

# Zambia Revenue Authority's experience sharing on Time Release Studies

at the  
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Presented by:  
**Beatrice KACHINDA,**  
Acting Deputy Commissioner, Support(Customs)



# Introduction

- ❑ Zambia ratified the World Trade Organisation Trade Facilitation Agreement (WTO-TFA) in December 2015.
- ❑ Deposited Category A, B and C commitments in January 2016.
- ❑ TFA implementation supported under the HMRC-WCO-UNCTAD programme since 2018 following the launch of the Tailor-Made Track Mercator Programme in Zambia.
- ❑ *Time Release Studies; Article 7.6*, one of the measures being implemented and is under *Category C*.



# Update on conducting of Time Release Studies(1/2)

No.	Borders TRS undertaken	Date of TRS	Sponsor	Conducted by	Report publication
1.	Chirundu OSBP	December 2019	<ul style="list-style-type: none"> <li>WCO Technical Assistance &amp; Capacity Building.</li> <li>USAID-Logistical Support</li> </ul>	National TRS Working Group	May 2020
2.	Kazungula, Kenneth Kaunda International Airport & Victoria Falls	February 2020	World Bank Group	KGH Border Services (Consulting firm)	March 2021
3.	Mwami & Nakonde	November 2021	COMESA	National TRS Working Group	To be published by 31 <sup>st</sup> October,2022



# Update on conducting of Time Release Studies(2/2)

No.	Borders TRS undertaken	Date of TRS	Sponsor	Conducted by	Report publication
4.	Chirundu & Kazungula OSBPs (Time Measurement Surveys)	May/June2022	JICA	WCO Recognised TRS Expert (ZRA)	January 2023
5.	Durban to Beitbridge to Chirundu to Kasumbalesa (SADC regional TRS)	October 2022	SADC	GFA-Consulting Group	TBA



# Chirundu OSBP TRS Key Recommendations

Recommendations from December, 2019 TRS	Action taken/Implementation as at March 2020
One entry gate through which trucks can enter Zambia after obtaining clearance and release.	Two entry gates through which trucks can enter Zambia after obtaining clearance and release.
One Customs staff deployed to work at the entry gate from 06:00 am to 18:00 pm.	Five Customs staff deployed to work at the entry gate from 06:00 am to 20:00 pm.
Gate pass issued manually.	ASYCUDA Exit note activated and gate pass issued electronically.
Cargo inspection mostly done individually by each agency.	Cargo inspection done jointly by all agencies.
Customs inspection staff had no protective gear.	Protective gear provided to Customs inspection staff.
In most cases, trucks arrived at the border and then Customs entry is registered. This created delay because the clearance process cannot start.	Pre-registration made mandatory thus, all trucks would have a corresponding Customs entry by the time trucks arrives at the border.
CACP special delivery done manually taking time.	CACP special delivery automated giving instant clearance.
5-6 days average clearance time.	2-3 days average clearance time.

Source: Independent evaluation mission March 2020



# KGH TRS Key recommendations

Recommendation	Action Taken	Agency Responsible
Improve feedback cycle for controls undertaken at the border	Customs has introduced Client Service Desks in all the major borders to give client feedback	Zambia Revenue Authority
Officers to follow risk profiles and training for ZRA officers on risk management	Training conducted	Zambia Revenue Authority
End manual ledgers for acquitting gate passes/trucks at Victoria Falls	Customs Validation System implemented gate on-line validations; e-ledger module is still under development	Zambia Revenue Authority
Increase staffing levels	More officers deployed at Kazungula and more to be deployed in 2023 to improve processing through-put	Zambia Revenue Authority



# TRS Publications

## CHIRUNDU OSBP TRS



Time Release Study for Imports & Transit Cargo  
Chirundu OSBP, Zambia – December 2019



## Kazungula, KKIA & Victoria Falls TRSs



Government of Zambia  
Ministry of Commerce, Trade and Industry  
National Trade Facilitation Committee



**ZAMBIA**  
**'Time Release Study +'**  
**Final Report**

31 March 2021

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# Links for the published TRS reports

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<https://www.mcti.gov.zm/wp-content/uploads/2022/06/Time-Release-Study-on-Chirundu-December-2019.pdf>

[Final REPORT - Zambia Time Release Study Plus v1.0 WITH LOGOS 140621KGH3.pdf](#)





**Thank You**



Zambia Revenue Authority,  
Customs Services Division

**CONTACT**