

ICEGATE E-Payment Gateway



Directorate General of Systems & Data Management

Central Board of Excise & Customs,

New Delhi, India

ICEGATE E-Payment Gateway



TOPICS

- ❑ **CHALLANS PAYMENT**
- ❑ **INCOMPLETE TRANSACTIONS**
- ❑ **TRANSACTION SUMMARY**

CHALLANS PAYMENT





Follow the below instructions to login to ePayment:

Step 1 : Type your IEC Code.

Step 2 : Select your Location Code.

Step 3 : Click on Submit Button.

Move the mouse over Banks link to see List of Banks associated with New e-Payment Gateway.

Users having account in other banks are advised to use the old payment gateway by clicking on "Clicking Here" link.

IceGate ePayment

New Gateway

IEC * 0000000000

Location Code * Amritsar ACC (INATQ4)

Submit

HELPFUL INFORMATION

The New e-Payment Gateway provides facility of payment of multiple challans in single transaction. Any person having net banking facility in the designated bank can proceed for the payment of custom duty. [Click here for process demo.](#)

Note : Currently **2 banks** are linked to the new e-Payment Gateway. Users having account in other banks are advised to use the old payment gateway by [Clicking Here](#)

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New Gateway Screen

Following menu options will be available on left side.

1. Unpaid Challan

2. Incomplete Transaction

3. Transaction Summary

Click on the Check box to select the challans and click on 'Pay' button to proceed with the payment.

You can reset the selected Challans by clicking on 'Reset' button.

The screenshot displays the 'ice:gate Customs E-payment Gateway' interface. On the left, there is a navigation menu with three options: 'Unpaid Challans', 'Incomplete Transactions', and 'Transaction Summary'. The 'Unpaid Challans' option is selected, and a table titled 'List of Unpaid Challan' is displayed. The table has columns for 'Selected', 'S.No.', 'Location Code', 'Document No.', 'Document Date', 'Challan No.', 'IEC', 'IEC Name', and 'Duty'. There are four rows of data, with the first two rows having their 'Selected' checkboxes checked. Below the table, a message states 'You have Selected : 2. Please click Pay to Proceed.' and there are 'Pay' and 'Reset' buttons.

Selected	S.No.	Location Code	Document No.	Document Date	Challan No.	IEC	IEC Name	Duty
<input checked="" type="checkbox"/>	1	INATQ4	212047	12072012	633369737	0000000000	DUMMY JOB	1
<input checked="" type="checkbox"/>	2	INATQ4	212049	12072012	633369739	0000000000	DUMMY JOB	1
<input type="checkbox"/>	3	INATQ4	212051	12072012	633369741	0000000000	DUMMY JOB	1
<input type="checkbox"/>	4	INATQ4	212052	12072012	633369742	0000000000	DUMMY JOB	1

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1. Here you can see list of Unpaid Challans



List of selected Challan is displayed on this screen.

Click on the Confirm button to go to the next screen to select Bank.

The screenshot displays the 'ice::gate Customs E-payment Gateway' interface. At the top, there is a navigation bar with 'e-Payment' selected. Below it, a 'Confirm Challan' section contains a table with the following data:

S.No.	LOCATION	Document No.	Document Date	Challan No.	IEC	IEC Name	Duty	Transaction Status
1	INATQ4	212049	12072012	633369739	0000000000	DUMMY JOB	1	NP

Below the table, the total amount is shown as 'Total (INR) : 1' and a 'Confirm' button is present. The footer contains copyright information: 'Copyright © 2011 All rights reserved. Directorate of Systems, Customs and Central Excise New Delhi. Best Viewed at 1024 x 768 Resolution | Internet Explorer 8.0-Later Versions'.

List of your selected Challan



Select Bank from the List of Banks as provided on the Screen.

After Bank Selection you will be redirected to Bank Portal for Payment.

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Customs E-payment Gateway

e-Payment | List of Banks

→ Home

State Bank of India

Indian Overseas Bank

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Select a Bank by which you want to make transaction.



You will be automatically redirected to Bank Portal.

- Proceed with the bank gateway to complete the transaction.
- After completing the transaction you will be redirected to **ICEGATE** Portal.

After completing transaction on the bank portal you will be re-directed to ICEGATE transaction status page.

Depending on success or failure of the transaction, respective screens will be displayed.



Transaction Status page on ICEGATE

INCOMPLETE TRANSACTIONS



- **User paid the duty in the Bank Portal, but ICEGATE did not receive complete response from Bank.**
- **User clicked on pay option and was redirected to Bank Page, but did not complete transaction and closed the browser.**
- **Connection failure during transaction process.**

Here, you can see List of incomplete transactions.

1. Click on verify link to complete transaction.

2. In case of incomplete or failed transaction the Challans will be moved to unpaid Challan list on verification from Bank.

3. In case transaction was successful, the information would be passed on to ICES.

The screenshot displays the 'ice::gate Customs E-payment Gateway' interface. The page title is 'List of Pending Challan'. Below the title, there are instructions: '1. Click on verify link to complete transaction.' and '2. In case of incomplete or failed transaction the Challans will be moved to unpaid Challan list after verification.' The main content is a table with columns: Location Code, Document No., Document Date, Challan No., IEC, IEC Name, Duty, Transaction Status, Verify Link, and ICEGATE Reference ID. The table lists 10 pending transactions, all with a status of 'Pending from Bank' and a 'Verify' link. The first row is highlighted with a red dashed box.

Sl. No.	Location Code	Document No.	Document Date	Challan No.	IEC	IEC Name	Duty	Transaction Status	Verify Link	ICEGATE Reference ID
1	INATQ4	7948222	02052012	5242890557	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
2	INATQ4	5837792	02052012	5074632778	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
3	INATQ4	2848999	02052012	8894606934	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
4	INATQ4	7688506	02052012	5007191986	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
5	INATQ4	5024375	02052012	3872285930	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
6	INATQ4	3175213	02052012	6524865036	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
7	INATQ4	4057974	02052012	2101640842	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
8	INATQ4	4300446	02052012	4192217865	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
9	INATQ4	7943935	02052012	5362228383	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980
10	INATQ4	4048016	02052012	9263294968	0000000000	DUMMY JOB	1	Pending from Bank	Verify	IG230512115036449980

2. Incomplete Transaction page.

Please Enter Bank Transaction No.

Then click on verify button.

Note : Bank Transaction No. is available on your e-receipt of the Bank. In case was incomplete on Bank Portal, enter value as '0'.

After 'Verifying' the transaction , Bank will send us the response for the Transaction.

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e-Payment Confirm Challan
Ref ID is : IG160712024523341239

S.No.	Location Code	Challan No.	Document No.	Document Date	Document Type	Duty	IEC	IEC Name
1	INATQ4	633269740	212050	12072012	BE	1	0000000000	DUMMY JOB
2	INATQ4	633369705	212015	12072012	BE	1	0000000000	DUMMY JOB

Please Enter Bank Transaction No. :

Total Amount: 2

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Verify and confirm Challan Screen.

TRANSACTION SUMMARY



Users can take print receipt from this option in the following manner.

- **Same Day Transactions**
- **Previous Day Transactions**



This is a transaction Summary screen. You can view your summary by 2 methods.

1. By Clicking on Today Transaction Button.

2. By Entering “Start Date” and “End Date” and then Click on Get Details Button.

Note : Click on View Button to print e-Receipt

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Customs E-payment Gateway

Transaction Summary

Unpaid Challans
Incomplete Transactions
Transaction Summary

Today transaction summary

Today Transaction

Location Code	Transaction ID	Date of Payment	Ref ID	Bank IceGate ID	Receipt
INATQ4	IK17300564	2012-05-23 11:43:24.0	IG230512114405743547	SBIINB	View
INAMD4	20120524809031	2012-05-24 15:39:35.0	IG240512033344737632	EDIBNKIOB	View
INSBI6	IK17301317	2012-05-23 12:02:16.0	IG230512120325050135	SBIINB	View

Transaction statement period

Start Date [yyyy/mm/dd]

End Date [yyyy/mm/dd]

Get Details

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3. Transaction Summary Screen.



Here you can Print your e-Payment Transaction Status by Clicking on “Print Receipt”.

The pop-up window will open and then you can print according to your printer setting.

ICEGATE e-Receipt would contain details of all BEs and their payment integration status at ICES for a transaction.

ICEGATE e-Receipt can be printed after 5-10 minutes of the Transaction.

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e-Payment
Home

e-Payment Transaction Status Receipt

ICEGATE Reference ID	IG020712023853888948	Date & Time of Payment	2012-07-02 14:45:44.0		
IEC	0000000000	IEC Name	DUMMY JOB		
Bank Branch Code	0271852	Bank Transaction Number	20120702809888		
Document Type	BE	ICES Location Code	INATQ4		
Bank Name	Indian Overseas Bank	Receipt Date & Time	24/07/2012 17:00:07		

S.No.	Challan No.	Document Number	Document Date	Duty Amount (BIR)	ICES Status Code
1	633389484	211764	02/07/2012	1	00
2	633389485	211765	02/07/2012	1	00
3	633389486	211766	02/07/2012	1	00
4	633389487	211767	02/07/2012	1	00
5	633389488	211768	02/07/2012	1	00
6	633389484	211764	02/07/2012	1	00
7	633389485	211765	02/07/2012	1	00
8	633389486	211766	02/07/2012	1	00
9	633389487	211767	02/07/2012	1	00
10	633389488	211768	02/07/2012	1	00

Print Receipt

Disclaimer : This e-Receipt is system generated. However to verify payment contact concerned officer at your custom location.

Error Code	Error Description
00	Payment accepted successfully/payment Integrated with ICES.
02	Payment Details already updated. Bank has already sent payment details and got integrated with the system.
03	Total amount collected is less. Bank has collected less duty. Challan has been rejected by ICES.
04	Invalid Challan number for the document. Challan has been rejected by ICES.
11	Invalid Document/Document not exists in ICES. Challan has been rejected by ICES.

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e-Payment Transaction Status Receipt.

Print Receipt Using your printer setting.

The screenshot shows a Windows Internet Explorer browser window displaying an e-payment receipt. The receipt is titled "e-Payment Transaction Status Receipt" and contains the following data:

ICEGATE Reference ID	IG020712023853868949	Date & Time of Payment	2012-07-02 14:45:44.0		
IEC	0000000000	IEC Name	DUMMY JOB		
Bank Branch Code	0271852	Bank Transaction Number	20120702809988		
Document Type	BE	ICES Location Code	INBLR4		
Bank Name	Indian Overseas Bank	Receipt Date & Time	25/07/2012 20:40:29		
S.No.	Challan No.	Document Number	Document Date	Duty Amount (INR)	ICES Status Code
1					00
2					00
3					00
4					00
5					00
6					00
7					00
8					00
9					00
10					00

A "Print" dialog box is overlaid on the receipt, showing the "General" tab. The "Select Printer" section lists three printers: "Microsoft Office Live Meeting 2007 Document Writer", "Microsoft XPS Document Writer", and "Xerox Global Print Driver PCL", which is currently selected. The status is "Ready". The "Page Range" section has "All" selected. The "Number of copies" is set to 1, and the "Collate" checkbox is checked. The "Print" button is highlighted.

e-Receipt

Thank You



FOR FURTHER DETAILS CONTACT
TOLL FREE ICEGATE HELPLINE

1800-3010-1000

OR EMAIL US ON

icegatehelpdesk@icegate.gov.in