<p><u>Release Guidelines, based on their needs and requirements.</u></p> <p>Potentially, the WCO will develop a performance measurement tool to capture implementation of WCO tools, including the IRG.</p>
				<ul style="list-style-type: none"> <li>Updated the IRG <u>by including</u> necessary changes relevant for E-Commerce, <u>approved by</u> -submitted to the PTC</li> </ul>	<ul style="list-style-type: none"> <li>April 2018</li> </ul>	<p>Updated IRG <u>will be</u> submitted to the April 2018 PTC <u>and published in June 2018,</u> following the approval by the PTC and <u>June 2018 Council.</u></p>
Glossary of	<ul style="list-style-type: none"> <li>Update the</li> </ul>	<ul style="list-style-type: none"> <li>Maintenan</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>New terms proposed</li> </ul>	<ul style="list-style-type: none"> <li>November</li> </ul>	Completed.

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International Customs Terms	Glossary of International Customs Terms	ce		to be included in the Glossary	2017	<p>The April 2017 PTC approved 5 terms and the October 2017 PTC approved 7 new and one revised term for inclusion in <del>to</del> the Glossary.</p> <p><u>The April 2018 PTC approved one term for inclusion in the Glossary.</u></p> <p><u>The November 2018 PTC approved 3 terms for inclusion in the Glossary.</u></p>
	<ul style="list-style-type: none"> <li>Give guidance on the way forward for the definitions proposed by the Secretariat and reviewed by the Virtual Group,</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>At least three new definitions reviewed and approved yearly</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>This target has been met during the reporting period.</p>

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	which do not form part of any WCO instrument					
Postal Traffic	<ul style="list-style-type: none"> <li>Take actions to promote the use of Customs/Post EDI messages and exchange of information in Postal Traffic with a view of enhancing facilitation and security of shipments transported by post</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, WCO/UPU Contact Committee, IMSC, WGEC</li> </ul>	<ul style="list-style-type: none"> <li>Operational Guidelines for exchange of electronic messages between Customs and posts based on the pilots' experiences and lessons learned developed and approved</li> </ul>	<ul style="list-style-type: none"> <li>October 2018</li> </ul>	<p><u>Draft operational Joint WCO/UPU Guidelines for the exchange of electronic messages between Customs and posts were developed and published after the approval by April 2019 PTC and the June 2019 Council, discussed at the 37<sup>th</sup> WCO-UPU Contact Committee meeting in November 2017.</u></p>

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	<ul style="list-style-type: none"> <li>Support and provide guidance to the work of the WCO/UPU Contact Committee</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>WCO/UPU CC reports, work programme, draft tools approved and issues arising resolved</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>37<sup>th</sup> <del>and</del> 38<sup>th</sup> WCO/UPU CC reports, work programme <del>and</del> new/updated tools <del>will be</del> presented to the April 2018 <del>and the March 2019</del> PTC <del>for its consideration</del> <del>and approved</del>.</p>
				<ul style="list-style-type: none"> <li>Revised WCO–UPU Memorandum of Understanding signed</li> </ul>	<ul style="list-style-type: none"> <li>October 2018</li> </ul>	<p><del>A preliminary draft r</del> Revised WCO–UPU Memorandum of Understanding <del>is being finalized</del> <del>has been developed</del>.</p>
Regional integration	<ul style="list-style-type: none"> <li>Advocate and support the implementation of the RKC and the use of TRS</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>The number of meetings or tools in which the implementation of RKC and the use</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>TRS Guide has been updated to include guidance on</p>

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	in Regional Integration Projects			of TRS in Regional Integration Projects discussed		the use of the TRS in a regional context. The document was discussed at the PTC and the TFAWG meetings in October 2017 and <u>the TRS Guide Version 3.0 will be discussed</u> <del>was approved</del> at the PTC in April 2018.
Transit	<ul style="list-style-type: none"> <li>Develop Transit Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Transit Guidelines adopted</li> </ul>	<ul style="list-style-type: none"> <li>April 2017</li> </ul>	The WCO Transit Guidelines were approved by the PTC in April 2017 and officially launched in July 2017 at the WCO Global Transit Conference.

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						The Secretariat is promoting the implementation of the Transit Guidelines through the organization of a series of regional workshops on transit and other awareness raising activities.
Data Quality	<ul style="list-style-type: none"> <li>Provide guidance and support to the Virtual Working Group on Data Quality</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, Virtual Working Group on Data Quality</li> </ul>	<ul style="list-style-type: none"> <li>Report of the Virtual Working Group on Data Quality to July 2017 Policy Commission</li> </ul>	<ul style="list-style-type: none"> <li>July 2017</li> </ul>	No interest expressed by Members.
E-Commerce	<ul style="list-style-type: none"> <li>Discuss issues emanating from growth in e-commerce and provide strategic guidance and potential solutions</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, WGEC</li> </ul>	<ul style="list-style-type: none"> <li>Specific issues stemming from growing e-commerce, in particular those relating to facilitation, procedures, and revenue collection</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Resolution and Communiqué from the international Customs community on

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
				identified and discussed		cross-border E-Commerce were approved by the October 2017 PTC.
	<ul style="list-style-type: none"> <li>Support and provide guidance to the work of the Working Group on E-Commerce (WGEC)</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>WGEC Meeting reports submitted and issues referred to discussed/approved/clarified</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>WGEC Meeting reports have been submitted to the PTC.</p> <p>Draft Framework of Standards on Cross-Border E-Commerce <del>will be</del> submitted <u>to</u> the April 2018 PTC <del>for its consideration</del> <u>was published after approval by PTC and the June 2019 Council.</u></p> <p><u>The report of the 5<sup>th</sup> and</u></p>

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						<p><u>final meeting of the WGEC that included the E-Commerce Package presented to the April 2018 PTC and approved.</u></p>
Future of Customs	<ul style="list-style-type: none"> <li>Discuss topics submitted to the PTC by the Virtual Working Group on the Future of Customs (VWG FC)</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, Virtual Working Group on the Future of Customs (VWG FC)</li> </ul>	<ul style="list-style-type: none"> <li>A number of topics discussed <u>and tools developed</u></li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>In April 2017 the PTC discussed Global Value Chains and the Handbook on Inward and Outward Processing Procedures. It also discussed the way forward for the VWG FC and decided to focus on: 1. Disruptive technologies and 2. Strategic</p>



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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						<p>foresight. In October 2017, the PTC discussed disruptive technologies and in particular papers and presentations submitted by the VWG FC members on the following topics: Biometrics, Virtual Reality, Internet of Things and Artificial Intelligence. <u>Under the first priority of the VWG on the Future of Customs and as a result of collating all the research and Members experiences in</u></p>

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						<p><u>implementing latest technologies, the Virtual Working Group on the Future of Customs developed the Study Report on Disruptive Technologies which was endorsed by the PTC in Spring and by the Council in June 2019. At the March 2019 PTC, geodata and data analytics were also discussed.</u></p> <p><u>The discussions on strategic foresight (2<sup>nd</sup> priority of the VWG) were</u></p>

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						<u>launched at the November 2018 meeting and will continue at the October 2019 sessions.</u>
	<ul style="list-style-type: none"> <li>Explore recommendations submitted by the VWG FC</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Recommendations discussed and put forward to the Policy Commission</li> </ul>	<ul style="list-style-type: none"> <li>July 2017 June 2019</li> </ul>	<p><del>The VWG FC will discuss which recommendations would be put forward to the Policy Commission. One possibility is to submit the Study Report on Disruptive Technologies which is under development.</del></p> <p><u>The Study Report on Disruptive Technologies was discussed by the Policy Commission/P</u></p>

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						<p><u>private Sector Consultative Group (PSCG) dialogues in both June 2018 (during the drafting period) and June 2019, with a view to exploring ways in which the private sector can support introduction of latest technologies in Member administration S.</u></p>
	<ul style="list-style-type: none"> <li>Develop new/update existing guidance on inward/outward processing and other procedures relevant for ensuring better connectedness in</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, VWG FC</li> <li>Revised Kyoto Convention on Management Committee</li> </ul>	<ul style="list-style-type: none"> <li>New/updated guidance approved by the PTC</li> </ul>	<ul style="list-style-type: none"> <li>April 2017</li> </ul>	<p>Completed. Handbook on Inward and Outward Processing Procedures and the Study on Global Value Chains</p>

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
	particular of SMEs and developing countries to Global Value Chains		e (RKC/MC)			were adopted by the PTC in April 2017 and Council in July 2017. <u>A potential update of the Handbook will be discussed at the October 2019 Sessions of the PTC.</u>
Special Customs Zones / Free Zones	• Produce research paper on SCZs /Free Zones	• Advanced	• PTC	• Research paper discussed by the PTC	• Ongoing	Discussion on Special Customs Zones / Free Zones was launched at the PTC in October 2017. <u>In the meantime, a Research Paper was developed and a first version of the Handbook on Free Zones have been</u>
	• Development/revisi on of WCO tools	• Advanced	• PTC	• A new tool developed or a revised tool adopted by the PTC.	• Ongoing	

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Topic	Tasks	Type of task <sup>1</sup>	Responsible body <sup>2</sup>	Performance Indicators	Timeline	Progress
						<u>developed and are being submitted to the October 2019 PTC.</u>

**2. Tasks to support Strategic Activity 1.2 Support effective implementation of WTO TFA provisions through use of WCO instruments, tools and assistance**

*“The WCO will continue to work towards consistent and effective implementation of the TFA. The WCO and its Members have developed, and continue to develop, instruments and tools to unlock the significant potential of trade facilitation and assist Members to implement the TFA.”*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
WTO Agreement on Trade Facilitation (TFA)	<ul style="list-style-type: none"> <li>Seek means to support implementation of commitments stemming from the WTO Agreement on Trade Facilitation through the Mercator Programme</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, Working Group on the WTO Trade Facilitation Agreement (TFAWG)</li> </ul>	<ul style="list-style-type: none"> <li>At a joint meeting with the Working Group on the TFA (TFAWG) a number of topics and issues resolved jointly</li> </ul>	<ul style="list-style-type: none"> <li>October 2016 and October 2017</li> </ul>	The Joint PTC/TFAWG in October 2016 discussed Coordinated Border Management, RKC, Cargo Targeting System, TRS and others. The next Joint meeting was held in

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						<p>October 2017 and discussed TRS, CBM, National Committees on Trade Facilitation, Customs Brokers and Transit. Relevant documents were approved jointly by the two meetings.</p> <p><u>The latest joint meeting with the TFAWG was held in March 2019 and discussed TRS, CBM, performance measurement, availability of trade-related information, enquiry points and regional/plurilateral MRAs.</u></p>
				<ul style="list-style-type: none"> <li>• Number of</li> </ul>	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	<p>During 2016 and</p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
				technical guidance tools developed		2017, <u>2018 and early 2019</u> a number of relevant guidance tools were developed: Transit Guidelines, Guidelines on Customs Brokers, Handbook on Inward and Outward Processing Procedures, <u>ACI Guidelines</u> , <u>AEO Validator Guide</u> , <u>MRA Strategy Guide</u> , <u>TIN Recommendation and Guidelines</u> , <u>Guidance on Data Analytics</u> , <u>WCO/UPU Guidelines for exchange of electronic advance data</u> , <u>Framework of Standards for</u>



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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						<p><u><a href="#">Cross-Border E-Commerce</a></u> etc. In addition, a number of tools have been updated to better support TFA implementation. <u><a href="#">These include the CBM and SW Compendiums, TRS Guide, ISCM Guidelines, Immediate Release Guidelines, AEO Compendium, Glossary of International Customs Terms etc.</a></u></p>
	<ul style="list-style-type: none"> <li>Respond to Members' concerns regarding specific provisions and consider implications in terms of Capacity Building and</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, Capacity Building Committee (CBC), TFAWG</li> </ul>	<ul style="list-style-type: none"> <li>Implementation of particular TFA provisions, especially those forwarded by the TFAWG explored</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>No particular concerns were raised by the TFAWG for discussion in the PTC. However, the SAFE Working Group recommended</p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	Technical Assistance requirements within the framework of the Mercator Programme					the submission of a "FAQ" document on the linkages between AEOs and Article 7.7 of the TFA to the PTC <del>for consideration and adoption, if appropriate</del> <u>and was endorsed by the April 2018 PTC sessions.</u>

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3. Tasks to support Strategic Activity 1.3: Promote cooperation with other border agencies to enhance border efficiency and effectiveness

*“The WCO will promote border agency cooperation to enable governments to reduce their border control costs whilst simultaneously delivering enhanced efficiency and effectiveness, when facing an increasing flow of goods and travellers, thereby contributing to a nation’s economic competitiveness by better facilitating trade and travel.”*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
Coordinated Border Management	<ul style="list-style-type: none"> <li>Collect innovative practices from Members</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, TFAWG, SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>Study on existing Customs-Police collaboration practices, with a view to the production of a reference source discussed and submitted to the Policy Commission</li> </ul>	<ul style="list-style-type: none"> <li>October 2018</li> </ul>	<p>The project <del>was</del> under <del>the</del> <del>E</del>enforcement <del>S</del>sub-<del>D</del>irectorate, and the results (Handbook) <del>will be presented to the next</del> <del>were presented and approved by the</del> Enforcement Committee. The Handbook <del>was</del> <del>be</del> incorporated into the CBM Compendium <del>that will be submitted to the</del> <del>and approved by the</del> PTC in April 2018. <u>Additionally, information on the cooperation between WCO and</u></p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						<u>the UPU has also been incorporated.</u>
	<ul style="list-style-type: none"> <li>Update of the CBM Compendium.</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, TFAWG, SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>Update CBM Compendium with results of the study on Customs-Police collaboration practices</li> </ul>	<ul style="list-style-type: none"> <li>January 2019</li> </ul>	<p><del>As soon as the handbook is available publically, we will start the update of CBM Compendium</del> <u>Completed.</u></p>
	<ul style="list-style-type: none"> <li>Engage with other International Organizations concerning CBM</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, TFAWG, SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>Continue engaging; The number of meetings or tools reflecting engagement with IPPC, OIE, Codex Alimentarius, World Health Organization and other relevant organizations</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>WCO attended an OIE meeting in 2017 and an IPPC meeting in 2017. <u>The WCO is negotiating an MoU with IPPC and also with International Organization for Migration (IOM). In 2019, the WCO participated in Codex, IPPC and OIE annual meetings.</u> <u>The WCO has signed a MoU with OSJD in March</u></p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						<p><a href="#">2018, a MoU with the IOM in May 2018 and a cooperation agreements with the IPPC in June 2018.</a></p> <p><a href="#">The WCO and IPPC Secretariats have agreed on a joint work plan for three years, July 2019 – June 2022, which addresses major activities for bilateral cooperation.</a></p>
Customs-Tax Cooperation	<ul style="list-style-type: none"> <li>Develop Guidelines for strengthening cooperation and the exchange of information between Customs and Tax authorities at the national level</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, WGEC, Working Group on Revenue Compliance and Fraud (WGRCF)</li> </ul>	<ul style="list-style-type: none"> <li>Guidelines finalised</li> </ul>	<ul style="list-style-type: none"> <li>October 2016</li> </ul>	Completed.
				<ul style="list-style-type: none"> <li>The topic of Customs-Tax cooperation discussed from different perspectives and related Members' practices collected</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>Draft outline of a Guidance on Customs' role in the collection of indirect taxes was approved by the October 2017 PTC meeting.</p> <p>The draft Guidance is</p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						currently under further development <u>based on input/suggestions provided by Members and stakeholders such as OECD and IMF. It will be presented to the April 2020 PTC for its consideration.</u>
Customs-Railways Cooperation	<ul style="list-style-type: none"> <li>Explore options for trade facilitation measures to the crossing of frontiers in international rail traffic, better data exchange, including harmonisation of Customs data requirements for railway, simplification of</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, DMPT</li> </ul>	<ul style="list-style-type: none"> <li>Specific Customs-related issues in international rail traffic identified and discussed</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Discussion on Customs-Railways cooperation was launched at the PTC in October 2017. <u>At the April 2018 the topic was discussed, a Member presented and a dedicated Virtual Working Group established. The topic was put on the agenda of the following meetings of the PTC to discuss</u>
		<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC</li> </ul>	<ul style="list-style-type: none"> <li>Information on Members' initiatives, pilot projects and best practices shared</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	Customs formalities and enhancement of Customs controls.					<u>specific issues identified with representatives of railways organizations amongst others.</u>

4. Tasks to support Strategic Activity 1.4: Enhance partnership with private sector

*“Fostering Customs-trade partnership has traditionally been an important part of the WCO.s work. The WCO maintains close partnerships with a large number of private sector organizations. Such partnerships are in many cases formalized through a Memorandum of Understanding.”*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
AEOs	<ul style="list-style-type: none"> <li>Provide input on the AEO Compendium where necessary/relevant</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>Annually updated AEO Compendiums presented</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Updates of the AEO Compendium were presented to the SAFE Working Group which reported to the PTC.
	<ul style="list-style-type: none"> <li>Provide guidance on MRAs and related work</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>Updated on MRAs developments and related activities</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Updates on MRAs developments were presented to the SAFE

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						<p>Working Group which reported to the PTC.</p> <p><u>The April 2019 Joint sessions of the PTC and TFAWG provided input/suggestions on the development of a guidance on regional/plurilateral AEO programmes and MRAs.</u></p>
Customs-Business Partnership	<ul style="list-style-type: none"> <li>Support strengthening of Customs to Business Partnerships</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, SAFE WG, TFAWG</li> </ul>	<ul style="list-style-type: none"> <li>New and emerging opportunities of enhanced cooperation discussed</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>New and emerging opportunities of enhanced Customs-Business cooperation have been discussed at various WCO bodies including the SWG and the PTC under different</p>



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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						agenda items.
				<ul style="list-style-type: none"> <li>Best practices and working experiences, including SMEs' engagement presented and incorporated into the Customs to Business Partnership Guidance</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Specific guidance on SME's engagement and related best practices <u>was has been</u> included into the Customs to Business Partnership Guidance.
Customs Brokers	<ul style="list-style-type: none"> <li>Continue work on policy considerations including the 'optional' use of Brokers as detailed in the WCO Study Report on Customs Brokers</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, TFAWG</li> </ul>	<ul style="list-style-type: none"> <li>Discussed working experiences concerning compliance of Brokers and related sanction/reward policies</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Guidelines on Customs Brokers <u>were</u> presented and approved by the October 2017 joint session of the PTC and TFAWG <u>and published after the June 2018 Council</u> .

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5. Tasks to support Strategic Activity 5.1: Digital Customs: Provide a framework to consolidate the development, promotion and deployment of the WCO's Information Technology (IT)-related standards, instruments, tools, guidelines and systems

*“The WCO will provide a cohesive, comprehensible and scalable framework to consolidate the development, promotion as well as deployment of the WCO.s IT-related instruments, tools, guidelines and systems to enable ICT implementation to support Customs work, including enforcement and facilitation activities.”*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
IT Guide for Executives	<ul style="list-style-type: none"> <li>Update the IT Guide for Executives to include Members' practices</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>The updated IT Guide presented to the PTC</li> </ul>	<ul style="list-style-type: none"> <li>April Autumn 2017 June 2018</li> </ul>	<p><u>The Updated draft will be presented in the next IT Guide for Executives was approved by the PTC in (April 2018 during its 219<sup>th</sup>/220<sup>th</sup> Sessions).</u></p>
Data Model	<ul style="list-style-type: none"> <li>Produce annual updates of the Data Model to reflect the standard up-to-date requirements of Members that are adopting the instrument</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC, Data Model Project Team (DMPT)</li> </ul>	<ul style="list-style-type: none"> <li>Release 3.7.0 produced in 2017 and presented to the Policy Commission</li> </ul>	<ul style="list-style-type: none"> <li>December 2017</li> </ul>	WCO Data Model version 3.7.0 was published in December 2017.
				<ul style="list-style-type: none"> <li>Release 3.8.0 produced in 2018 and presented to</li> </ul>	<ul style="list-style-type: none"> <li>December 2018</li> </ul>	Work is under progress.

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
				the Policy Commission		
				<ul style="list-style-type: none"> <li>A decision on potential Migration to version 4.0 reached</li> </ul>	<ul style="list-style-type: none"> <li>May 2018</li> </ul>	<p>At its September 2017 meeting, the DMPT agreed to continue discussing the migration to version 4.0 until a clear business case is established. <u>Another discussion was held at the October 2019 DMPT meeting.</u></p>
				<ul style="list-style-type: none"> <li>Update report on global adoption of the WCO Data Model presented</li> </ul>	<ul style="list-style-type: none"> <li>Annual</li> </ul>	<p><del>Was</del> presented at the IMSC in May 2018 and reported to the Autumn sessions of the PTC.</p>
				<ul style="list-style-type: none"> <li>Technical</li> </ul>	<ul style="list-style-type: none"> <li><u>Ongoing</u></li> </ul>	<p>A preliminary</p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
				/non-technical documentation regarding Data Model developed and approved by PTC	<ul style="list-style-type: none"> <li>December 2018</li> </ul>	draft document <del>has been</del> <u>was</u> developed by the DMPT. <del>It is expected to be</del> <u>and</u> finalized by December 2018.
	<ul style="list-style-type: none"> <li>Produce and Maintain Information Packages to cover a wider array of cross-border regulatory procedures including all Customs major types of licenses, certificates and permits used in international trade</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC, DMPT</li> </ul>	<ul style="list-style-type: none"> <li>Information packages covered by the scope of release 3.7 finalized</li> </ul>	<ul style="list-style-type: none"> <li>December 2017</li> </ul>	The work on Master Data Information Package continueds in 2018, to be part of version 3.8.0.
<ul style="list-style-type: none"> <li>Information packages covered by the scope of release 3.8 will be finalized</li> </ul>				<ul style="list-style-type: none"> <li>December 2018</li> </ul>	Work is under progress	
<ul style="list-style-type: none"> <li>Support provided to the maintenance of IMO FAL</li> </ul>				<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	Report on the progress of work on the 42 FAL committee (June 2018),	

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
				Compendium		finalization of the revision of the IMO FAL Compendium <del>planned</del> <u>for was carried out at the 43 FAL committee (April 2019).</u>
				<ul style="list-style-type: none"> <li>Support provided to Development of global standards for Trader Identification in the AEO – MRA Context</li> </ul>	<ul style="list-style-type: none"> <li>September 2017</li> </ul>	<p>Draft Guidelines on Trader Identification Number jointly developed <del>with</del> <u>by the SAFE Working Group and the DMPT</u> was endorsed by the SAFE WG in February 2018.</p> <p><u>Subsequently, these guidelines were approved by the April 2018 PTC and published.</u></p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
				<ul style="list-style-type: none"> <li>Support provided to connectivity and interoperability in e-commerce environment</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>The January 2018 DMPT has initiated the work concerning the development of a standardized data set and messaging standards. <u>This work will be carried forward only after the finalization of a reference dataset for e-commerce; it is expected to be completed by June 2018.</u></p>
				<ul style="list-style-type: none"> <li>Support to the adoption of the WCO Data Model for the IPPC's</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	<p>The mapping initiative in cooperation with the Netherlands NVWA<sup>3</sup> and</p>

<sup>3</sup> Nederlandse Voedsel en Warenautoriteit

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
				e-Phyto project provided		the IPPC <sup>4</sup> is <del>under</del> <u>progress has been completed.</u>
	<ul style="list-style-type: none"> <li>Accelerate adoption by Members and regional organizations by promoting 'My Information Packages'</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC, DMPT</li> </ul>	<ul style="list-style-type: none"> <li>One example of "My Information Packages" produced</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	One Example was produced by the Netherlands.
				<ul style="list-style-type: none"> <li>A Member encouraged to produce a further example of "My Information Package (MIP)"</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	A draft guidance on mapping of a national dataset to the WCO DM, supporting the production of the MIP <del>has been</del> <u>was</u> developed.
API Guidelines	<ul style="list-style-type: none"> <li>Produce updates of the PNRGOV Message Implementation Guide</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, WCO/IATA/ICAO API/PNR Contact Committee</li> </ul>	<ul style="list-style-type: none"> <li>PNRGOV Guidelines 16.1 finalized and presented to PTC</li> </ul>	<ul style="list-style-type: none"> <li>April 2017</li> </ul>	Completed (Endorsed by Council in June 2017).

<sup>4</sup> International Plant Protection Organisation

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	<ul style="list-style-type: none"> <li>Maintain the WCO/IATA/ICAO API Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, WCO/IATA/ICAO API/PNR Contact Committee</li> </ul>	<ul style="list-style-type: none"> <li>Update to “Umbrella Document” – Executive Summary on Passenger Information) completed</li> </ul>	<ul style="list-style-type: none"> <li>April 2017</li> </ul>	Completed (Endorsed by Council in June 2017).
	<ul style="list-style-type: none"> <li>Develop guidance on how to build API / PNR System</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, WCO/IATA/ICAO API/PNR Contact Committee</li> </ul>	<ul style="list-style-type: none"> <li>Guidance on how to build API / PNR Systems is finalized and approved</li> </ul>	<ul style="list-style-type: none"> <li>April 2017</li> </ul>	Completed (Endorsed by Council in June 2017).
UCR	<ul style="list-style-type: none"> <li>Promote implementation of UCR</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC, SAFE WG</li> </ul>	<ul style="list-style-type: none"> <li>UCR implemented in a project and presented</li> </ul>	<ul style="list-style-type: none"> <li>Continuous</li> </ul>	<p>No interest from majority of Members. Not enough practices from the Members.</p> <p><u>Some Members that are using UCR shared their practices including associated challenges and solutions.</u></p>



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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
						<del>Identified Members who potentially use similar numbers will be asked to submit their eventual practices.</del>
Review/updating of IT related WCO instruments and tools	<ul style="list-style-type: none"> <li>Develop/enhance guidance in the area of Information Security Management</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Update to the guidance on data security management is produced</li> </ul>	<ul style="list-style-type: none"> <li>September 2017</li> </ul>	A draft <del>will be</del> <u>was</u> presented to the IMSC in May 2018.
	<ul style="list-style-type: none"> <li>Update and collect Members' practices guidance in the area of the Business Continuity Planning Guidelines,</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Update to the guidance on Business Continuity Planning Guidelines produced</li> </ul>	<ul style="list-style-type: none"> <li>May June 2019</li> </ul>	Members' practices are being collected.
	<ul style="list-style-type: none"> <li>Work on the use of WWW sites by Customs - potential development of a Guide</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Guidance on the use of WWW produced</li> </ul>	<ul style="list-style-type: none"> <li>May October 2018</li> </ul>	A draft <del>will be</del> <u>was</u> presented to the IMSC in October 2018.

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6. Tasks to support Strategic Activity 5.2: Implement Globally Networked Customs (GNC)

*“The WCO will continue to provide a systematic approach which aims to deliver seamless, real-time and paperless flows of information between Customs administrations to meet the challenges of the 21st Century which require new approaches for cooperation between Customs administrations and all relevant stakeholders for purposes of applying Customs controls while facilitating legitimate trade.”*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
Globally Networked Customs	<ul style="list-style-type: none"> <li>Monitor progress of proof-of-concept for Utility Blocks</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Progress on Utility Blocks presented</li> </ul>	<ul style="list-style-type: none"> <li>Periodically</li> </ul>	<p>Two Members from the European region were initially agreed to look to a possible UB, but the Project of exchange was put on hold. Other multilateral exchanges are being considered. <u>Challenges faced in terms of engaging with the Members to develop new UBs</u></p>
	<ul style="list-style-type: none"> <li>Further enhancement of guidance documentation to assist Members in</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Based on PC guidance, further work on GNC Governance</li> </ul>	<ul style="list-style-type: none"> <li>April 2017 Ongoing</li> </ul>	<p>The GNC Handbook currently already caters for the requirements of</p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	developing and submitting Utility Blocks					Members wishing to develop their UBs.
	<ul style="list-style-type: none"> <li>Establish a GNC UB Repository for the sharing of completed Utility Blocks</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Enhance the GNC UB Repository on Members' web site</li> </ul>	<ul style="list-style-type: none"> <li>June 2017</li> <li>Ongoing</li> </ul>	<p>During the reporting period, there has been no UB developed and shared by Member(s). The development of new UBs will be raised at the <u>Autumn PTC 2018</u> <u>October 2019 PTC</u>.</p>

7. Tasks to support Strategic Activity 5.3: Use of IT in support of Coordinated Border Management

*"The WCO will continue to promote and enhance the use of IT related to Coordinated Border Management, including Single Window environments."*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
Single Window	<ul style="list-style-type: none"> <li>Update the Compendium on 'How to Build a Single Window Environment' by</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>SW Compendium updated and approved by the PTC</li> </ul>	<ul style="list-style-type: none"> <li>April 2017 and Spring 2019</li> </ul>	Completed in April 2017. The Updated Compendium is now composed of

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	including the successful Single Window implementations				• <u>Ongoing</u>	18 separate parts. Further updates: <u>draft proposal of the update for Part IX Vol. II for Autumn 2018.</u> <u>Case studies on Members SW areas collected.</u> <del>will</del> <u>Update of include Innovation for Business Processes Reengineering +Case Studies in the Volume 2 of the Compendium.</u>
	<ul style="list-style-type: none"> <li>Engage with other International Organizations concerning Single Window</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Other international organizations presented their projects on Single Window</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> </ul>	UNECE presented on Single Window at the IMSC. WCO and UNCEFACT collaborate on a number of Single Window projects and the WCO Data Model
	<ul style="list-style-type: none"> <li>Develop SW E-Learning module</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>The PTC informed about</li> </ul>	<ul style="list-style-type: none"> <li>May 2018</li> </ul>	<del>Volume 1</del> Finalized

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	(7-10 hours)			the development of a SW E-Learning module		Volume 2 to be completed by June 2018 <u>Completed.</u>
				<ul style="list-style-type: none"> <li>SW E-Learning course reviewed and translated into three languages</li> </ul>	<ul style="list-style-type: none"> <li>December 2017</li> </ul>	Donor <u>not available needed</u>
	<ul style="list-style-type: none"> <li>Enlarge the pool of global experts through the accreditation process</li> </ul>	<ul style="list-style-type: none"> <li>Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>Two Global/Regional Workshops conducted and PTC informed about the number of experts accredited (at least 15 by March 2018)</li> </ul>	<ul style="list-style-type: none"> <li>March October 2018</li> </ul>	<u>Accreditation workshops were organized for First regional workshop (in the AMS) and Caribbean, has been completed</u> <u>ESA and AP regions.</u> <u>in September 2017. Another 3 workshops are planned for A/P, MENA and ESA regions</u>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
	<ul style="list-style-type: none"> <li>Develop and Update the WCO Single Window Interactive Map (SWIM) database on Single Window procedures and services</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC</li> </ul>	<ul style="list-style-type: none"> <li>WCO SWIM database updated and presented to the PTC</li> </ul>	<ul style="list-style-type: none"> <li>April 2017 May 2018</li> </ul>	<p><u>The first version was already presented at the IMSC and will be presented at the October 2019 PTC.</u> Will be presented to the next IMSC in May 2018</p>
Product identification	<ul style="list-style-type: none"> <li>Examine product identification systems</li> </ul>	<ul style="list-style-type: none"> <li>Advanced</li> </ul>	<ul style="list-style-type: none"> <li>PTC, IMSC, WGEC</li> </ul>	<ul style="list-style-type: none"> <li>Members to continue reporting their initiatives</li> </ul>	<ul style="list-style-type: none"> <li>October 2017 PTC (and subsequent PTCs as appropriate)</li> </ul>	<p><del>Product identification has not been discussed during the reporting period.</del> The May 2018 IMSC <del>will</del> discussed this topic that <del>will</del> <del>be</del> <u>was</u> reported to the <del>autumn</del> <u>November 2018 PTC in 2018.</u></p>
				<ul style="list-style-type: none"> <li>Secretariat to advise PTC of related discussion in other groups (WGEC, for</li> </ul>	<ul style="list-style-type: none"> <li>October 2018 PTC (and subsequent PTCs as appropriate)</li> </ul>	<p><u>The November 2018 PTC discussed the value proposition of the use of product</u></p>

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Topic	Tasks	Type of task	Responsible body	Performance Indicators example)	Timeline	Progress
						<p><u>identification in Customs and other border regulatory processes, taking into account various product identifiers and industries' experiences, as well as noting challenges associated with the implementation of the concept; • provided guidance on the future work in this area. The May 2018 IMSC will discuss this topic that will be reported to the autumn PTC in 2018.</u></p>

8. Tasks to support Strategic Activity 5.4: Develop, promote and manage WCO instruments and tools that provide the legal basis for technologically enabled reforms

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*“The WCO will continue to develop, promote and manage WCO instruments and tools that provide for a firm legal basis for interconnectivity.”*

Topic	Tasks	Type of task	Responsible body	Performance Indicators	Timeline	Progress
ICT Guidelines	<ul style="list-style-type: none"><li>Produce an update of the WCO ICT Guidelines</li></ul>	<ul style="list-style-type: none"><li>Maintenance</li></ul>	<ul style="list-style-type: none"><li>PTC, IMSC, RKC/MC</li></ul>	<ul style="list-style-type: none"><li>An update of the ICT Guidelines approved</li></ul>	<ul style="list-style-type: none"><li>March 2018</li></ul>	Draft guidance on electronic services is under development. It will potentially be incorporated in the ICT Guidelines as part of the update process <u>that is underway.</u>