

Annex: Customs-related Index

1. Logistics Performance Index (LPI)

General Information	Customs-related index	Unit	Description	Methodology
<p>Connecting to Compete 2012, Trade Logistics in the Global Economy, The Logistics Performance Index and Its Indicators</p> <p>World Bank May 2012</p> <p>Coverage: International LPI: 155 countries Domestic LPI: 143 countries</p> <p>Available at: http://web.worldbank.org/WBSITE/EXTERNAL/TOPICS/TRADE/0,,contentMDK:23188613~pagePK:210058~piPK:210062~theSitePK:239071,00.html</p>	<p><i>International LPI:</i> Customs score</p>	1-to-5 scale	Rate the efficiency of the clearance process (i.e. speed, simplicity and predictability of formalities) by border control agencies, including Customs?	<p>A survey of operators on the ground (global freight forwarders and express carriers). Each respondent is asked to rate eight overseas markets from "very low"(1) to "very high"(5)</p> <p>A survey of operators on the ground (global freight forwarders and express carriers). Each respondent is asked to choose one of five categories* on the performance of key components of the logistics chain in the country of work.</p> <p>* A set of five categories are: <i>Very high, High, Average, Low, or Very low; Hardly, Ever rarely, Sometimes, Often, or Nearly always; and Much worsened, Worsened, About the same, Improved, Much improved.</i></p>
	<p><i>Domestic LPI:</i> Quality and competence of service of customs agencies</p>	% of high or very high	Evaluate the competence and quality of service delivered by Customs agencies?	
	Clearance and delivery of imports	% of often or nearly always	Are import shipments cleared and delivered as scheduled?	
	Clearance and delivery of exports	% of often or nearly always	Are export shipments cleared and delivered as scheduled?	
	Transparency of customs clearance	% of often or nearly always	Is Customs clearance a transparent process?	
	Provision of adequate and timely information on regulatory changes	% of often or nearly always	Do you receive adequate and timely information when regulations change?	
	Expedited customs clearance for traders with high compliance levels	% of often or nearly always	Do traders demonstrating high levels of compliance receive expedited Customs clearance?	
	Major delays due to solicitation of informal payment	% of hardly ever or rarely	How often you experience solicitation of informal payments?	
	Changes in customs clearance procedures	% of improved or much improved	Have the customs clearance procedures improved or worsened since 2009?	
	Changes in solicitation of informal payment	% of improved or much improved	Have the incidence of corruption improved or worsened since 2009?	
	Number of agencies for imports	Number	How many government agencies involved in the clearance process do you typically deal with?	
	Number of agencies for exports	Number		
	Number of forms for exports	Number	How many forms do you typically have to submit for clearance?	
	Number of forms for exports	Number		
	Clearance time without physical inspection	Number of days	For imports, estimate the average time taken between the submission of an accepted Customs declaration and notification of clearance?	
	Clearance time with physical inspection	Number of days		
	Physical inspection by automated risk assessment	Yes, No, N/A, or do not know.	What are the main methods for determining whether shipments are physically inspected by Customs?	
Physical inspection by Inspector discretion	Yes, No, N/A, or do not know.			
Physical inspection	% of import shipments			
Multiple inspection	% of shipments physically inspected	Of your import shipments physically inspected, what proportion of shipments are inspected more than once?	<p>A survey of operators on the ground (global freight forwarders and express carriers). Each respondent is asked to provide quantitative data on the performance of key components of the logistics chain in the country of work.</p>	

2. Enabling Trade Index

General Information	Customs-related index	Unit	Description	Methodology
<p>The Global Enabling Trade Report 2012</p> <p>World Economic Forum September 2012 Coverage: 132 countries</p> <p>Available at: www.weforum.org/reports/global-enabling-trade-report-2012</p>	Border Administration	1-to-7 scale	The extent to which the administration at the border facilitates the entry and exit of goods	The simple average of scores of Pillars 2, 3 and 4 below
	Pillar 2: Efficiency of customs administration	1-to-7 scale	The efficiency of customs procedures as perceived by the private sector, as well as the extent of services provided by customs authorities and related agencies	The simple average of scores 2.01-2.02 below after each score is normalized into 1-7
	2.01 - Burden of customs procedures	1-to-7 scale	How would you rate the level of efficiency of customs procedures (related to the entry and exit of merchandise) in your country?	<i>World Economic Forum, Executive Opinion Survey</i> (2010, 2011)
	2.02 - Customs services index	0-to-12 scale	Extent of services provided by customs authorities and related agencies	Based on the 15 questions of GEA customs barrier survey (2009 or most recent year) that capture different aspects of the services offered by customs and related agencies
	Pillar 3: Efficiency of import-export procedures	1-to-5 scale	The effectiveness and efficiency of clearance processes by customs as well as related border control agencies	The simple average of scores 3.01-3.07 below after each score and hard data is normalized into 1-7
	3.01 - Efficiency of the clearance process	1-to-5 scale	Efficiency of the clearance process by customs and border control agencies	The World Bank, Logistics Performance Index 2012
	3.02 - Time to import	Number of days	Number of days necessary to comply with all procedures required to import goods	The World Bank, Doing Business 2012
	3.03 - Documents to import	Number of documents	Number of all documents required to import goods	The World Bank, Doing Business 2012
	3.04 - Cost to import	US\$ per container	Cost associated with all the procedures required to import goods	The World Bank, Doing Business 2012
	3.05 - Time to export	Number of days	Number of days necessary to comply with all procedures required to export goods	The World Bank, Doing Business 2012
	3.06 - Documents to export	Number of documents	Number of documents required to export goods	The World Bank, Doing Business 2012
	3.07 - Cost to export	US\$ per container	Cost associated with all the procedures required to export goods	The World Bank, Doing Business 2012
	Pillar 4: Transparency of border administration	1-to-7 scale	The pervasiveness of undocumented extra payments or bribes connected with imports and exports, as well as the overall perceived degree of corruption in each country	The simple average of scores 4.01-4.02 below after each score is normalized into 1-7
	4.01 - Irregular payments in exports and imports	1-to-7 scale	In your country, how common is it for firms to make undocumented extra payments or bribes connected with imports and exports?	<i>World Economic Forum, Executive Opinion Survey</i> (2010, 2011)
4.02 - Corruption Perceptions Index	0-to-10 scale	Index of the perceived level of public-sector corruption	Transparency International	

3. Doing Business Rank

General Information	Customs-related index	Unit	Description	Methodology
Doing Business 2014 World Bank November 2013 Coverage: 189 economies Available at: www.doingbusiness.org	Trading Across Borders	1-to-189 rank	Procedural requirements for exporting and importing a standardized cargo of goods by ocean transport	The simple average of the percentile rankings on its component indicators Surveys to local freight forwarders, shipping lines, customs brokers, port officials and banks provide information on required documents and cost as well as the time to complete each procedure*.
	1. Documents to export and import Documents to import goods	1-to-189 rank Number of documents	Number of documents required to import and export goods, including: Bank documents, Customs clearance documents, Port and terminal handling documents, and Transport documents	
	Documents to export goods	Number of documents		
	2. Time to export and import goods Time to import goods	1-to-189 rank Number of Days	Number of days necessary to comply with all procedures required to import and export, and each for: document preparation, customs clearance and technical control, ports and terminal handling, and inland transportation and handling	
	Time to export goods	Number of Days		
	3. Cost to export and import goods Cost to import goods	1-to-189 rank US\$ per container	Cost associated with all the procedures required to import and export a 20-foot container (no bribes or tariffs included), including that for all documentation, inland transport and handling, customs clearance and inspections, and port and terminal handling.	
Cost to export goods	US\$ per container			

4. Global Competitiveness Index

General Information	Customs-related index	Unit	Description	Methodology
The Global Competitiveness Report 2013–2014 World Economic Forum September 2013 Coverage: 148 countries Available at: http://reports.weforum.org/the-global-competitiveness-report-2013-2014/#	6.13 - Burden of customs procedures	1-to-7 scale	How efficient are the customs procedures (related to the entry and exit of merchandise) in your country?	The Executive Opinion Survey to senior business leaders, domestic and international companies.
	1.05 - Irregular payments and bribes	1-to-7 scale	Average score across the five components of the following Executive Opinion Survey question: In your country, how common is it for firms to make undocumented extra payments or bribes connected with (a) imports and exports; (b) public utilities; (c) annual tax payments; (d) awarding of public contracts and licenses; (e) obtaining favorable judicial decisions?	

5. World Competitiveness Ranking

General Information	Customs-related index	Unit	Description	Methodology
IMD World Competitiveness Yearbook 2013 IMD International May 2013 Coverage: 60 countries Available at: www.imd.org/news/World-Competitiveness-2013.cfm	2.4.02 - Customs' authorities	1-to-6 scale	Customs' authorities do facilitate the efficient transit of goods	Surveys to executives in top and middle management in domestic and international companies
	2.3.13 - Bribing and corruption	1-to-6 scale	Bribing and corruption do not exist	

