Japan

ARTICLE 1: PUBLICATION AND AVAILABILITY OF INFORMATION

Customs Counselor System in Japan Customs

Customs Counselor System aims at facilitating appropriate and smooth customs administration by providing proper knowledge on import and export procedures to concerned parties, clearing up misunderstandings, and if necessary, revising or improving import and expert procedures via consultations or hearing complaints. Japan Customs is publishing the information about the locations and telephone numbers of customs counselors on the following website:

https://www.customs.go.jp/english/c-answer_e/sonota/9301_e.htm