

Türkiye

ARTICLE 10: FORMALITIES CONNECTED WITH IMPORTATION, EXPORTATION AND TRANSIT

10.4. Single Window

The Single-Window system in Türkiye is a system that allows traders to obtain the documents and licenses needed for customs procedures from a single point and to execute and complete their customs procedures through a single point of application.

The document applications are submitted through the Single Window System service under the Ministry of Trade menu in the E-Government Gateway. The relevant document and the institution to evaluate the application should be selected. The applications are accepted by relevant institutions for evaluation. If the application is approved, it is confirmed and a 23 digit e-document number is generated by the system. The 23 digit e-document number is declared in the relevant customs declaration. The point of starting was the Circular of Prime Ministry in 2012 and the first effective SW transaction was in 2014. Currently, 170 documents issued by 22 institutions are processed in the Single Window System

The national Single Window System is web based and the data are submitted electronically to the system. Client systems can interface via web services. 22 institutions are integrated in the single window system and data which is used at customs declaration can be shared among the institutions. The importer, exporter, agent and customs broker authorized by customs administrations can submit data.

In the case of foreign trade transactions in Türkiye, several government agencies carry out certain inspections and give licenses. Documents and licenses showing the result of these inspections are controlled by the customs office during the customs procedures of the goods. With the Single Window System, it is aimed to facilitate the trade through the reduction of paperwork and to increase the effectiveness of the inspections on import and export operations. SW covers, documents of Ministry of Trade (Ministry of Trade) used/approved in customs procedures, documents of public institutions and organizations related to foreign trade, documents submitted to the customs authorities in accordance with international/regional agreements, documents produced by third parties (exporters, importers, transport companies, banks, etc.).

The main benefits of the system are:

- ✓ Shortening of processing times
- ✓ Preventing forgery in the documents
- ✓ Standardization of applications
- ✓ Increasing traceability
- ✓ Elimination of user errors
- ✓ Ensuring integration between institutions
- ✓ Increasing the effectiveness of controls
- ✓ Reduction of transaction costs of firms
- ✓ Direct access to detailed information on document usage.