

Rwanda

ARTICLE 1: PUBLICATION AND AVAILABILITY OF INFORMATION

1.1 Publication

- Established mechanism for collection of information, analysis and publication
- Collected and published relevant such missing information on the Trade Information Portal under the trade facilitation repository page (<https://rwandatrade.rw/>)

1.2 Information available through internet

- Established Rwanda Trade Information Portal (<https://rwandatrade.rw/>)
- Mapped all relevant information needed by traders and uploaded them on the portal
- Ensured that all traders (exporters, importers and transporters) are widely sensitized not only on the portal but more importantly on the required procedures themselves

1.3 Enquiry Points:

Establishment of a One Stop Center Inquiry Point characterized by use of email, phone calls, hotline telephones, dedicated email address, immediate contact in person. The process flow of the inquiry point management system was developed. Now, we are engaging donors to support the operationalization of the one stop center enquiry point and that is the reason why it was classified in category C.

1.4 Notification:

Rwanda notified the definitive dates for implementation of category C measures on 19th August 2022 that were approved by NTFC held on 14th July 2022; and contact persons for Enquiry Points were notified to WTO Secretariat on 27 April 2021.